# Domagoj Deduš

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JOB APPLIED FOR                                                                 SYSTEM ENGINEER

## EDUCATION AND TRAINING

Electrical Engineer                                                                          2006-2010

1. tehnička škola Tesla

Bachelor of engineering in IT technologies                                          2010-2014

e-business specialization

Master of information technologies                                                  2015-2017

College for Information Technologies (VsiTe), Zagreb

Cisco Certified Network Associate Routing and Switching (CCNA Routing and Switching)   2018-2019

SRCE                                                                                          2019

- Python programming

- Advanced Linux System Administration 1

Oracle Database 12c R2: Administration Workshop Ed3                                  2020

## WORK EXPERIENCE

NOC operater - Optima Telekom d.d.                                          02/2016-04/2017

- monitoring and basic troubleshooting of access, distribution and core ISP network using Zabbix and Cacti monitoring software

- scripting in Python for monitoring and automatization purposes, for example extracting data from log files

- basic DSLAM configuration, backuping network device configurations using scripts

- administrating special purpose Linux application server for multicast traffic monitoring

- communicating with other Croatian and international Internet service providers

- communicating with field technicians and other IT departments with purpose of resolving issues with network equipment and other hardware or software

- creating, resolving and forwarding trouble tickets