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DANIEL SEIJAS
FRONT-END DEVELOPER/
NETWORK ENGINEER

NETWORK ENGINEER ✦ FRONT-END DEVELOPER

HIGHLIGHTS AND SKILLS

- Bilingual Front-End Developer and Network Engineer (Spanish, English)
- Experience configuring and deploying websites using HTML, CSS, Javascript, React JS and TypeScript
- Experienced in Python scripting for task automation
- Cisco Certified: CCNA and CCNP Enterprise.
- Proficient in configuring, maintaining, troubleshooting, and upgrading different network topologies
- Proficient using third party Rest API's and SDKs for integration
- Providing highly technical customer service while ensuring customer's satisfaction
- Great technical problems solver
- Experience coding mobile applications in Android Studio and XCode

CORE COMPETENCIES

Network Design	Network Administration	Product Management
Network Security	Python (Automation)	Technical Problem Solving
Android Studio and XCode	HTML	Javascript and React JS
Virtualization	CSS	General Technical Support

PROFESSIONAL EXPERIENCE

Inpixon ✦ Toronto, ON ✦ 2020 - Present
Customer Success Engineer/Implementation

- Responsible for assisting new customers into implementing our solution (Rest APIs and SDKs)
- Provided new customers with code examples using our Web SDK (Javascript and React) and also our Android SDK (Java, Kotlin) and iOS SDK (Swift)
- Replicated issues SDK issues successfully before raising SDK bugs to our engineering department.
- Answered technical questions to partners and customers regarding network and coding issues they may have
- Assisted the pre-sales department to vet new customers and ensure their use cases were feasible
- Created different python automation scripts to increase the speed in which we deployed configuration changes
- Led new members of the team so they could adapt faster into the work environment

Adaptiv-Networks. ✦ Mississauga, ON ✦ 2017 - 2020
Solutions/Systems Engineer (SD-WAN)

- Responsible for planning and designing PoC and Pilot scenarios for new customers and partners
- Met with customers and prospects to understand their requirements while explaining the benefits of SD-WAN
- Assisted in reviewing current network architectures for options to scale
- Provided demos on a weekly basis to prospects
- Created an SE Certification program to train partners into properly selling the solution
- To assist the Product Management team to understand current customer feature requests
- To act as a key technical escalation point, for concerns related to technical aspects of the customers' network

Hostopia ✦ Mississauga, ON ✦ 2016 - 2017
Network Administrator

- Responsible for on-going maintenance of entire network infrastructure. Includes routers, switches, F5 appliances and other networking team assets such as Linux-based servers, vendor operating systems and security updates.
- To assist in design and responsible for the successful installation, configuration and integration of new infrastructure, such as routers, switches, and legacy blade server environments.
- Worked on after-hours maintenance windows, coordinated with other departments
- To provide troubleshooting expertise against any system and/or network operating issues and ensures, at the same time, that all security threats and/or network attacks are appropriately mitigated.
- To work with external vendors and service providers to provide solutions for new projects or current issues.

Exinda Networks✦ Waterloo, Canada ✦ 2012 – 2016
Product Manager: 2015 - 2016
Senior Network Optimization Engineer: 2012 – 2015

- Promoted to the Product Management department while increasing authority and responsibility because of strong leadership skills, teamwork, customer service and overall performance.
- Developed skills in the software development management area, focusing on an Agile (Scrum) approach
- Manage all technical aspects of the product to ensure high performance and great customer satisfaction
- Led the efforts to define, analyze and implement technical and functional improvements.
- Worked onsite and remotely with customers to solve networking issues as a Senior Network Optimization Engineer, playing a key role in the sales department achieving a $1M US deal with an international government organization.
- Provided exceptional customer service as a Network Optimization Engineer, ensuring the correct functionality of the product and customer's satisfaction and solving highly technical issues directly with customers.
- Troubleshot various scenarios and issues with the sales department to secure important deals for the organization.
- Provided two-day trainings in English and Spanish monthly for new customers and employees
- Utilize extensive technical skills to install and configure several computer lab scenarios for case solving and training

Huawei Technologies of Venezuela ✦ Caracas, Venezuela ✦ 2009 – 2010
Network Engineer

- Provided exceptional customer service while supporting Universal Mobile Telecommunications System (UMTS) network provided to cell phone companies.
- Monitored UMTS network through advanced applications, and solved problems related to networking at customer offices to increase customer satisfaction.
- Delivered managed services at the customer premises for the UMTS network management server.
- Provided training for new Network Operation Center employees.
- Guided clients and users on tough technical problems, demonstrating service scalability, application enhanced performance, 24x7 availability and exceptional support.
- Responsible for hands-on server administration, installation and troubleshooting network related issues

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EDUCATION

George Brown College, Toronto, ON: 2011
Post-Graduate Diploma – Wireless Networking (GPA: 4.0/4.0)

- **Relevant Coursework:** VoIP Networking, Data Centre deployments, Network Configuration, Monitoring
- **Awards/Honors:** Acknowledged for outstanding performance
- **Relevant Projects:** Advanced Network Project involving IPSec VPN Connection between two sites, Local Wireless Access Points setup, OSPF and Spanning Tree Protocol Configuration and Tuning, Active Directory Configuration, Switchport Security (Sticky Ports and ACLs), Broadcast Domain Splitting (Using VLANs and Trunks), HA Gateway protocol with two routers (HSRP), and basic applications (HTTP, FTP, DNS, DHCP, SNMP) setup.

Jose Antonio Paez University, San Diego, Venezuela: 2009
Bachelor of Engineering –Telecommunications

- **Awards/Honors:** Acknowledged for outstanding performance in four out of ten semesters. Graduated first in class

Certifications or Additional Education

- Cisco Certified Networking Professional-Enterprise, Cisco Systems
- Cisco Certified Network Associate (CCNA), Cisco Systems
- Javascript Bootcamp – Build Real World Applications, Udemy (2021)
- Javascript Tutorial and Projects Course – Udemy (2021)
- React - The Complete Guide (incl Hooks, React Router, Redux), Udemy (2022)
- MCTS 70-640 (Windows Server 2008 Active Directory Configuration), Microsoft, License D950-9812
- The 10 Day iPhone App Bootcamp – iOS 12 and XCode 10, Udemy (2021)
- Managing Big Data with MySQL Certified (Coursera) – University of Duke
- Web Design for Everybody (Coursera) – HTML and CSS – University of Michigan

ADDITIONAL CREDENTIALS	
LANGUAGES	Fluent: English and Spanish. Conversational: Portuguese and Italian
HONORS AND AWARDS	▪ Acknowledged for outstanding performance in four out of ten semesters – José Antonio Páez University ▪ Graduated first in class – José Antonio Páez University ▪ Acknowledged for outstanding performance – George Brown College
VOLUNTEERING EXPERIENCE	Managing Inventory and device set up for George Brown College lab network
INTERESTS	Technology, Telecommunications, Computer Networking, IT, Sports, Music, Humor

Detailed Professional References Available upon Request
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