First Last

IT Network Engineer

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WORK EXPERIENCE

Resume Worded, New York, NY   09/2015 – Present
Augmented reality startup with 50+ employees and $100m+ annual revenue

IT Network Engineer

- Provided support to 60+ high-profile companies with IS Network, PC, and disaster recovery services across ten states in the country.
- Conceived and maintained a mesh topology network for 2900+ users, 400+ routers and 150+ switches in 20+ remote geographies.
- Optimized critical links established via Private Virtual connections (PVCs) by collaborating with 30+ engineering team members.
- Conducted troubleshooting analysis and identified hardware failure points; provided 10+ recommendations that resolved issues within 24 hours (industry average is 3 days).

Polyhire, London, United Kingdom   10/2012 – 08/2015
NYSE-listed recruitment and employer branding company

Access Control Specialist

- Supervised and owned the execution of automated access control systems, which increased security while reducing 93% of human error.
- Designed and implemented a multi-door access control system for various doors in 40+ buildings, which required integration with 10+ software applications.
- Maintained an access control list that enabled 2100+ authorized users to enter the system, reducing 80% of unauthorized attempts into Growthsi data networks..

Growthsi, London, United Kingdom   07/2010 – 09/2012
Career training and membership SaaS with 150,000 paying users

Information Technology Technician

- Administered networking infrastructure for 100+ desktop computers, 80+ laptops, 40+ printers, 10+ scanners and 30+ servers.
- Created a technique that allowed over 300+ team members across ten countries to view data from one terminal with zero downtime.
- Implemented a company-wide Customer Relationship Management (CRM) system, enabling real-time resource tracking across 70+ locations.

IT Support, ABC Company, London, United Kingdom   11/2008 – 12/2009
Freelance Computer Technician, XYZ Company, London, United Kingdom   07/2005 – 10/2008

EDUCATION

Resume Worded University, New York, NY   06/2005
Associate of Applied Science — Information Technology

SKILLS

Hard Skills: Troubleshooting (Advanced), Networking (Experienced), Scripting, Programming, Technical Support
Techniques: Virtualization and Automation, MPLS, DNS, Firewalls, Data Management, Systems Administration