

Dabobroto Sarkar Software Engineer

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Work Experience

08.2025 – Present Dhaka	Software Engineer <i>Technonext Software Limited</i> Ride Sharing Application <ul style="list-style-type: none">Created a reliable subscription service with Spring Boot and Kafka, automating customer billing with 99.9% accuracy.
06.2025 – 08.2025 Dhaka, Bangladesh	AI Trainer (Part-time) <i>Outlier.ai</i> <ul style="list-style-type: none">Engineered and refined complex prompts to evaluate the coding, logic, and reasoning capabilities of large language models (LLMs).Reviewed and improved AI-generated code for correctness, efficiency, and adherence to modern software engineering best practices.Applied Reinforcement Learning with Human Feedback (RLHF) principles to align model behavior, enhancing its utility for technical and development-focused tasks.
09.2022 – 06.2025 Dhaka, Bangladesh	Software Engineer <i>RedDot Digital Limited</i> DCRM (Customer Relationship Management System): <ul style="list-style-type: none">Reduced operational costs by 60% measured by automated task completion time decreasing from 2-3 hours to 30 seconds by building Spring Boot and JSP-based automation workflows for complex operationsResolved 100+ critical bugs and implemented 20+ change requests measured by 99.9% system uptime over 36 months by maintaining enterprise-grade CRM serving millions of nationwide customersEngineered data export application processing 150+ million records measured by 100% data integrity and 2-hour processing completion by building multi-file generation system distributing data to relevant teams DCRM Operational Portal: <ul style="list-style-type: none">Empowered non-technical operations team to perform complex tasks measured by 80% reduction in technical support requests by developing Spring Boot microservice with Angular frontend converting 2-3 hour manual processes into one-click operations DCRM Bulk and SAAS Middleware: <ul style="list-style-type: none">Processed 10,000+ bulk files daily measured by 95% processing success rate and 50% faster throughput by implementing multithreaded Spring Scheduler system with REST API integration for concurrent file processing SFA (Sales Team): <ul style="list-style-type: none">Delivered 1 million+ scheduled SMS messages monthly measured by 99.8% delivery success rate by building Spring Scheduler-based system sending SMS every 5 minutes with automated retry mechanisms Mobireach (SMS Marketing Platform): <ul style="list-style-type: none">Enabled billions of SMS deliveries daily measured by 99.9% platform availability and 25% faster payment processing by integrating PortPos payment gateway and building Spring Boot APIs with React frontend and Kafka message queuingMigrated 50+ million customer records from CSV into the database in 10 minutes, achieving 100 % data accuracy and zero data loss by designing a high-performance data-synchronization application DMS (Document Management System): <ul style="list-style-type: none">Enhanced the open-source Papermerge platform to support 5,000+ daily document operations, achieving a 40% improvement in document processing speed through optimized Python and FastAPI enhancements integrated with Tesseract OCR and Celery task scheduling Signoz (Application Performance Monitoring): <ul style="list-style-type: none">Deployed enterprise-wide APM solution monitoring 50+ microservices measured by 60% faster incident detection and resolution by implementing Kubernetes orchestration with ClickHouse database, differentiating from traditional Grafana solutions through columnar database performance




Skills

Programming Languages:	Java, Python, SQL
Framework and Libraries:	Spring Boot, FastAPI, Selenium
Databases:	PostgreSQL, Oracle, ClickHouse
Tools and Technologies:	Git, Docker, Kubernetes, Celery, Tesseract OCR, Papermerge
Concepts and Methodologies:	RESTful API Design, Microservices Architecture, Application Performance,Monitoring (APM), Role-Based Access Control (RBAC), Authentication (OAuth 2.0, JWT, 2FA), Security Best Practices, ACID Transactions, Automated Unit Testing, Agile, Scrum

Personal Projects

10.2025 – Present	Sticky Notes  <ul style="list-style-type: none">Developed a desktop sticky notes application using Python and PyQt6, featuring multi-note management and automatic session restoration for content and position.Implemented system tray integration for background access and configured the application with Snapcraft for future Linux distribution.Tools Used : Python, PyQt6, Snapcraft
06.2024 – 09.2024	Website Crawler  <ul style="list-style-type: none">Developed a web crawler that efficiently fetches products associated with specified keywords on the Coupang website, comparing prices on AliExpress and generating a required report in txt file.Tools Used : Python, Selenium
08.2023 – 09.2023	Unicode2Bijoy Converter  <ul style="list-style-type: none">Converts Unicode texts to Bijoy.Tools : Python, FastAPI, Docker
08.2023 – 09.2023	Word2Pdf converter for Windows  <ul style="list-style-type: none">Converts doc file to images and then merges images into pdfTools used : Python, Tkinter

Education

02.2016 – 06.2022 Chittagong, Bangladesh	Chittagong University of Engineering & Technology  <i>B.Sc in Computer Science & Engineering</i>
2013 – 2015 Dhaka, Bangladesh	Notre Dame College  <i>Higher Secondary Certificate</i>
2004 – 2013 Dhaka, Bangladesh	Dhaka Collegiate School  <i>Secondary School Certificate</i>

Certificates

Prompt Design in Vertex AI 	Machine Learning and Artificial Intelligence with Python <i>Learnt use of Numpy, Pandas and Scikit-Learn</i>
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