

MBAD/DSBA 6122-U90: Decision Modeling and Analysis Fall 2024

The Dubois Center (Uptown) Room 501 Mondays 5:30-8:15PM

Instructor: Dr. Xiuli He, Belk College of Business & School of Data Science

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Dr. He's Office Hours (**In person or on Zoom**)
Time: Thurs. **1:00pm-4:00pm** or by appointment

JOIN ZOOM MEETING

HTTPS://CHARLOTTE-EDU.ZOOM.US/J/94741431654?PWD=VBEJ3JORKQDQFMRA4W7vTiLLRBIPJY.1

MEETING ID: 947 4143 1654

PASSCODE: 266319

Student Support: The details of student support resources available are provided at the following links.

Academic support: https://ninernationcares.uncc.edu/students/academic-support.

Health support: https://ninernationcares.uncc.edu/health-support-services

IT support: https://help.uncc.edu/

<u>Laptop requirement:</u> All upper-level (including graduate level) business students are required to have their own personal laptop computer. The policy and the minimum system requirements are found at the link https://belkcollege.uncc.edu/laptop-policy. Students in the DSBA programare required to follow the laptop policy here.

COURSE DESCRIPTION

This course is designed to provide students, primarily in the fields of business and economics, with a sound conceptual understanding of the role management science plays in the decision making process. This is an important course in developing decision models and their applications to management problems. The emphasis is on models that are widely used in all industries and

functional areas, including operations, supply chain management, finance, accounting, and marketing.

Specific topics covered in this course include fundamental techniques such as linear, integer, goal and multi objective programming, nonlinear programming, and forecasting. In this course, students learn to *model* the business problems, *analyze and solve* the models, and then *interpret* the solutions obtained to *make recommendations* to managers. The emphasis will be on both formulating an appropriate model for a given business problem and developing an Excel based solution approach by utilizing built-in and add-in software tools.

Prerequisites: MBAD 5141 or equivalent. A keen interest in problem solving (logic, math, and statistics) and a desire to practice higher level analytics and applied information technology skills.

Catalog Description: An analytical approach to the management process. Generalized models for decision making with major emphasis on application of the scientific method to management problems.

LEARNING OBJECTIVES

Upon completion of the course the students should be able to

- Demonstrate proficiency in using advanced Excel, including the build-in Solver
- Formulate and solve optimization problems arising in operations and supply chain management contexts.
- Interpret and assess the results produced by the optimization models and Excel solver
- Run sensitivity and what-if analysis, understand their implications and make recommendations
- Apply the modeling approach to various business applications to make sound managerial decisions based on data

COURSE MATERIALS

Textbook:

- Spreadsheet Modeling and Decision Analysis: A Practical Introduction to BusinessAnalytics, 9th edition, by Cliff T. Ragsdale, Cengage Learning, 2021. ISBN: 978-0-357-13209-8.(8th Ed. will also work).
- CENGAGE UNLIMITED eTEXTBOOKS (\$69.99/semester) gives students access to unlimited number of eBooks. https://www.cengage.com/unlimited/

Course Website: http://canvas.uncc.edu

• Use of Canvas: Canvas will be the website for course information and primary communicationchannel for this class. You may access UNCC Canvas from My UNC Charlotte (https://my.uncc.edu/) or direct type canvas.uncc.edu/. It's each student's responsibility to check Canvas regularly and report anything that does not match your own record (e.g., missing or wrong grade) within SEVEN calendar days since the date the information was posted.

• **Grades:** Grades on exams and assignments will be posted on Canvas. Please check that the grade posted matches the grade on your paper copy and notify the instructor as soon as possible in case of a discrepancy.

Withdrawal from Class:

The administration of this institution has set deadlines for withdrawal of any college-level courses. These dates and times are published in that semester's course catalog. Administration procedures must be followed. It is the student's responsibility to handle withdrawal requirements from any class. In other words, I cannot drop or withdraw any student. You must to the proper paperwork to ensure that you will not receive a final grade of "U" in a course if you choose not to attend the class once you are enrolled.

Incomplete Grade Policy:

Receiving a grade of incomplete ("I") is not based solely on a student's failure to complete work or as a means of raising his/her grade by doing additional work after the grade report time. As per university policy, incomplete grades will be granted when a student who is otherwise passing has not, due to circumstances beyond his/her control, completed all the work in the course. The missing work must be completed and the final grade reported within one calendaryear from the date on which the "I" grade was recorded. The instructor assigning the "I" grademay specify a shorter time than one year for completion of the work and the assignment of a final grade. If the "I" is not removed during the specified time, a grade of "F", "U", or "N", asappropriate is automatically assigned. Time extensions for the completion of an "I" beyond oneyear cannot be approved except by special request to the Graduate School under extraordinary circumstances. The grade of "I" cannot be removed by enrolling again in the same course, and students should not re-enroll in a course in which they have been assigned the grade of "I".

