Florence, US • dstaggs1@una.edu • 256-810-3905

Portfolio Website: https://dstaggs-15.github.io/

DANIEL STAGGS

PROFESSIONAL SUMMARY

Driven professional pursuing a Bachelor of Business Administration emphasizing Management and Computer Information Systems. With expertise in IT support/systems. Strong problem-solving, teamwork, and leadership skills, with hands-on experience in hardware/software troubleshooting, programming (Python, Java), and IT systems. Working on certifications in Python and CompTIA A+.

EMPLOYMENT HISTORY

COVENANT CHRISTIAN SCHOOL, Tuscumbia, AL

IT TECHNICIAN 2022 - Present

- Managed and upgraded IT systems, troubleshooting PCs, networks, printers, Chromebooks, and AV equipment for 200+ students/staff

- Provided ongoing technical support for faculty and students, ensuring smooth technology integration.

- Reprogrammed and maintained audio systems, stage lighting, and sound equipment to support school events and operations.

STEM & ROBOTICS INSTRUCTOR 2022 - Present

- Designed engaging STEM-focused lessons for 1st–6th graders. Introduced students to coding, digital literacy, typing and logic concepts
- Coached/taught the BEST robotics program at the school. Led the robotics team to 1st place hub and regional championship (2024), regional championship appearance (2023), 4th place hub (2022)

- Developed and implemented robotics training programs, increasing student engagement and technical skills. Mentored students in engineering principles, coding, business concepts and problem-solving techniques.

CONTRACT IT SUPPORT

Cliff Haven Church, Sheffield, AL 2020-2023

- Operated weekly soundboard and livestream; troubleshot AV and IT/hardware & software issues for Mac and Windows devices.

First Presbyterian Tuscumbia, Tuscumbia, AL 2023-Present

- Rebuild PCs, imaged legacy devices to new hardware, rewire AV cabling, ran livestream and soundboard during services, and resolved diverse hardware/software issues across Windows and streaming systems.

- Designed and implemented user-friendly IT/livestream systems and conducted OBS training for staff and volunteers, establishing protocols that enabled autonomous troubleshooting and smooth event execution.

EDUCATION

BACHELOR OF BUSINESS ADMINISTRATION: EMPHASIS IN MANAGEMENT & COMPUTER INFORMATION SYSTEMS

University of North Alabama (expected completion spring 2026)

Relevant coursework: IT Support, Python, Java, Data Analytics, Systems Analysis, HCI/UX Leadership, Strategic Planning, Data Analytics

SKILLS

IT Support, Python, Troubleshooting (Hardware/Software), Imaging, Computer Repair, PCs , Windows, Linux, macOS, Microsoft Office, Google Workspace, Office Suites