

# Al Ops

# AMELIA's Autonomic IT Management Platform

Release Notes 3.4.0 (Document Version 1.0)

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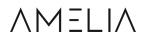
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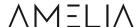
## Table of Contents

1. RELE	ASE 3.4.0	3
	Release Highlights	
	1.1.1 Tasks Authorities	
	1.1.2 ROLLBACK TO A PREVIOUS VERSION	
1.2	Bugs	3
	EPIC	
1.4	Story	4
1.5	Tasks	4
	Sub-Tasks	



# Document History

Author	Version	Date	Comments	Final Approval?
AMELIA Research & Development	1.0	September 4, 2024	Added tickets for 3.4.0 release	Yes



# 1. Release 3.4.0

This section briefly lists changes to AI Ops for this release.

#### 1.1 Release Highlights

#### 1.1.1 Tasks Authorities

An incorrect authority was required before v3.4.0 to be able to search for tasks: IPanalytics View. In this release, the authority was replaced with a correct one: IPradar View. Users who are given authority to view tasks are also able to search them without the extra authority.

#### 1.1.2 Rollback to a previous version

Database schema is not compatible with previous releases. Once updated, it is not possible to rollback to the previous version without restoring from the backup.

#### 1.2 **B**UGS

- [AP-28625] IPworkflow: HyperA State Intermittently Stuck
- [AP-29140] Automata Index Report Export not updating author names
- [AP-29153] Opensearch retention policy fails for clients with special characters in code
- [AP-29226] CMDB CIs contains invalid update date
- [AP-29282] IPautomata: Connection Snippet generates wrong name field
- [AP-29412] Automation is getting stuck on ALite when processing large data sets
- [AP-29469] RESOURCE\_EXHAUSTED: Decompressed gRPC message exceeds maximum size 209715200
- [AP-29484] Radar workspace filters that includes Requester Offices combined with Assignment Group working
- [AP-29494] workflow variables disappear if have wrong value
- [AP-29600] IPcorrelate: Incorrect attribute extraction regex prevents processing event for client
- [AP-29614] Automations: AIF actions should allow variables for Domain Code property
- [AP-29615] Slash symbol is not shown in automata matchers
- [AP-29624] Alite: Do not proxy AutomatonProxyServiceImpl#getAllVariables
- [AP-29634] Settings: Scrollbar issues on Password Policies section.
- [AP-29635] IPworkflow: Optimize Concurrent Updates in Workflows During Load Tests
- [AP-29641] Resolve with AI: Overlap issue when we tried to Resolve with AI
- [AP-29644] Automations: an unexpected 'e' character is showing up for commands with multiple newlines
- [AP-29655] IPradar: When Zabbix is attached with ciName, same is not attached to task on Alops.
- [AP-29660] Credentials: Improve error message for duplicate folder name creation



- [AP-29661] Issue with regex digits are missing in host command output
- [AP-29663] Tasks: hallucinations in the task summary
- [AP-29668] Content Pack uses a client ID from the integration json asset, not from the client code defined in config.json
- [AP-29686] IPradar: Intermittent Task Creation Delays in Production Environment
- [AP-29693] IPautomata: Executions stuck in running state for two weeks
- [AP-29699] Radar tickets are not accessible to users with certain roles
- [AP-29710] Credentials: Duplicate folder names not triggering error message
- [AP-29724] IPautomataLite: DB sessions not closing after executions exhausting the database connection pool
- [AP-29727] Automations fail to read tickets during load test
- [AP-29731] Content Pack: Timeout Issues in Automation Import Process
- [AP-29747] Knowledge article is wrongly formatted
- [AP-29757] Extra white line when comparing two versions of a Script in the Script Library
- [AP-29762] IPradar: Event Status Discrepancy in Overview Tab
- [AP-29773] Correlated causes Resolve with AI to not pick the correct SOP
- [AP-29789] creating Attachments in AIOPS failing
- [AP-29792] ServiceNow Incident Integration: Doesn't trigger Resolve with AI
- [AP-29796] IPradar: Cascading Ticket Update Regression
- [AP-29816] Setting: Client create date is updated when user updates client.

#### 1.3 **EPIC**

None in this release.

#### 1.4 STORY

- [AP-28504] IPradar: Query for tickets with attachments using API [backend]
- [AP-29244] CMDB: Remove Monitored CI view
- [AP-29339] Workflow: Validate workflow cascades through the API
- [AP-29492] Generative AI: Support Batch APIs
- [AP-29625] IPradar: Query for tickets with attachments using API [ui]
- [AP-29647] External system metadata for ticket comments
- [AP-29705] Rename Scripts to Script Library
- [AP-29718] Workflow: Implement validation for cascade field values in sub-workflows
- [AP-29739] Ticket update should show actorName, if present or else use actor Id.

#### 1.5 Tasks

- [AP-29441] IPticket: remove extra "ticket update" on ticket create
- [AP-29605] Redis: make sure "None of slaves were synced" exception is retryable
- [AP-29607] Redis stream for AutomatonMatchedNotificationDto: increase size and add autoDeleteAcknowledged = true



- [AP-29638] Update ticket API to use post authorize when checking ticket access
- [AP-29751] Cut Alops 3.4.0

## 1.6 SUB-TASKS

- [AP-29675] UI GenerativeAl Integration : Allow to specify batchProcessingTime and endpoint
- [AP-29780] UI shows "400: Bad Request" instead of error returned from backend