COURSE ASSESSMENT

The course grades will be based on two group projects, class participation, and two exams with a total of 250 points.

Assignments	Format	Points
Midterm Exam	Individual	100 points
Final Exam	Individual	100 points
Participation	Individual	10 points
Case reports	Group	40 points
Total		250 points

Exams

The two exams, Midterm Exam (October 21st) and Final Exam (December 9th) are NOT cumulative. There will be no makeup exams. Conflicts for the exams must be resolved before the exam dates. You should contact me at least one weeks prior to the exam date. Last minute requests will not be accepted. The only reasons for not being able to sit for an examination in its announced time should be part of University policy, or a documented medical excuse. Missing an exam without prior approval and/or providing supporting documentation within the

following timeframe will lead to a grade of zero for that exam. In the event that the excuse is **approved before the exam date** (in rare case and requires supporting documentation), the student will be given a make-up exam. A student who misses an exam without prior approval, possibly due to unexpected situation on the exam day, should contact the instructor within 12 hours of the exam start date/time and provide appropriate supporting documentation to be eligible for a makeup exam. It is the student's responsibility to be aware of and follow the makeup exam policies and no special accommodations will be made for any exceptions. No makeup exam will be given after the last day of class.

"Re-grade" Requests

Any request to re-grade any component of your submissions (assignment or exam or project) has to be made within **seven (7) days** after the grade has been posted on the Canvas. Given the speed with which the course progresses, any request beyond this deadline cannot be considered. The only exception to this rule is a documented emergency. Write a brief note explaining why you think there is an error in grading. Attach a copy of the graded assignment. The instructor reserves the right to re-grade the entire contents of any submitted assignment. Your grade may go up or down.

Class Behavior Policy and Participation

<u>Class Behavior Policy</u>: Disruptive behavior distracts from the ability of others to profit from their in-class experience. Such behavior includes but is not limited to arriving late, leaving early, having side conversations, making unnecessary comments that add no value to the class, surfing the net, and any activities that negatively impact the ability of other students to learn and/or listen in class. Rude and inappropriate behavior will not be tolerated.

<u>Participation</u> grades will be based on the quality and impact of your class participation. Voluntary class participation will consist of voluntary contributions and occasional cold calls, usually to answer questions.

To evaluate your contribution to the class discussions, the following **criteria** are to be applied:

- Is the comment accurate, reflecting case facts?
- Does the comment add to our understanding of the problem situation?
- Is the comment timely and linked to the comments of others?
- Does the comment move the discussion along by giving a new perspective?
- Does the comment reflect a concern for maintaining a constructive and comfortable classroom atmosphere?
- Is the comment clear and concise?

As with any medical absence, it is a student's responsibility to contact you if they are unable to attend class because they are ill. I may ask for a standard absence verification from the student for extended absences. They should work through <u>Student Assistance and Support Services</u>.

ACADEMIC INTEGRITY

All students are required to read and abide by the Code of Student Academic Integrity. Violations of the Code of Student Academic Integrity, including plagiarism, will result in disciplinary action

as provided in the Code. Definitions and examples of plagiarism are set forth in the Code. The Code is available from the Dean of Students Office or online at https://legal.uncc.edu/policies/up-407

This code forbids cheating, fabrication or falsification of information, multiple submissions of academic work, plagiarism (which includes viewing others work without instructor permission), abuse of academic materials, and complicity in academic dishonesty. *This forbidding includes sharing/copying work between individuals or teams without permission of instructors.* Any special requirements or permission regarding academic integrity in this course will be stated by the instructor, and are binding on the students. Students who violate the code can be expelled from UNC Charlotte. The normal penalty for a first offense is zero credit on the work involving dishonesty and further substantial reduction of the course grade. In almost all cases the course grade is reduced to failing. Students are expected to report cases of academic dishonesty to the course instructor.

Title IX Reporting Expectations

UNC Charlotte is committed to providing an environment free of all forms of discrimination and sexual harassment, including sexual assault, domestic violence, dating violence, and stalking. If you (or someone you know) has experienced or experiences any of these incidents, know that you are not alone. UNC Charlotte has staff members trained to support you in navigating campus life, accessing health and counseling services, providing academic and housing accommodations, helping with civil protective orders, and more.

