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DANIEL STAGGS

PROFESSIONAL SUMMARY

IT technician with hands-on experience supporting hardware, software, and user systems across school, church, and small business environments. Currently pursuing a BBA in Management and Computer Information Systems at UNA, with COMPTIA A+ and Python certifications in progress. Skilled in troubleshooting, repair, installations, and tech support.

EMPLOYMENT HISTORY

COVENANT CHRISTIAN SCHOOL, Tuscumbia, AL

IT TECHNICIAN 2022 - Present

- Managed and upgraded IT systems, troubleshooting PCs, networks, printers, Chromebooks, and AV equipment for students and staff

- Provided ongoing technical support for faculty and students, ensuring smooth technology integration.

- Reprogrammed and maintained audio systems, stage lighting, and sound equipment to support school events and operations.

STEM & ROBOTICS INSTRUCTOR 2022 - Present

- Developed and implemented robotics training programs, increasing student engagement and technical skills. Mentored students in engineering principles, coding, business concepts and problem-solving techniques.

- Designed engaging STEM-focused lessons for 1st–6th graders. Introduced students to coding, digital literacy, typing and logic concepts
- Coached/taught the BEST robotics program at the school. Led the robotics team to 1st place hub and regional championship (2024), regional championship appearance (2023), 4th place hub (2022)

CONTRACT IT SUPPORT

Cliff Haven Church, Sheffield, AL 2020-2023

- Operated weekly soundboard and livestream; troubleshot AV and IT/hardware & software issues for Mac and Windows devices.

First Presbyterian Tuscumbia, Tuscumbia, AL 2023-Present

- Rebuild PCs, imaged legacy devices to new hardware, rewire AV cabling, ran livestream and soundboard during services, and resolved diverse hardware/software issues across Windows and streaming systems.

- Designed and implemented user-friendly IT/livestream systems and conducted OBS training for staff and volunteers, establishing protocols that enabled autonomous troubleshooting and smooth event execution.

EDUCATION

BACHELOR OF BUSINESS ADMINISTRATION: Emphasis in Technical Management & Computer Information Systems

University of North Alabama (expected completion spring 2026)

Relevant coursework: IT Support, Python, Java, Data Analytics, Systems Analysis, HCI/UX Leadership, Project Management

SKILLS

IT support • Hardware/software troubleshooting & repair • PC/Mac/Linux systems • Imaging & desktop deployment • Network printers • Remote access & AV systems (OBS, soundboards) • Python • HTML/CSS • JavaScript • Git/GitHub • Office 365 • Google Workspace • Windows Server basics