



HIGHLAND OAKS

2022 Pool Opening

Summer is here! The pool will be opening on May 13th for the 2022 Pool Season!

Let's make it a safe and fun year for all! Please review these rules and ensure that your children understand them as well. These rules are in place for the safety and well-being of all residents within our community. We ask all homeowners/tenants to enforce these rules to prevent anyone from being injured or inconvenienced while enjoying the pool area.

Your access card from the previous pool season will be reactivated if your HOA dues have been paid in full and you have no outstanding violations or fines. Homeowners and tenants with outstanding balances will not receive pool access. **Please note that it is theft of services if you allow anyone other than the residents in your home or your guests into the pool area. If someone's card does not work, you are not allowed to let them in, as they may not be in good standing.**

If your access card is not working or has been misplaced, please contact AMAG at admin@associationmgt.com or 678-407-1115.

RESIDENTS WITH UNPAID HOA DUES OR FINES WILL NOT BE GRANTED ACCESS TO ANY OF THE AMENITY AREAS.

Pool Hours

Sunday – Thursday 10:00am – 9:00pm

Friday & Saturday 10:00am – 10:00pm

When a lifeguard is not present, you swim at your own risk.

Police Non-Emergency: 770-513-5100

AMAG: 678-407-1115 admin@associationmgt.com

Highland Oaks Pool Phone (for Emergency Use Only): 770-962-9773

Highland Oaks Website: www.myhighlandoaks.com

Positively Pools: 770-972-3111; www.positivelypools.com

Pool Rules

Please read and be familiar with the following rules. These rules are in place to protect the residents of the community. The board and pool committee intend to enforce all rules below. Violation of any pool rule may result in warnings, fines, and/or suspension of pool privileges.

POOL SEASON SCHEDULE

- 2022 Pool Opening Date: Friday, May 13th
- 2022 Pool Closing Date: TBA
- Pool Hours: Sunday-Thursday 10:00am-9:00pm | Friday & Saturday 10:00am-10:00pm

SAFETY ISSUES

- When a lifeguard is not present, the pool is swim at your own risk.
- Residents are not permitted to prop the gate open or open the gate for anyone for any reason.
- The gate must be securely latched at all times. If the gate is propped open, it presents a serious safety and security hazard and could result in the pool being closed by Gwinnett County.
- If contamination occurs, call Positively Pools at 770-972-3111
- The pool phone is for **Emergency Use Only**.

AGE LIMITATIONS / REQUIREMENTS

- No member(s) and guest(s) under the age of 12 are permitted in the pool unless an adult resident is present to supervise.
- Unaccompanied children between the ages of 12 and 15 must successfully pass the lifeguard-administered swim test before entering the pool.

ACCESS CARDS

Admittance to the pool is limited to residents in good standing, their family, and guests.

- All residents must use their cards to enter the pool
- **An additional card and replacement can be obtained for \$40.00.**
- It is recommended that residents write their name and contact number on their access cards
- An **adult resident** must accompany ALL guests.
- Each household may have up to, but no more than, five (5) guests at a time. More than five (5) guests are considered pool parties and must receive prior approval. Please refer to the Pool Party Guidelines.
- NO SHARING CARDS.
- An owner/tenant CAN NOT be a guest of another owner/tenant, nor can their family members
- Any homeowner/tenant found to be in violation will be subject to suspension of their pool privileges for the remainder of the pool season.

CONDUCT, HEALTH & SAFETY

Safety, Common Sense, and Common Courtesy

- Inappropriate conduct will not be tolerated (e.g., running, pushing, roughhousing, spitting, using bad language/profanity, or appearing intoxicated) and may result in expulsion from the pool and/or suspension of pool privileges.
- Please keep music at a low volume as a courtesy to others.
- Smoking is allowed in designated areas only.
- No illicit drugs or intoxicated people will be allowed in the pool area. No underage drinking will be permitted. If underage drinking is suspected or witnessed, please call the Gwinnett County Police at 770-513-5100.
- Persons with an infectious or contagious disease(s), diarrhea, nausea, skin/eye/ear or respiratory infections, open lesions or wounds, etc., will not be permitted to enter the pool.
- No animals or pets are allowed in the pool area.
- No glass containers, sharp objects, or hazardous materials are allowed in the pool area or deck.
- No weapons are permitted.
- No food or drink is permitted **in** the pool.

- No diving is allowed. Only forward jumping from the side is permitted. Back dives, flips, cartwheels, etc., are not allowed from the side of the pool.
- No climbing on the fence or gate.
- The lifeguard post is for authorized personnel only. Use of the post by anyone other than the on-duty lifeguard is strictly prohibited.

ATTIRE

- Appropriate swimwear is required (no cut-offs, jeans, gym shorts, sports bras, underwear, thong bikinis, street clothes, or garments not intended as swimwear). Swimsuits must have a built-in liner. A swim shirt may be worn over a bathing suit while in the water.

SWIM DIAPERS

- **Plastic/Vinyl pants worn over swim diapers are required for children who are not toilet trained and/or are under the age of three (3). Be prepared to show proof of proper attire.**
- There will be a contamination fee levied if this policy is not followed. If contamination occurs, the responsible resident will be required to pay all costs to return the pool to Health Department standards.
- The Homeowners Association reserves the right to suspend member pool privileges for repeat offenders.
- All diapers must be changed in the bathroom, not on the pool decking or near the pool. A diaper changing table is available in the bathroom inside the pool gate.
- If the pool is closed due to fecal or vomit contamination, it must be closed for 24 hours, per Gwinnett County Ordinance.
- Report any incident immediately to the lifeguard on duty. If no lifeguard is on duty, contact Positively Pools at 770-972-3111

CONTAMINATION OF THE POOL

- Contaminations include broken glass, blood, fecal matter, or vomit.
- If contamination occurs, report it to the lifeguard on duty, or if there is no lifeguard, call Positively Pools at 770-972-3111
If the pool is closed due to contamination, it must be closed for 24 hours, per Gwinnett County.
- A sign will be posted at the gate and padlocked until the pool is re-opened.
- If contamination of any kind occurs, the responsible resident shall be required to pay all costs for the pool to meet Health Department Requirements

FOOD AND BEVERAGE

- No food or drink in the water.
- Gum chewing is prohibited in the gated pool area.
- Glass bottles and containers are prohibited in the gated pool area per Gwinnett County Ordinance. Broken glass in the gated pool area will result in pool closing, draining, cleaning, and refilling. The responsible resident will be required to pay all costs for the pool to meet Health Department requirements.
- Dispose of trash in waste receptacles only. There are separate recycling containers available.

