

DHRUMIT THAKKAR

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Toronto, ON M1S3E6

SUMMARY

Meticulous customer service representative with extensive knowledge of various products, sales and fantastic mathematical skills. Successful at keeping detailed records while maintaining excellent customer service and accuracy.

SKILLS

- Organizational Skills.
- Customer assistance.
- Analytical.
- Cash Management.
- Issue resolution.
- Product knowledge.
- Attentive.
- Process optimization.
- Effective communication.

EDUCATION AND TRAINING

EDUCATION

- JULY 2018 | GOVERNMENT POLYTECHNIC GANDHINAGAR
INDIA
- Jan 2021 | Seneca College of Applied Arts and Technology
North York, ON

TRAINING

Google's GrowOnAir Workshop

Acquired knowledge and skills to reach out to more customers with Google's training workshop, which was focused on how to increase sales. Connect and communicate with customers, and create shared experience.

