Stephen Boris, Garbo Cheng Ye, Connor Cheong, Steph Colen, Frank Manns, David Yang

Background

- ## Who is JAUNT?
    - Transportation service with a focus on those with disabilities
    - Provides over 300,000 trips per year to Central Virginia residents
- ## Current System
    - Reservations by phone and email
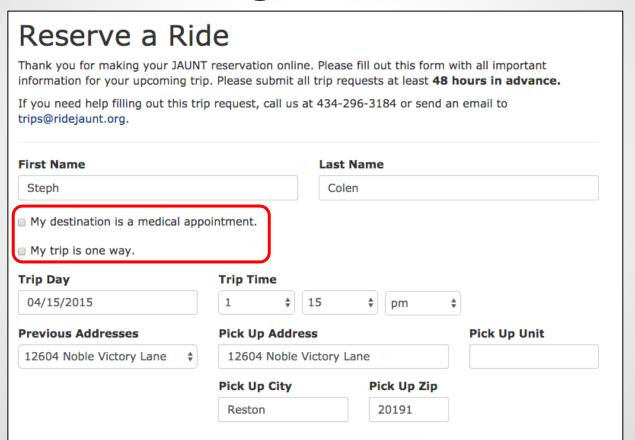   - Paper-based time off

StarPort

- Requirements
  - Reservation management system
    - Time negotiation
    - Multilingual
  - Time-off request management system
    - PDF generation
  - Changes
- Technology Stack

Submitting a Reservation

Reserve a Ride

Thank you for making your JAUNT reservation online. Please fill out this form with all important information for your upcoming trip. Please submit all trip requests at least **48 hours in advance.**

If you need help filling out this trip request, call us at 434-296-3184 or send an email to trips@ridejaunt.org.

First Name

Steph

Last Name

Colen

☐ My destination is a medical appointment.

☐ My trip is one way.

Trip Day

04/15/2015

Trip Time

1   15   pm

Previous Addresses

12604 Noble Victory Lane

Pick Up Address

12604 Noble Victory Lane

Pick Up Unit

Pick Up City

Reston

Pick Up Zip

20191

Submitting a Reservation

Reserve a Ride

Thank you for making your JAUNT reservation online. Please fill out this form with all important information for your upcoming trip. Please submit all trip requests at least **48 hours in advance.**

If you need help filling out this trip request, call us at 434-296-3184 or send an email to trips@ridejaunt.org.

First Name

Steph

Last Name

Colen

☐ My destination is a medical appointment.

☐ My trip is one way.

Trip Day

04/15/2015

Trip Time

1 | 15 | pm

Previous Addresses

12604 Noble Victory Lane

Pick Up Address

12604 Noble Victory Lane

Pick Up Unit

Pick Up City

Reston

Pick Up Zip

20191

Handling a Reservation

STEPH COLEN

PICK UP:
12604 Noble Victory
Lane Reston, VA 20191

DROP OFF:
1215 Wertland Street Unit
Apt B43
Charlottesville, VA 22903

See More

TRIP TIME:

3/20/2015
9:05 PM

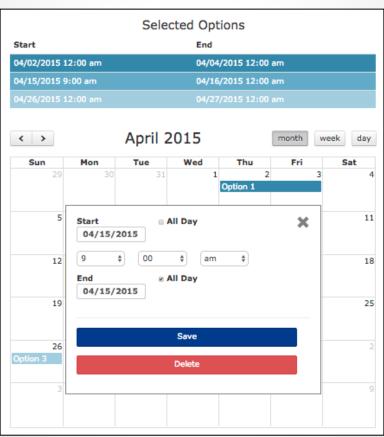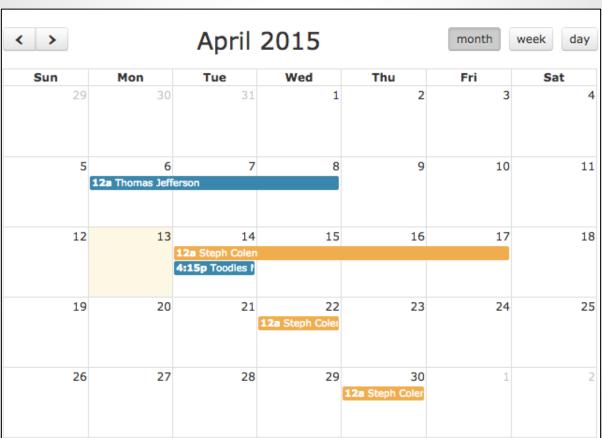**RETURN:**

9:05 PM

Negotiation

Edit Reservation

Please note that by editing the times for this reservation, you are thereby approving the reservation at those times.

Trip Day

03/20/2015

Pickup Time

9 ▲▼   05 ▲▼   pm ▲▼

Return Time

☐ Will Call

9 ▲▼   05 ▲▼   pm ▲▼

Update and Approve

Submitting a Time-off Request

Approving a Time-off Request

Preference	Start	End	Action
1	04/14/15 12:00 am	04/18/15 12:00 am	✔
2	04/22/15 12:00 am	04/23/15 12:00 am	✔
3	04/30/15 12:00 am	05/01/15 12:00 am	✔

Deny Request

Approving a Time-off Request

Preference	Start	End	Action
1	04/14/15 12:00 am	04/18/15 12:00 am	✔
2	04/22/15 12:00 am	04/23/15 12:00 am	✖
3	04/30/15 12:00 am	05/01/15 12:00 am	✔

Deny Request

Approving a Time-off Request

Approving a Time-off Request
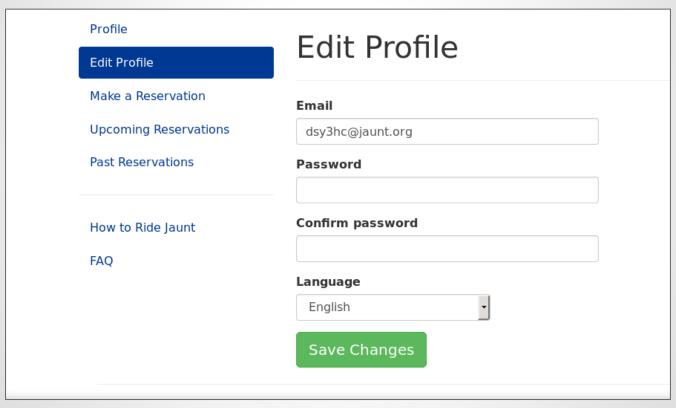
System Metrics

Changing Languages

Changing Languages

Wrap Up

- Reservations can be made outside of business hours
- Generated reports save time for the director
- Email updates keep staff updated on activity and ease transition to our system