DANA SEIDAKHMETOVA

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SUMMARY

Results-driven software engineering professional with a strong technical foundation in programming languages, database management, and problem-solving. Eager to leverage my skills, passion for technology, and foundational knowledge in programming to make meaningful contributions to a dynamic software engineering team. Committed to developing innovative solutions that drive global business success and enhance user experiences. Effective communicator and collaborator, adept at working in diverse teams to deliver high-quality solutions. Fluent in English, Russian, and Kazakh.

EDUCATION

03/2013	Al-Farabi Kazakh National University , Almaty, Kazakhstan Bachelor and Master of Technology in Information Systems (GPA 3.84)
	Exchange Program:
06/2012	Polytechnic University, Lublin, Poland
	Certifications in: Web Accessibility and Software Application Usability
09/2012 -	La Sapienza University, Rome, Italy
02/2013	Certifications in: Network Security, Artificial Intelligence
	CERTIFICATIONS
04/2023	PerScholas: Software Engineering
01/2023	
09/2020	
09/2020 11/2019	Code The Dream: Front-End Development Hostos Community College of the City University of New York: IT
	Code The Dream: Front-End Development

TECHNICAL SKILLS

Programming Languages: JavaScript (React), HTML/CSS, Node JS/Express JS, C, Java

Databases: MongoDB, MS SQL

Software: Adobe InDesign, CorelDraw, Visual Studio Code, IntelliJ, Postman

SOFT SKILLS

6 years of experience in various client facing and team work oriented roles in service sector across technical and interpersonal domains has instilled teamwork, flexibility, client satisfaction, attention to detail, strong interpersonal and communication skills, ability to thrive in a fast-paced, collaborative environment, exceptional problem-solving ability and analytical skills, priority management and focus on delivery in me.

EXPERIENCE

11/2021 - **Laboratory Technician**

07/2022 Mirimus, Inc. Brooklyn, NY

- Worked as a lab technician in high-volume medical testing laboratory. Operated, maintained, and cleaned diagnostic equipment and tested patient samples.
- Used LIMS to track and manage 50+ patient samples per day. Made full use of workflow automation features to boost efficiency by 25%.

02/2021 - Specimen Accessioner

02/2022 Empire City Laboratories, Brooklyn, NY

- Responsible for accurate processing of patient specimens including receipt and data entry into the Laboratory Information System.
- Ensured proper and complete patient identification on 250-300 requisitions per day and specimen labels.

08/2019 - Assistant manager

09/2022 N&F Global, New York, NY

- Managed a team of 10 employees. Delegated tasks among them based on skill level.
- Effectively communicated information to store crew and supervisors in an open and timely manner.
- Trained 12 new employees to become customer service representatives.

12/2018 - Cashier, Sales Representative

08/2019 N&F Global, New York, NY

- Handled all ordering and stocking for supplies. Held register mistakes close to zero.
- Assisted clients and answered question.

09/2017 - Hostess and Cashier

02/2019 Café Luka, New York, NY

- Waited tables in a busy restaurant. Maintained 90% positive customer comment scores. Assisted with creating waitstaff schedule.
- Complimented for great personality, work ethic, and solid hustle. Recognized for organizational skills

11/2013 - Editor - Data Integrity and Design

10/2016 Jurist (Major Publishing House), Almaty, Kazakhstan

- Assisted product and content teams with special projects.
- Received manuscript length submissions of legal literature regarding the Tax Code and
 worked with authors to finalize the book: programmatically identifying amendments,
 correcting and making changes to the text and creating book cover design using InDesign,
 while following each step of book publishing the process to ensure timely delivery.
- The impact was a 15% increase in sales within three months

09/2013 - IT Instructor (Contract)

11/2013 Polytechnic College, Shymkent, Kazakhstan

- Taught six groups of 25+ students pursuing computer science degrees subjects such as: informatics, automation and administration, electronic computer, graphics and design.
- Provided training of qualified personnel to technical vocational education in the field. Created interactive learning experiences for students.
- Contributed to the implementation of online Intranet system in the educational process.