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Portfolio Website: https://dstaggs-15.github.io/

Daniel Staggs

Professional summary

Driven professional pursuing a Bachelor of Business Administration emphasizing Management and Computer Information Systems. With expertise in IT support/systems. Strong problem-solving, teamwork, and leadership skills, with hands-on experience in hardware/software troubleshooting, programming (Python, Java), and IT systems. Working on certifications in Python and CompTIA A+.

Employment history

COVENANT CHRISTIAN SCHOOL, Tuscumbia, AL

IT TECHNICIAN 2022 - Present

- Managed and upgraded IT systems, troubleshooting PCs, networks, printers, Chromebooks, and AV equipment for 200+ students/staff

- Provided ongoing technical support for faculty and students, ensuring smooth technology integration.

- Reprogrammed and maintained audio systems, stage lighting, and sound equipment to support school events and operations.

STEM & ROBOTICS INSTRUCTOR 2022 - Present

- Designed engaging STEM-focused lessons for 1st–6th graders. Introduced students to coding, digital literacy, typing and logic concepts
- Coached/taught the BEST robotics program at the school. Led the robotics team to 1st place hub and regional championship (2024), regional championship appearance (2023), 4th place hub (2022)

- Developed and implemented robotics training programs, increasing student engagement and technical skills. Mentored students in engineering principles, coding, business concepts and problem-solving techniques.

CONTRACT IT SUPPORT

Cliff Haven Church, Sheffield, AL 2020-2023

- Operated weekly soundboard and livestream; troubleshot AV and IT/hardware & software issues for Mac and Windows devices.

First Presbyterian Tuscumbia, Tuscumbia, AL 2023-Present

- Rebuild PCs, imaged legacy devices to new hardware, rewire AV cabling, ran livestream and soundboard during services, and resolved diverse hardware/software issues across Windows and streaming systems.

- Designed and implemented user-friendly IT/livestream systems and conducted OBS training for staff and volunteers, establishing protocols that enabled autonomous troubleshooting and smooth event execution.

Education

BACHELOR OF BUSINESS ADMINISTRATION

University of North Alabama (expected completion spring 2026)
EMPHASIS IN MANAGEMENT & COMPUTER INFORMATION SYSTEMS

Relevant coursework: IT Support, Python, Java, Data Analytics, Systems Analysis, HCI/UX Leadership, Strategic Planning, Data Analytics

Skills

IT Support, Python, Windows, Linux, MAC, PCs, Computer Repair, Office Suites, Hardware & Software Troubleshooting, Imaging