

privileged user = daily access to  
sens into PII

Exec users  $\neq$  privileged

data owner typically not data user  
owner = compliance and data  
classification

System owner - designing and planning  
PC, network, and db systems

business partner agreement BPA  
setup w/ resellers and solution  
providers

Memorandum of agreement MOA -  
tract that

Memorandum of agreement . . .

formal agree or contract that  
contains specific obligations  
rather than broad understand

Memorandum of understanding MOU

prelim or explore agree to  
express intent to work together

informal

interconnection security agreement

ISA - federal agency inter  
connect its IT system to 3rd  
party

rules of behavior - procedures and rules  
that employee must abide by in  
an org

# Changes

**proactive** - change manage process initiated internally to org

**reactive** - external forces drive

**avoidance** - stopping risk-bearing activity

not change management

**transference** - sharing or moving risk to another entity

not CM

**MTTF** - measures avg amount of time a non-repairable asset operates before it fails

**User training** - teacher new users  
new functions, proper policy  
and procedure

**Vendor specific guides** - how to install  
and securely config hard/software

**general purpose guides** - config a  
system based on roles and apps

MTTF / MTBF = asset redundancy

$$MTBF = \frac{\text{time}}{\# \text{ of fails}}$$

$$MTTF = \frac{\text{time}}{\# \text{ of devices}}$$

diff calcs for same test

**workflow** - onboarding process include

**Workflow** - onboarding process

id roles and perms users need

**User account control** **UAC** - Win

specific function prevent  
users from invoking admin  
w/out authorization

**privilege bracketing** - account manage  
practice to give users perms  
to a resource for duration  
of specific project or need to  
know situation