

# Christian Santamaria

## Software Developer

Technologist in Software Analysis and Development with a strong foundation in front-end development, AI-based automation, and UX/UI design. Experienced in creating virtual assistants integrated with WhatsApp using tools like n8n and OpenAI, as well as building interactive and multimedia websites with HTML, CSS, JavaScript, and Bootstrap 5. Skilled in designing user interfaces with Figma and exploring the creative use of AI in web development.

### Contact Info

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🌐 [dagerdev.vercel.app](https://dagerdev.vercel.app)

### Education

#### Software Analysis and Development

##### Technologist – SENA

2025

#### Software Programming

##### Technician – SENA

2022

#### Administrative Assistance

##### Technician – SENA

2020

#### High School – IED Universal

2020

### Skills

#### Technical Skills

- Languages & Web: HTML, CSS, JavaScript (basic/intermediate), Bootstrap 5
- Tools & Platforms: Android Studio (UI-based apps), n8n, Meta Developer Platform, Figma (UX/UI design)
- AI & Automation: Prompt engineering, OpenAI API integration, WhatsApp bot automation
- Design: UI mockups and prototyping using Figma

### Projects

#### ● AI Assistant for a Coffee Shop – Automation Developer

Designed and implemented an AI assistant integrated with WhatsApp and Telegram using n8n, OpenAI, and Meta API for real-time customer support and automation.

#### ● Dagerid – Full Stack Developer

Dagerid is a modern web app for managing your reading habits. It allows you to log books, track your progress, view statistics, and unlock achievements that motivate you to keep reading – all within an intuitive and visually appealing interface.

#### ● Mi Wallet App – Full Stack Developer

- [miwallet.vercel.app](https://miwallet.vercel.app)
- Developed a web application for personal income and expense tracking.
- Implemented features like transaction logging, automatic balance updates, and a modern financial dashboard.
- Technologies used: HTML, CSS, JS, LOCALSTORAGE

### Work Experience

#### ● Customer Service Associate – Amazon

Remote · Oct 2023 – Feb 2024

- Provided customer support in English and Spanish through chat and email.
- Handled refunds, product questions, and account-related issues with a high satisfaction rate.
- Strengthened communication skills and problem-solving under pressure.