

# Christian Santamaria

## Software Developer

Technologist in Software Analysis and Development with a strong foundation in front-end development, AI-based automation, and UX/UI design. Experienced in creating virtual assistants integrated with WhatsApp using tools like n8n and OpenAI, as well as building interactive and multimedia websites with HTML, CSS, JavaScript, and Bootstrap 5. Skilled in designing user interfaces with Figma and exploring the creative use of AI in web development.

### Contact Info

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### Education

#### Software Analysis and Development

##### Technologist – SENA

2025

#### Software Programming

##### Technician – SENA

2022

#### Administrative Assistance

##### Technician – SENA

2020

#### High School – IED Universal

2020

### Skills

#### Technical Skills

- Languages & Web: HTML, CSS, JavaScript (basic/intermediate), Bootstrap 5
- Tools & Platforms: Android Studio (UI-based apps), n8n, Meta Developer Platform, Figma (UX/UI design)
- AI & Automation: Prompt engineering, OpenAI API integration, WhatsApp bot automation
- Design: UI mockups and prototyping using Figma

### Projects

#### ● AI Assistant for a Coffee Shop – Automation Developer

- Designed and implemented an AI-based assistant integrated with WhatsApp and Telegram using n8n.
- Created and structured the prompt and database for handling customer queries.
- Configured API connections between OpenAI and Meta Developer Platform to manage the full automation flow.
- Enabled real-time customer support via WhatsApp and Telegram for orders, information, and feedback.

#### ● Mi Wallet App – Full Stack Developer

- [miwallet.vercel.app](#)
- Developed a web application for personal income and expense tracking.
- Implemented features like transaction logging, automatic balance updates, and a modern financial dashboard.
- Technologies used: HTML, CSS, JS, LOCALSTORAGE

### Work Experience

#### ● Customer Service Associate – Amazon

Remote · Oct 2023 – Feb 2024

- Provided customer support in English and Spanish through chat and email.
- Handled refunds, product questions, and account-related issues with a high satisfaction rate.
- Strengthened communication skills and problem-solving under pressure.