

Dan Shank

Portfolio - danshank.com

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Education

University of Washington – Masters student in Human Centered Design and Engineering.

Relevant Courses: Interaction Design, User-Centered Web Design, Usability Testing, Visual Comm.

Westmont College - BS in Computer Science. GPA 3.3

Grad. May, 2006

Relevant Courses: Software Development, Computer Graphics, Computer Art

Work Experience

Amazon – UX Research Intern for AmazonLocal.com team

Jan 2013 - current

- Assisted in the planning, execution, and analysis of usability studies for merchant and consumer sections of the AmazonLocal website. Included both remote and local usability sessions
- Was lead researcher in developing a competitor study plan and executing study using UserTesting.com, a website facilitating remote, unmoderated user testing.
- Assisted design team in creating functional web prototypes for use in usability studies

RightScale Inc - Software Test Automation Engineer

Feb 2011 – Dec 2012

- Principal architect in the design and implementation of an automated user interface test framework built using the Selenium and Rspec (Ruby) languages.
- Wrote and reviewed many automated tests that modeled end user behavior for use in regression testing.

AppFolio Inc – Quality Assurance Engineer

March 2008 – July 2010

- Prepared and executed test plans and heuristic walkthroughs for the features added to the web application.
- Worked closely with a team of developers practicing agile development methodology.
- Worked closely with the UX department in the adoption and propagation of several design patterns as well as the usability testing and interface design for several features.

Additional Relevant Skill Sets

Software

- Have experience using Morae, Adobe Photoshop, Adobe Illustrator, MS Office
- Have prototyping experience using Powerpoint, Axure, Balsamiq Mockups, OmniGraffle
- Have programming experience in Ruby, Selenium, HTML, CSS, SQL, jQuery, PHP, C++, and Java

Hardware

- Constructed and maintained the QA testing lab at CallWave as well as the Computer Science department's computer lab at Westmont College