

# Henderson Nissan

*295 Auto Mall Dr, NV*

*(36.048837299999995, -115.02556129999999)*

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- stars:: 5.0
- categories: Car Dealers, Auto Repair, Automotive, Auto Parts & Supplies

## Review:

I can't express how happy I am with HENDERSON NISSAN. I gone in for 2 recalls and also mentioned that I had car issues with my engine and the wonderful rep JAMES HAYS is.—the reasons why. I came in on the first two recalls for my 2009 NISSAN ROUGE and I got into a NISSAN rental and everything happened accordingly and I got my car back in 3 days. I went back this week due to my transmission going and James was so sweet and concerned helpful! I was so pleased that “HE HAD THE COURAGE TO DO THE RIGHT THING” as to helping me with my car and we even has a personal conversation about traveling and making sure that I would be safe on the road. I had no idea I even had my warranty on my car. I felt at ease with James and reassured me that he made a 2nd rental reservation and he did. I went in and dropped my car off and I know that I won't see my car for a few days but the service was just on POINT. I work for a call center and I always want to appreciate great customer service. I want to say JAMES HAYS , thank you for being you and being a great person that you are so far with my car issues. I cant stress this enough because I deal with customer service daily in my job and I appreciate you!!! Keep doing what you are doing and get promoted or a raise!