

AI Ops

AMELIA's Autonomic IT Management Platform

Release Notes 3.4.0 (Document Version 1.0)

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Document History

Author	Version	Date	Comments	Final Approval?
AMELIA Research & Development	1.0	September 4, 2024	Added tickets for 3.4.0 release	Yes

1. Release 3.4.0

This section briefly lists changes to AI Ops for this release.

1.1 RELEASE HIGHLIGHTS

1.1.1 Tasks Authorities

An incorrect authority was required before v3.4.0 to be able to search for tasks: IPanalytics View. In this release, the authority was replaced with a correct one: IPradar View. Users who are given authority to view tasks are also able to search them without the extra authority.

1.1.2 Rollback to a previous version

Database schema is not compatible with previous releases. Once updated, it is not possible to rollback to the previous version without restoring from the backup.

1.2 BUGS

- [AP-28625] - IPworkflow: HyperA State Intermittently Stuck
- [AP-29140] - Automata Index Report Export not updating author names
- [AP-29153] - Opensearch retention policy fails for clients with special characters in code
- [AP-29226] - CMDDB CIs contains invalid update date
- [AP-29282] - IPautomata: Connection Snippet generates wrong name field
- [AP-29412] - Automation is getting stuck on ALite when processing large data sets
- [AP-29469] - RESOURCE_EXHAUSTED: Decompressed gRPC message exceeds maximum size 209715200
- [AP-29484] - Radar workspace filters that includes Requester Offices combined with Assignment Group working
- [AP-29494] - workflow variables disappear if have wrong value
- [AP-29600] - IPcorrelate: Incorrect attribute extraction regex prevents processing event for client
- [AP-29614] - Automations: AIF actions should allow variables for Domain Code property
- [AP-29615] - Slash symbol is not shown in automata matchers
- [AP-29624] - ALite: Do not proxy AutomatonProxyServiceImpl#getAllVariables
- [AP-29634] - Settings: Scrollbar issues on Password Policies section.
- [AP-29635] - IPworkflow: Optimize Concurrent Updates in Workflows During Load Tests
- [AP-29641] - Resolve with AI: Overlap issue when we tried to Resolve with AI
- [AP-29644] - Automations: an unexpected 'e' character is showing up for commands with multiple newlines
- [AP-29655] - IPradar: When Zabbix is attached with ciName, same is not attached to task on Alops.
- [AP-29660] - Credentials: Improve error message for duplicate folder name creation

- [AP-29661] - Issue with regex - digits are missing in host command output
- [AP-29663] - Tasks: hallucinations in the task summary
- [AP-29668] - Content Pack uses a client ID from the integration json asset, not from the client code defined in config.json
- [AP-29686] - IPradar: Intermittent Task Creation Delays in Production Environment
- [AP-29693] - IPautomata: Executions stuck in running state for two weeks
- [AP-29699] - Radar tickets are not accessible to users with certain roles
- [AP-29710] - Credentials: Duplicate folder names not triggering error message
- [AP-29724] - IPautomataLite: DB sessions not closing after executions exhausting the database connection pool
- [AP-29727] - Automations fail to read tickets during load test
- [AP-29731] - Content Pack: Timeout Issues in Automation Import Process
- [AP-29747] - Knowledge article is wrongly formatted
- [AP-29757] - Extra white line when comparing two versions of a Script in the Script Library
- [AP-29762] - IPradar: Event Status Discrepancy in Overview Tab
- [AP-29773] - Correlated causes Resolve with AI to not pick the correct SOP
- [AP-29789] - creating Attachments in AIOPS failing
- [AP-29792] - ServiceNow Incident Integration: Doesn't trigger Resolve with AI
- [AP-29796] - IPradar: Cascading Ticket Update Regression
- [AP-29816] - Setting: Client create date is updated when user updates client.

1.3 EPIC

None in this release.

1.4 STORY

- [AP-28504] - IPradar: Query for tickets with attachments using API [backend]
- [AP-29244] - CMDDB: Remove Monitored CI view
- [AP-29339] - Workflow: Validate workflow cascades through the API
- [AP-29492] - Generative AI: Support Batch APIs
- [AP-29625] - IPradar: Query for tickets with attachments using API [ui]
- [AP-29647] - External system metadata for ticket comments
- [AP-29705] - Rename Scripts to Script Library
- [AP-29718] - Workflow: Implement validation for cascade field values in sub-workflows
- [AP-29739] - Ticket update should show actorName , if present or else use actor Id.

1.5 TASKS

- [AP-29441] - IPTicket: remove extra "ticket update" on ticket create
- [AP-29605] - Redis: make sure "None of slaves were synced" exception is retryable
- [AP-29607] - Redis stream for AutomatonMatchedNotificationDto: increase size and add autoDeleteAcknowledged = true

- [AP-29638] - Update ticket API to use post authorize when checking ticket access
- [AP-29751] - Cut Alops 3.4.0

1.6 SUB-TASKS

- [AP-29675] - UI - GenerativeAI Integration : Allow to specify batchProcessingTime and endpoint
- [AP-29780] - UI shows "400: Bad Request" instead of error returned from backend