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# Debra Sparr

## Objective

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Server and bartender with 10 years of experience seeking to transfer interpersonal skills gained in the service industry to obtain a challenging entry-level software position. As a college graduate with degrees in Philosophy and Anthropology, the unique qualitative and quantitative analytical reasoning skills obtained allows for a creative and detailed ability to develop effective and efficient solutions.

## Experience

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Sep 2016 - Apr 2019	<b>Penthouse</b>	New Orleans, LA
Cocktail Server	<ul style="list-style-type: none"><li>Consistently shown to be a teamplayer by aiding my fellow coworkers with high levels of problem solving skills, positivity, and empathy.</li><li>Monitored guests at all times, predicted needs and quickly responded to requests through active listening.</li><li>Prioritized procedures with guests by maintaining ability to multitask and be decisive.</li><li>Approached guest complaints and conflict in the workplace with impartiality and patience.</li></ul>	
Mar 2016 - Sep 2016	<b>Coyote Ugly</b>	New Orleans, LA
Bartender	<ul style="list-style-type: none"><li>Demonstrated the ability to multi-task at a fast pace while dealing with various situations/individuals with over 800 customers weekly.</li><li>Created a welcoming environment for visiting guests through a polite and sociable demeanor.</li><li>Created marketing strategies through the use of social media to promote the business and increase sales.</li></ul>	
Dec 2015 – Mar 2016	<b>The Swamp</b>	New Orleans, LA
Bartender	<ul style="list-style-type: none"><li>Used judgment and people skills to work out any customer issues – effectively solving the issue and maintaining or gaining customer loyalty.</li><li>Praised for consistently showing the ability to work under pressure in high volume and fast paced environment with a calm demeanor.</li><li>Through adaptability and hardwork, obtained the highest sales in the history of The Swamp.</li></ul>	
Mar 2014 – Sep 2015	<b>The Lodge</b>	Tampa, FL
Server and Bottle Server	<ul style="list-style-type: none"><li>Trained new hires – conveying knowledge and skills to employees as well as continually mentoring them throughout their learning process.</li><li>Allocated time management efficiently working 35 - 40 hours while enrolled as a full time double major student.</li><li>Established a loyal and repeat clientele base by consistently creating a memorable environment for guests, executing procedures in a timely fashion, and ensuring guest satisfaction.</li><li>Self-created and implemented service strategy that focused on both profitability and the customer's need, resulting in a positive outcome for all parties.</li></ul>	

## Education

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**University of South Florida**

Tampa, FL

- Bachelor of Arts Degree in Anthropology
  - Concentration in linguistic anthropology
  - 3.2 Overall GPA
  - Crystal River Early Village Archaeological Project (CREVAP) archaeological internship
- Bachelor of Arts Degree in Philosophy
  - 3.2 Overall GPA
- Alumna of Sigma Delta Tau Women's Fraternity
  - Nationally recognized "Diamond Chapter"
  - Greek Relations Chair
  - Raised over \$50,000 annually for our philanthropy, Prevent Child Abuse America (PCAA), by holding a popular Greek-wide event called "Putting on the Hits"
  - Annually held "Flower Project" to raise money for Jewish Women's International – an organization that works to break the cycle of violence against women and girls; ensure women's economic independence; and build women's leadership

Additional Skills and Certificates

- Software proficiency - Microsoft Word, Excel, PowerPoint, Google Drive
- Basic knowledge of Java, Javascript, HTML, and CSS
- Basset and Food Handler Certificate

Volunteering Experience

- Garfield Park Conservatory
  - General Horticulture and Composting departments
- New Orleans City Park volunteer
  - Horticulture apprentice