User Test Script

This is the user test script for HNB mobile banking application made by Group – WE 46

Registration Number	Name
IT17090872	Perera V.I.T
IT17086462	Abhishek K.
IT17029896	D.S. Jiffry
IT17038324	Dedigama R.W.M.S.W

User's Name: …………………………………………………………………

…………………………....
  User's Signature

Developer Name : D.S. Jiffry
Developer IT number : IT17029896

Function Name: Login

Instructions

1. Enter the Username (John Doe)
2. Enter the password (thanos)
3. Press the 'login' button
4. Enter SMS code (62358)
5. Press 'submit' button

I. Is the interface user friendly?	☐ Yes	☐ No
II. Can you understand the flow of the process?	☐ Yes	☐ No
III. Could you find the options easily?	☐ Yes	☐ No
IV. Does it show relevant confirmation messages?	☐ Yes	☐ No
Additional Comments …………………………………………………………………………………… …………………………………………………………………………………… …………………………………………………………………………………… ……………………………………………………………………………………		

Developer Name   : D.S. Jiffry
Developer IT number : IT17029896

Function Name: View Messages

Pre-conditions: Logged in

Instructions

1. Tap on the 'Mails' option
2. Tap the 'Broadcast Message'
3. Read the message and tap anywhere to go back
4. Tap 'compose Message'
5. Enter a message subject and description
6. Press Submit.

I. Is the interface user friendly?	☐ Yes	☐ No
II. Can you understand the flow of the process?	☐ Yes	☐ No
III. Could you find the options easily?	☐ Yes	☐ No
IV. Does it show relevant confirmation messages?	☐ Yes	☐ No
Additional Comments ………………………………………………………………………………… ………………………………………………………………………………… ………………………………………………………………………………… …………………………………………………………………………………		

Developer Name   : Perera V.I.T
Developer IT number : IT17090872

Function Name: Credit Cards

Instructions

1. Go to main menu and open 'Credit Cards' screen
2. Swipe left to add a credit card
3. Enter relevant details
4. Tap 'Add Card' and confirm the process
5. Swipe right to view credit cards
6. Tap on a card and delink it

I. Is the interface user friendly?	☐ Yes	☐ No
II. Can you understand the flow of the process?	☐ Yes	☐ No
III. Could you find the options easily?	☐ Yes	☐ No
IV. Does it show relevant confirmation messages?	☐ Yes	☐ No
Additional Comments ……………………………………………………………………………………… ……………………………………………………………………………………… ……………………………………………………………………………………… ………………………………………………………………………………………		

Developer Name   : Perera V.I.T
Developer IT number : IT17090872

Function Name: Other Services (Request a cheque book)

Instructions

1. Go to main menu and open 'Other Services' screen
2. Enter relevant details
3. Tap 'Request' and confirm the process

I. Is the interface user friendly?	☐ Yes	☐ No
II. Can you understand the flow of the process?	☐ Yes	☐ No
III. Could you find the options easily?	☐ Yes	☐ No
IV. Does it show relevant confirmation messages?	☐ Yes	☐ No
Additional Comments ……………………………………………………………………………………… ……………………………………………………………………………………… ……………………………………………………………………………………… ………………………………………………………………………………………		

Developer Name   : Perera V.I.T
Developer IT number : IT17090872

Function Name: Settings

Instructions

1. Go to main menu and open 'Settings' screen
2. Tap 'Change Password'
3. Enter relevant details and then update password
4. Go to main menu 'Settings' and then tap 'Security'
5. Change authentication type
6. Tap on 'Update' to update the settings

I. Is the interface user friendly?	☐ Yes	☐ No
II. Can you understand the flow of the process?	☐ Yes	☐ No
III. Could you find the options easily?	☐ Yes	☐ No
IV. Does it show relevant confirmation messages?	☐ Yes	☐ No
Additional Comments ………………………………………………………………………………………… ………………………………………………………………………………………… ………………………………………………………………………………………… …………………………………………………………………………………………		

Developer Name   : RWMSW Dedigama
Developer IT number : IT17038324

Function Name: View Account details

Instructions

1. Open Account page.
2. Select an account from the list.
3. Open transaction history.
4. Find all ATM transactions.

I. Is the interface user friendly?	☐ Yes	☐ No
II. Can you understand the flow of the process?	☐ Yes	☐ No
III. Could you find the options easily?	☐ Yes	☐ No
IV. Does it show relevant confirmation messages?	☐ Yes	☐ No
Additional Comments ……………………………………………………………………………………… ……………………………………………………………………………………… ……………………………………………………………………………………… ………………………………………………………………………………………		

Developer Name   : RWMSW Dedigama
Developer IT number : IT17038324

Function Name: Request New Account

Instructions

1. Open Account page.
2. Open create account page.
3. Enter details as seen fit.
4. Enter all needed details.
5. Review all details.
6. Submit request
7. Logout

V. Is the interface user friendly?	☐ Yes	☐ No
VI. Can you understand the flow of the process?	☐ Yes	☐ No
VII. Could you find the options easily?	☐ Yes	☐ No
VIII. Does it show relevant confirmation messages?	☐ Yes	☐ No
Additional Comments ……………………………………………………………………………………………… ……………………………………………………………………………………………… ……………………………………………………………………………………………… ………………………………………………………………………………………………		

Developer Name   : Abhishek K.
Developer IT number : IT17086462

Function Name: Bank Transfer

Instructions

1. Select 'Bank Transfer' from 'Menu' > 'Transaction'
2. Select type of transfer to be made from the tabs above
3. Enter details
4. Tap on Transfer
5. Accept Confirmation Dialog

V. Is the interface user friendly?	☐ Yes	☐ No
VI. Can you understand the flow of the process?	☐ Yes	☐ No
VII. Could you find the options easily?	☐ Yes	☐ No
VIII. Does it show relevant confirmation messages?	☐ Yes	☐ No
Additional Comments ………………………………………………………………………………………… ………………………………………………………………………………………… ………………………………………………………………………………………… …………………………………………………………………………………………		

Developer Name   : Abhishek K.
Developer IT number : IT17086462

Function Name: Bill Payment

Instructions

1. Select 'Bill Payment' from 'Menu' > 'Transaction'
2. Select the provider payment needs to be made to
3. Enter Amount and Effective Date
4. Tap on Make Payment
5. Accept Confirmation Dialog

IX. Is the interface user friendly?	☐ Yes	☐ No
X. Can you understand the flow of the process?	☐ Yes	☐ No
XI. Could you find the options easily?	☐ Yes	☐ No
XII. Does it show relevant confirmation messages?	☐ Yes	☐ No
Additional Comments …………………………………………………………………………………… …………………………………………………………………………………… …………………………………………………………………………………… ……………………………………………………………………………………		