http://dshgna.github.io

EDUCATION

MSc Applied Social Data Science

Sep 2020 - Sep 2021

Department of Methodology, London School of Economics and Political Science

London, UK

- Coursework: Applied Regression Analysis, Causal Inference for Observational and Experimental Studies,
 Machine Learning, Natural Language Processing, Social Research Methods, Managing and Visualizing Data
- **Dissertation "We don't talk** *Anymore?*": Utilised topic models and social network analysis to explore the themes and participants of cross cutting political discourse on Reddit.
- "For God's Sake": Utilised unsupervised learning algorithms and sentiment analysis to analyse trends across cross-national debates on blasphemy on Twitter.
- **Personal Attack Detection**: Trained an ensemble of support vector machines, naive bayes models and logistic regression to detect personal attacks, achieving a F1-score of 70%.

BSc (Hons) Information Technology

Jul 2010 - Jan 2015

Faculty of Information Technology, University of Moratuwa

Moratuwa, Sri Lanka

- o **GPA**: 3.92/4.2, First Class Honours
- o Awards: Gold Medal for Academic Excellence (Highest cumulative GPA from a class of 100)
- o Relevant Coursework: Probability and Statistics, Data Structures and Algorithms, Linear Algebra

Professional Experience

Data Analyst/Project Manager - Hate Speech

Mar 2019 - Sep 2020

Facebook

Dublin, Ireland

- Operations Analysis: Analysed large datasets to deliver key business insights to refine classifier performance and inform location strategy.
- **Reporting**: Prepared weekly reports on operational metrics and recommendations for senior leadership and non-technical audience.
- **Dashboard Development**: Implemented and maintained the data pipelines and dashboards for the designation of abusive keywords and analysing labelling experiments.
- **Policy Refinement**: Refined key segments of the hate speech policy language through analyzing trends in quantitative data and conducting focus groups with market experts.
- Data-Driven Policy Development: Achieved a 2% improvement of the hate speech accuracy metric in H2 2019 through cross-functional projects in policy refinement and process improvement.
- Project Management: Led a cross-functional team of 5 to improve vendor performance metrics.

Market Specialist - Sri Lanka

May 2016 - Feb 2019

Facebook

Hyderabad, India/Dublin, Ireland

- Data Reporting and Automation: Ideated and collaborated with technical partners to automate the process for workflow creation, reducing execution time from 16 hours to 20 minutes.
- Market Operations: Owned the end-to-end launch of vendor support for Sri Lanka, including operational ownership, policy guidance, quality measurement and onsite training.
- Market Expertise: Provided expertise on the socio-political landscape of Sri Lanka in the efforts to curb ethnic tension and misinformation in the country.

Software Engineer

Jan 2015 - Dec 2015

Virtusa

Colombo, Sri Lanka

- **Web Development**: Developed the front-end web interface and data retrieval for a web-based application for security investigations).
- Automated Testing: Automated quality testing to ensure functional correctness of web components and optimal user experience.

RESEARCH EXPERIENCE

Research Assistant - Data Science

Dec 2020 - Present

Center for Care Policy and Evaluation, London School of Economics and Political Science

London, UK

- Assessment of COVID-19 policy responses for Adult Social Care: Analysed large datasets from multiple sources to uncover trends in supply-demand matching for local authorities in the United Kingdom.
- **Assessment of post-pandemic financial sustainability**: Developed reports to inform long-term sustainability of care home providers.

SKILLS