

AMELIA

AIOps

AMELIA's Autonomic IT Management Platform

Release Notes 3.2.0 (Document Version 1.0)

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Document History

Author	Version	Date	Comments	Final Approval?
AMELIA Research & Development	1.0	July 08, 2024	Added tickets for 3.2.0 release	Yes

1. Release 3.2.0

This section briefly lists changes to AI Ops for this release.

1.1 RELEASE HIGHLIGHTS

1.1.1 Event flow

- Due to major refactoring of event handling, events might be lost during AIOps upgrade to v3.2.0
- It is strongly recommended to update Open Search dashboards to use events-ds instead of events-*. Automatic migration will be introduced in release 3.3.0.

1.1.2 Rollback to a previous version

Database schema is not compatible with previous releases. Once updated, it is not possible to rollback to the previous version without restoring from the backup.

1.2 BUGS

- [AP-26762] - IPaudit: User with single client access able to access other client audit logs
- [AP-28916] - User with read only permissions gets access denied in Opensearch Dashboards
- [AP-28976] - User cannot export automata without IPDEPLOY UPDATE authority
- [AP-28997] - Resolve with AI: Brings in rejected command into runbook
- [AP-29090] - Content-Pack: Importing automation with encrypted secure variables set to mask value
- [AP-29139] - Xwiki Knowledge integration imports non runbook pages
- [AP-29222] - Knowledge integration doesn't publish status when Open AI key is incorrect
- [AP-29232] - [internal] Opensearch-dashboards and -prepper charts fail to install when external opensearch is used
- [AP-29241] - Resolve with AI cannot find connection
- [AP-29267] - Integration audit log is not created on new client creation
- [AP-29270] - Office365 test shows OK in case of wrong configuration
- [AP-29273] - Office365 integration doesn't use the latest Locksmith data
- [AP-29286] - Office365 integration fails when no ticket mapping is defined
- [AP-29302] - Global Office365 integration with empty client code regex creates tickets under global client
- [AP-29303] - Workflow: Workflow execution is not paused when soft limit is reached.
- [AP-29304] - Tasks service fails the liveness probe, also slow performance for task API
- [AP-29321] - ServiceNow Knowledge Integration - Document Not loading
- [AP-29324] - ServiceNow Ticket Integration - Comments not escaped
- [AP-29328] - Sorting by externalSystem does not work in Integrations

- [AP-29336] - Tasks: AI features should use Generative AI configured for a client of a task
- [AP-29352] - Workflows are rolled back after upgrading to 3.1.1
- [AP-29357] - Possible to enter data in External Systems field
- [AP-29358] - Integrations with CRON sync defaults to time field on open
- [AP-29363] - Rename Runbooks in Tasks and Automation views
- [AP-29372] - Correlate UI saves attributes as normal fields
- [AP-29374] - Correlate API does not return attributes from existing events
- [AP-29376] - UI: Both 'IPkm' and 'Runbook' modules are named as 'Knowledge'.
- [AP-29377] - Correct formatting in Modify runbook command
- [AP-29378] - Locksmith: Multiple scrolls on Integration locksmith page.
- [AP-29382] - GenAI: Error displayed when clicked on GenerativeAI integration
- [AP-29420] - Integrations :: Tasks are creating every minute when we enabled the Office 365 with Execution Group.
- [AP-29422] - SNOW Knowledge Integration: fix 'Generate with AI' url
- [AP-29426] - Audit log: Json diff incorrect
- [AP-29449] - Zabbix Streaming Event/Metric Integration issues.
- [AP-29451] - Confluence integration issues with and without Alite
- [AP-29455] - Tasks: Email tasks are created without attached files.
- [AP-29459] - Workflow: Matched automata aren't triggered on 'Auto Execute' Block.

1.3 EPIC

- [AP-27955] - ServiceNow: Ticket Integration
- [AP-27957] - ServiceNow: Knowledge Integration

1.4 STORY

- [AP-27770] - ServiceNow: Tickets Fundamentals
- [AP-27772] - ServiceNow: Ticket Types selection
- [AP-27773] - ServiceNow: Ticket Field Mappings & Sync
- [AP-27774] - ServiceNow: Ticket Status Mappings & Sync
- [AP-27775] - ServiceNow: Automatic Ticket Imports
- [AP-27958] - ServiceNow: Knowledge Fundamentals
- [AP-28768] - Native Integrations: pre-populate properties with default values (if default exists) [backend]
- [AP-28806] - Native Integrations on ALite
- [AP-28877] - Native Integrations: pre-populate properties with default values (if default exists) [ui]
- [AP-28990] - Rename modules in Swagger
- [AP-29047] - Support Azure OpenAI
- [AP-29073] - Audit: Enhancing audit log capabilities
- [AP-29170] - Task events tab: do not show deduplicated events by default
- [AP-29194] - Scheduling: Rename Radar & Automata Calendars
- [AP-29195] - Office365: add support for client_credentials grant type

- [AP-29215] - Rename Experimental Zabbix integrations
- [AP-29219] - Platform: Add new direct links from main menu
- [AP-29220] - Tasks: Remove Ticket Resolution section
- [AP-29221] - Tasks: Updates to the RCA section
- [AP-29227] - Configure email notifications
- [AP-29261] - User Interface: List of minor updates to AIOps
- [AP-29289] - Update GenerativeAI Integration to support multiple providers [ui]
- [AP-29297] - Rename Experimental Zabbix integrations
- [AP-29307] - Configure email notifications [ui]
- [AP-29309] - SNOW ticket integration UI
- [AP-29311] - SNOW knowledge integration UI
- [AP-29329] - Platform: Make all modules accessible from menu and quick navigation
- [AP-29331] - Integrations using locksmith should mention 5 minute delay
- [AP-29332] - Tasks: Show Overview view in Tasks dependent on Generative AI configuration
- [AP-29338] - API to check if GenAI can be used for a client
- [AP-29350] - Introduce HTML support in knowledge documents
- [AP-29354] - Generate runbook embeddings from sanitized text for external LLM
- [AP-29371] - Combine runbook tab and runbook widget

1.5 TASKS

- [AP-29133] - ResolveWithAi : support parallel function calls
- [AP-29202] - UI, Xwiki/Confluence/ServiceNowKnowledge: add "autoSyncCronExpression"
- [AP-29212] - Support for markdown in Runbook panel
- [AP-29253] - Native Integration, external system push: add 'User-Agent' header
- [AP-29259] - Office365: do not require password for client_credentials grant type
- [AP-29263] - [UI] Native Integrations on ALite: add "execution group" property
- [AP-29325] - ServiceNow Ticket Integration -No SNOW Incident Integrations for Global client
- [AP-29342] - Provide clientId when using GenerateAutomatonStreamingApi
- [AP-29419] - IPautomataService: increase ipworkflow.api/ipradar.api connect timeout
- [AP-29318] - IPautomata, execution scheduling: improve performance