

Login as Customer

1. How Does It Work?

1.1 Overview: Magento 2 Login as Customer is a convenient tool which allows admin to login as his customer from the backend. This extension helps admin to detect such problems related to his customer's account on magento store without asking for their username and password.

1.2 General configuration:

Go to Admin->store->configuration->DSS->Login As Customer

General Options

Enabled <small>[website]</small>	<input type="text" value="Yes"/>
<small>Choose 'yes' to enable module. Version 1.0.5</small>	
Customer Grid Login Button Column <small>[global]</small>	<input type="text" value="In New Column"/>
Disable Page Cache For Admin User <small>[global]</small>	<input type="text" value="Yes"/>

Please Go to Customers-> All customers

Click Login button to log in a customer account from the backend.

Customers 🔍 🔔 👤 admin

[Add New Customer](#)

Search by keyword

Filters 👁 Default View ⚙ Columns 📄 Export

Actions 1 records found 20 per page 1 of 1

ID	Name	Email	Group	Phone	ZIP	Country	State/Province	Customer Since	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number	Gender	Action	Login
1	Test3	test63525@gmail.com	General					Aug 20, 2024 5:26:29 AM	Main Website	Confirmation Not Required	Default Store View				Edit	Login

Or click Login As Customer button while editing customer's information.

[← Back](#) [Delete Customer](#) [Login As Customer](#) [Reset](#) [Create Order](#) [Reset Password](#) [Force Sign-In](#) [Save and Continue Edit](#) [Save Customer](#)

CUSTOMER INFORMATION

[Customer View](#)
[Account Information](#)
[Addresses](#)
[Orders](#)
[Shopping cart](#)
[Newsletter](#)
[Billing Agreements](#)
[Product Reviews](#)

Personal Information

Last Logged in:	Aug 20, 2024, 7:56:05 AM (Offline)	Default Billing Address The customer does not have default billing address.
Account Lock:	Unlocked	
Confirmed email:	Confirmation Not Required	
Account Created:	Aug 20, 2024, 5:26:29 AM	
Account Created in:	Default Store View	
Customer Group:	General	

The module will permit admins to log in as a customer in the frontend page:

LUMA

Search entire store here...

Women Men Footware

Customer Login

✓ Thank you for registering with Main Website Store.

Registered Customers

If you have an account, sign in with your email address.

Email *

Password *

☐ Show Password

[Sign In](#) [Forgot Your Password?](#)

* Required Fields

New Customers

Creating an account has many benefits: check out faster, keep more than one address, track orders and more.

[Create an Account](#)

Please go to Customers ⇒ Login As Customer Log.

Login As Customer Log

Search [Reset Filter](#) 5 records found

20 per page 1 of 1

ID	Customer ID	Customer Email	Admin ID	Admin Name	Logged In
					From To
5	2		2	admin	Aug 20, 2024, 8:01:59 AM
4	1	test63525@gmail.com	2	admin	Aug 20, 2024, 7:56:04 AM
3	1	test63525@gmail.com	2	admin	Aug 20, 2024, 6:57:02 AM
2	1	test63525@gmail.com	2	admin	Aug 20, 2024, 5:29:51 AM
1	1	test63525@gmail.com	2	admin	Aug 20, 2024, 5:27:05 AM

Login As Customer Log shows the history of how many times admin has logged in as customer in the frontend.