

Azure Service Level Agreements (SLAs)

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- ❑ Service Level Agreement (SLA) describes Microsoft's commitments for uptime and connectivity
- ❑ Example:
 - ❑ ≥ 2 instances deployed ≥ 2 Azs in the same Azure region, VM connectivity to min. 1 instance, at least 99.99%
 - ❑ ≥ 2 instances deployed in same AZ, VM connectivity to min. 1 instance, at least 99.95%
 - ❑ Single VM with Premium SSD, min. 99.9%
- ❑ <https://azure.microsoft.com/en-us/support/legal/sla/>

Microsoft Azure Fundamentals
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Thank you