

Danielle Strickland

<https://www.linkedin.com/in/danielle-strickland-aa277a43>

STRICKL6@illinois.edu

(708)-267-9791

EXPERIENCE

Five Guys

Crew

- Train fellow crew members and new hires
- Work as a team to achieve up to \$2500 in sales during a shift
- Work multiple stations including register, grill, fryers, and toppings

Champaign,
IL
Nov 2015-
present

Hilton Garden Inn

Front Desk Associate

- Count and balance cash drawer daily
- Create and help customers with reservations
- Input and maintain accurate records for up to at a time
- Trained to use OnQ

Champaign,
IL
Aug 2016-
Sept 2016

Jamba Juice/MSE Branded Foods

Shift Supervisor

- Managed team of up to 5 while acting as manager in charge
- Ensured customer satisfaction by actively addressing customer needs
- Logged and tracked daily sales in Excel

Urbana, IL
Aug 2015-Jun
2016

Chipotle Mexican Grill

Take-out Specialist and Cashier

- Expanded catering and online business through community involvement initiatives and hospitality
- Operated fax line, contributing approximately \$2000 in daily sales to the store
- Interviewed potential employees and trained new hires

Champaign,
IL
Jul 2012-Apr
2015

University of Illinois Housing

Desk Clerk

- Diagnosed and addressed customer concerns
- Maintained accurate records for 600+ residents within information databases, journals, and logs
- Received and processed up to 50 packages and sorted mail in a timely and efficient manner

Urbana, IL
Aug 2011-
May 2014

EDUCATION

University of Illinois Urbana-Champaign

Urbana, IL

Bachelor of Science in Geology

Aug 2014

Minor in Theater

- GPA: 3.01/4.0

SKILLS

-
- | | |
|--|-----------------------------------|
| • Intermediate Spanish reading and writing | • Microsoft Office – Word, Excel, |
| • Elementary Spanish speaking | PowerPoint |
| • Proficient in HTML5/CSS3 | • Beginner GIMPshop |
| • Beginner JavaScript | • Time management |
| | • Quick learner |

INTERESTS

-
- Web page design, Star Trek: TNG, Hunter X Hunter, 2D Animation, Shakespearean tragedies, baking, long form improvisation, video games