A General Description of the 311 Dataset

Index	Column Name	API Column Name	Description	Type
0	Unique Key	unique_key	Unique identifier of a Service Request (SR) in the open data set	Plain Text
1	Created Date	created_date	Date SR was created	Date & Time
2	Closed Date	closed_date	Date SR was closed by responding agency	Date & Time
3	Agency	agency	Acronym of responding City Government Agency	Plain Text
4	Agency Name	agency_name	This is the fist level of a hierarchy identifying the topic of the incident or condition. Complaint Type may have a corresponding Descriptor (below) or may stand alone.	Plain Text
5	Complaint Type	complaint_type	Full Agency name of responding City Government Agency	Plain Text
6	Descriptor	descriptor	This is associated to the Complaint Type, and provides further detail on the incident or condition. Descriptor values are dependent on the Complaint Type, and are not always required in SR.	Plain Text
7	Location Type	location_type	Describes the type of location used in the address information	Plain Text
8	Incident Zip	incident_zip	Incident location zip code, provided by geo validation.	Plain Text
9	Incident Address	incident_address	House number of incident address provided by submitter.	Plain Text
10	Street Name	street_name	Street name of incident address provided by the submitter	Plain Text
11	Cross Street 1	cross_street_1	First Cross street based on the geo validated incident location	Plain Text
12	Cross Street 2	cross_street_2	Second Cross Street based on the geo validated incident location	Plain Text
13	Intersection Street 1	intersection_street_1	First intersecting street based on geo validated incident location	Plain Text
14	Intersection Street 2	intersection_street_2	Second intersecting street based on geo validated incident location	Plain Text
15	Address Type	address_type	Type of incident location information available.	Plain Text
16	City	city	City of the incident location provided by geovalidation.	Plain Text

17	Landmark	landmark	If the incident location is identified as a Landmark the name of the landmark will display here	Plain Text
18	Facility Type	facility_type	If available, this field describes the type of city facility associated to the SR	Plain Text
19	Status	status	Status of SR submitted	Plain Text
20	Due Date	due_date	Date when responding agency is expected to update the SR. This is based on the Complaint Type and internal Service Level Agreements (SLAs).	Date & Time
21	Resolution Action Updated Date	resolution_action_updated_date	Date when responding agency last updated the SR.	Date & Time
22	Community Board	community_board	Provided by geovalidation.	Plain Text
23	Borough	borough	Provided by the submitter and confirmed by geovalidation.	Plain Text
24	X Coordinate (State Plane)	x_coordinate_state_plane	Geo validated, X coordinate of the incident location.	Number
25	Y Coordinate (State Plane)	y_coordinate_state_plane	Geo validated, Y coordinate of the incident location.	Number
26	Park Facility Name	park_facility_name	If the incident location is a Parks Dept facility, the Name of the facility will appear here	Plain Text
27	Park Borough	park_borough	The borough of incident if it is a Parks Dept facility	Plain Text
28	School Name	school_name	If the incident location is a Dept of Education school, the name of the school will appear in this field. If the incident is a Parks Dept facility its name will appear here.	Plain Text
29	School Number	school_number	If the incident location is a Dept of Education school, the Number of the school will appear in this field. This field is also used for Parks Dept Facilities.	Plain Text
30	School Region	school_region	If the incident location is a Dept of Education School, the school region number will be appear in this field.	Plain Text
31	School Code	school_code	If the incident location is a Dept of Education School, the school code number will be appear in this field.	Plain Text

32	School Phone Number	school_phone_number	If the facility = Dept for the Aging or Parks Dept, the phone number will appear here. (note - Dept of Education facilities do not display phone number)	Plain Text
33	School Address	school_address	Address of facility of incident location, if the facility is associated with Dept of Education, Dept for the Aging or Parks Dept	Plain Text
34	School City	school_city	City of facilities incident location, if the facility is associated with Dept of Education, Dept for the Aging or Parks Dept	Plain Text
35	School State	school_state	State of facility incident location, if the facility is associated with Dept of Education, Dept for the Aging or Parks Dept	Plain Text
36	School Zip	school_zip	Zip of facility incident location, if the facility is associated with Dept of Education, Dept for the Aging or Parks Dept	Plain Text
37	School Not Found	school_not_found	Y' in this field indicates the facility was not found	Plain Text
38	School or Citywide Complaint	school_or_citywide_complaint	If the incident is about a Dept of Education facility, this field will indicate if the complaint is about a particualr school or a citywide issue.	Plain Text
39	Vehicle Type	vehicle_type	If the incident is a taxi, this field describes the type of TLC vehicle.	Plain Text
40	Taxi Company Borough	taxi_company_borough	If the incident is identified as a taxi, this field will display the borough of the taxi company.	Plain Text
41	Taxi Pick Up Location	taxi_pick_up_location	If the incident is identified as a taxi, this field displays the taxi pick up location	Plain Text
42	Bridge Highway Name	bridge_highway_name	If the incident is identified as a Bridge/Highway, the name will be displayed here.	Plain Text
43	Bridge Highway Direction	bridge_highway_direction	If the incident is identified as a Bridge/Highway, the direction where the issue took place would be displayed here.	Plain Text
44	Road Ramp	road_ramp	If the incident location was Bridge/Highway this column differentiates if the issue was on the Road or the Ramp.	Plain Text

45	Bridge Highway Segment	bridge_highway_segment	Additional information on the section of the Bridge/Highway were the incident took place.	Plain Text
46	Garage Lot Name	garage_lot_name	Related to DOT Parking Meter SR, this field shows what garage lot the meter is located in	Plain Text
47	Ferry Direction	ferry_direction	Used when the incident location is within a Ferry, this field indicates the direction of ferry	Plain Text
48	Ferry Terminal Name	ferry_terminal_name	Used when the incident location is Ferry, this field indicates the ferry terminal where the incident took place.	Plain Text
49	Latitude	latitude	Geo based Lat of the incident location	Number
50	Longitude	longitude	Geo based Long of the incident location	Number
51	Location	location	Combination of the geo based lat & long of the incident location	Location