Technical Task

Objective

The goal of this task is to evaluate your ability to design, implement, and communicate a Business Intelligence solution that addresses specific business needs. You will be assessed on your approach, technical expertise, problem-solving skills, and ability to convey actionable insights.

Task Description

Scenario

You are managing the BI strategy for a retail company. The company operates online and offline stores and wants to improve its sales performance by analyzing the following areas:

- 1. Monthly sales trends by store and region.
- 2. Customer purchasing behavior, including average order value and product preferences.
- 3. Key product categories contributing to sales growth.
- 4. Inventory performance, highlighting understocked or overstocked items.

Your Task

1. Design a BI Solution:

- Create a data model to capture the required data points.
- Define the KPIs and metrics necessary to address the business questions.

2. Develop Dashboards and Reports:

- Design at least one mockup/dashboard that visualizes:
- Sales trends over time.
- Top-performing regions and stores.
- Inventory performance metrics.
- You may use tools like Power BI, Tableau, Looker, or any tool you are proficient in.

3. Data Preparation:

- Simulate a small dataset (or use the provided dataset, if attached) to demonstrate your solution.
- Include fields such as:
- Store ID, Store Location, Region, Month, Sales, Product ID, Category, Inventory Level, and Customer ID.

4. Explain Your Approach:

- Document the steps you followed to design the solution.
- Justify your choice of KPIs and visualizations.

5. Business Recommendations:

• Based on your analysis, provide three actionable recommendations to improve sales or inventory performance.

Deliverables

1. Data Model:

• A diagram or explanation of your proposed data schema.

2. Dashboard Mockups:

- Screenshots or exported files of the dashboard(s) you created.
- Alternatively, share a live link or access to the dashboard (if possible).

3. **Documentation:**

- A brief report (1–2 pages) explaining:
- Your approach to the task.

- KPIs and metrics you prioritized.
- Challenges you foresee in implementing this solution in a real-world scenario.

4. Business Recommendations:

• A summary of actionable insights and how they address the company's goals.

Guidelines

- Tools: You are free to use any BI tool you are comfortable with (e.g., Power BI, Tableau, Excel, Python/SQL for analysis).
- Timeframe: Please submit the completed task within 5 business days.
- Dataset: Use a sample dataset that you create, or request one if needed.

Evaluation Criteria

1. Technical Skills:

- Ability to design a scalable and efficient data model.
- Proficiency with BI tools and data visualization best practices.

2. Analytical Thinking:

- Relevance and clarity of KPIs and metrics.
- Quality and actionability of business recommendations.

3. Communication:

- Clarity and professionalism in the documentation.
- Ability to present insights to both technical and non-technical stakeholders.

4. Creativity and Innovation:

- Originality in approach to solving the task.
- Ability to propose innovative BI solutions.

Submission Instructions

• Email your deliverables (documentation, dashboard files, screenshots, etc.) • Include a brief description of the tools and techniques you used.

Optional: Dataset Example

Here's a small example dataset schema that you can expand upon:

Store ID	Region	Month	Sales	Product ID	Category	Inventory Level	Customer ID
101	East	Jan-23	12,000	P001	Electronics	50	C001
102	West	Jan-23	18,000	P002	Furniture	70	C002
103	North	Jan-23	22,000	P003	Apparel	30	C003