GUESTS

- An adult resident must accompany all guests at all times.
- Each household may have up to, but no more than, five (5) guests at the pool per day. If more than five (5) guests are desired, please refer to the pool party/rental section below.
- Residents are responsible for their guests. All guests must abide by the rules.

LIFEGUARDS

- The lifeguard has the authority to maintain discipline at the pool. All residents and their guests are expected to abide by the pool rules and respect the lifeguard. The lifeguard has the authority to ask anyone in violation of the pool rules to leave the gated pool area.
- There will be a 15-minute lifeguard safety break every hour. All patrons under the age of 12 must exit the water entirely or swim in the 1-foot mushroom area during this timeframe.

- Do not engage the lifeguard in unnecessary conversation while guarding the pool. If you need to discuss anything with the lifeguard, do so during break time.
- Ask the lifeguard if they are available to perform swim tests during the lifeguard break
- Only the lifeguard or other approved individuals may enter the pool house pump room.
- No one other than the lifeguard is permitted to blow a whistle.
- Report all accidents to the lifeguard staff. A first aid kit is available.
- Residents who have issues with the lifeguard should contact Positively Pools at 770-972-3111 or a pool committee member.

SWIM TOYS & EQUIPMENT

Prior to use, the lifeguard shall approve swim toys and equipment (e.g., floatation devices, balls, snorkels, and fins). These items may be prohibited at the lifeguard's discretion if the pool is crowded.

- Frisbees, soccer balls, skateboards, rollerblades, bikes, and scooters are not allowed in the gated pool area.
- Pool furniture will not be removed from the gated pool area. If you move furniture within the gated area, please put it back in its original place. Pool furniture is not to be placed inside the pool for any reason.

INCLEMENT WEATHER

If lightning or thunder occurs, everyone must exit the water and pool area for a minimum of 20 minutes after thunder has been heard. There will be no swimming during inclement weather.

SECURITY

The Pool and Pavilion areas are monitored by a video surveillance system that provides a digital recording of events 24 hours a day, seven days a week. All activities are recorded to provide evidence regarding violations of the law and pool rules and aid in prosecuting any crime.

LOST AND FOUND

A basket is kept near the bathroom for lost items. The HOA is not responsible for the security of lost or found items.

RESPONSIBILITY

- Parents/adult residents must familiarize their children and guests with all facility rules and are responsible for their enforcement and actions at all times.
- Residents will be financially responsible for damages to Highland Oaks facilities inflicted by themselves, guests, or children.
- All Highland Oaks residents are encouraged to actively maintain and protect all facilities and grounds. Stop and report abuses to the Lifeguard on Duty and/or Gwinnett County Police non-emergency at 770-513-5000

POOL PARTY / PAVILLION RENTAL

- Parties/large gatherings of more than five (5) guests are not allowed without prior written permission.
- Positively Pools manage all pool parties. Additional lifeguards may be required, and the resident must pay the cost. The pool party form must be completed 10 days prior to your event to ensure proper lifeguard coverage.
- Pavilion reservation forms and Pool party request forms are available on the Highland Oaks website and the AMAG portal. Both forms must be completed in full. A \$100 deposit is required to reserve the pavilion.
- Pool parties and pavilion reservations are unavailable during Memorial Day or the Fourth of July weekend.

HIGHLAND OAKS VOLUNTEERS

- The Highland Oaks Homeowner's Association has a team of residents who serve in volunteer roles as committee members and on the board of directors.
- We ask all residents to respect our community volunteers and their families while at the pool during their personal leisure time. All official business related to the Highland Oaks Homeowner's Association

should be done in an official formal setting. Please contact AMAG at 678-407-1115 should you need to speak to the board of directors or committee member.

HOA Board of Directors:

Dee Partridge	404-528-8344	hoaboardmemberdp@gmail.com
Joe Lishok	919-274-6916	highlandoakshoatreasurer@gmail.com
Lester Wilhelm	912-552-2213	Highlandboard2@gmail.com
Andrea Van Meter	404-775-4308	highlandoaksandrea@gmail.com
Jennifer Figueroa-Colon	706-414-7431	jennifer.highlandoakshoa@gmail.com

Pool Committee:

Vince Bingham	678-472-0208	vincebingham@gmail.com
Mil Marquez	678-485-5889	milandrobin@gmail.com
Steve Udolph	614-309-2726	sudolph@yahoo.com
Leslie Johnson	404-441-4382	lesliemshafer@yahoo.com
Pam Partridge	770-778-9231	pamphoa@gmail.com

Emergency: 911
Police non-emergency: 770-513-5000
Pool phone: 770-962-9773

Positively Pools:

Lifeguard Related Issues:

Steve Lindsay 678-451-0655 stephenlindsay@positivelypools.com

General Information:

Kelsey Wommack 770-972-3111 kelseywommack@positivelypools.com

Management Company:

AMAG Dee Stewart 678-407-1115 dee@associationmgt.com