Please be aware that all UNC Charlotte employees, including faculty members, are expected torelay any information or reports of sexual misconduct they receive to the Title IX Coordinator. This means that if you tell me about a situation involving sexual harassment, sexual assault, dating violence, domestic violence, or stalking, I am expected to report the information to the Title IX Coordinator. Although I am expected to report the situation, you willstill have options about how your case will be handled, including whether or not you wish to pursue a formal complaint. Our goal is to make sure you are aware of the range of options available to you and have access to the resources you need.

If you wish to speak to someone confidentially, you can contact the following on-campus resources, who are not required to report the incident to the Title IX Coordinator: (1) UniversityCounseling Center (counselingcenter.uncc.edu, 7-0311); or (2) Student Health Center (studenthealth.uncc.edu, 7-7400). Additional information about your options is also available at titleix.uncc.edu under the "Students" tab.

All students are required to abide by the UNC Charlotte <u>Sexual Harassment Policy</u> and the policy on <u>Responsible Use of University Computing and Electronic Communication Resources</u>. Sexual harassment, as defined in the UNC Charlotte Sexual Harassment Policy, is prohibited, even when carried out through computers or other electronic communications systems, including course-based chat rooms or message boards.

Important dates:

- Sept.9th, Group formation due at 11:59pm
- Sept. 30th, Case 3.1 report due at 11:59pm
- Oct. 21st, Exam 1 in-class part
- Oct. 28th, Exam 1 take-home part due 5:00pm (not 11:59pm)
- Nov.25th, Case 7.1 report due at 11:59pm

- Dec. 9th, 5:00pm-7:30pm, Final exam in-class part.
- Dec. 6th, Final exam take-home part released on Canvas.
- Dec. 13th, Final exam take-home part due at 5:00pm

TENTATIVE COURSE SCHEDULE

Date	Topics	Chapter	Due
8/19	Syllabus & Introduction to Modeling	Ch1 and Ch2	
8/26	Modeling and Solving LP Problems in a Spreadsheet	Ch3	
9/2	Labor Day- No Class		
9/9	Modeling and Solving LP Problems in a Spreadsheet	Ch3	Group formation by 11:59pm
9/16	Sensitivity Analysis	Ch4	
9/23	Network Modeling	Ch5	
9/30	No Class-Group Project case 3.1		Case3.1 Report due 11:59pm
10/7	Network Modeling and Midterm Exam Review		
10/14	No Class-Student recess		
10/21	Midterm Exam	Chapters 2-5	
10/28	Integer Linear Programming	Ch6	Midterm take-home part due at 5:00pm
11/4	Integer Linear Programming	Ch6	
11/11	Goal Programming and Multiple Objective Optimization	Ch7	
11/18	Nonlinear Programming	Ch8	
11/25	Time Series Forecasting	Ch11	Case7.1 Report due 11:59pm
12/2	Time Series Forecasting and Final exam review	Ch11	
12/9	In-Class part of Final Exam (Non-cumulative) Time: 5:00pm-7:30pm	Chapters 6-8, 11	
12/13	Final Exam take-home part due Dec. 13th 5:00pm		

<u>Note:</u> These descriptions and timelines are <u>subject to change</u> at the discretion of the instructor. Notice of such changes will be by announcement in class or by changes to this syllabus posted on Canvas.

• Check the updated final exam schedule for Fall 2024: https://ninercentral.charlotte.edu/wp-content/uploads/sites/803/2024/08/Fall-2024-FE-Table.pdf

GROUP CASE REPORT GUIDELINES

The group will complete two case reports, Case 3.1 and Case 7.1, with 20 points each case. Please provide your answers to each question. Submit a word file and an excel file. I will grade the reports based on the correctness of your solutions and your efforts. For Case 7.1 part f), please provide your suggestions and justify them.

Group formation link:

https://docs.google.com/document/d/1G78h-NT7urbgH_XEnN_OHbRC31kElO6fGsE2BeirQZE/edit

Please use your UNCC email account to access to the link above.

Copyright Ownership in Course Materials

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DISABILITY POLICY

UNC Charlotte is committed to access to education. If you have a disability and need academic accommodations, please provide a letter of accommodation from Disability Services early in the semester. For more information on accommodations, contact the Office of Disability Services at 704-687-0040 or visit their office in Fretwell 230.

Accommodations for Religious Observances

UNC Charlotte provides reasonable accommodations, including a minimum of two excused absences each academic year, for religious observances required by a student's religious practice or belief. Please refer to https://legal.uncc.edu/policies/up-409 for details on requesting such accommodations.