Login as Customer

1. How Does It Work?

1.1 Overview: Magento 2 Login as Customer is a convenient tool which allows admin to login as his customer from the backend. This extension helps admin to detect such problems related to his customer's account on magento store without asking for their username and password.
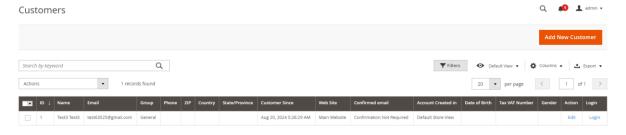
1.2 General configuration:

Go to Admin->store->configuration->DSS->Login As Customer
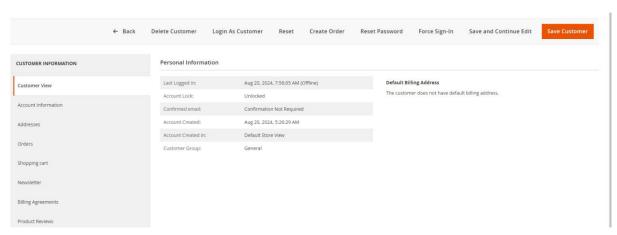

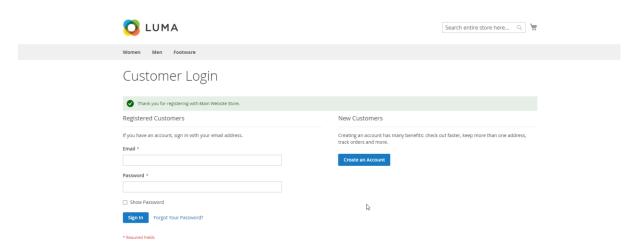Please Go to Customers-> All customers

Click Login button to log in a customer account from the backend.

Or click Login As Customer button while editing customer's information.

The module will permit admins to log in as a customer in the frontend page:

Please go to Customers ⇒ Login As Customer Log.

Login As Customer Log shows the history of how many times admin has logged in as customer in the frontend.