

AI Ops

AMELIA's Autonomic IT Management Platform

Release Notes 3.9.2 (Document Version 1.0)

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Document History

Author	Version	Date	Comments	Final Approval?
AMELIA Research & Development	1.0	February 17, 2024	Added tickets for 3.9.2 release	Yes

1. Release 3.9.2

This section briefly lists changes to AI Ops for this release.

1.1 RELEASE HIGHLIGHTS

1.1.1 Rollback to a previous version

Database schema is not compatible with previous releases. Once updated, it is not possible to rollback to the previous version without restoring from the backup.

1.2 BUGS

- Resolved Connection Issue with Long SQL Command Execution. A connection failure issue that caused SQL command execution to be interrupted with a "Connection refused" error has been resolved. There was likely no direct change in the user interface; instead, the issue was addressed in the underlying processes handling SQL command executions. The purpose of this change was to ensure that SQL commands, regardless of their length, can execute without encountering connection issues, thereby improving system reliability and performance. This change primarily affects backend processes but indirectly benefits end-users by eliminating disruptions related to SQL command executions. (AP-30715)
- Resolving Stack Overflow and Timeout Errors in AIOps Ticket Management. The ticket addressed the stack overflow error that occurred when attempting to close tickets in the AIOps system, as well as the timeout issue when updating tickets. This also involved examining the related backend service logs and making necessary fixes. Changes occurred in the ticket management section of the AIOps UI, specifically when closing tickets and during the ticket update process, where users were previously encountering errors. The purpose of this change was to fix critical issues of stack overflow and timeouts that disrupted the normal operation of the AIOps platform's ticket management functionality, ensuring users could reliably close and update tickets. This change primarily affects the backend service responsible for ticket handling, but it also has customer-facing implications as it resolves errors experienced by users during ticket operations in the AIOps application. (AP-30724)

1.3 EPIC

None in this release.

1.4 STORY

None in this release.

1.5 TASKS

None in this release.

1.6 SUB-TASKS

None in this release.