

### **Our Data**

- Customer shopping trends data set
  - https://www.kaggle.com/datasets/iamsouravbanerjee/customer-shopping-trends-dataset

Customer ID	Age	Gender	Item Purchased	Category	Purchase Amount (USD)	Location	Size	Color	Season	Review Rating	Subscription Status	Shipping Type	Discount Applied	Promo Code Used	Previous Purchases	Payment Method	Frequency of Purchases
2896	56	Female	Hoodie	Clothing	86	Montana	L	Green	Summer	4.60	No	Standard	No	No	29	Bank Transfer	Monthly
2752	27	Female	Dress	Clothing	52	Minnesota	S	Indigo	Fall	3.10	No	Free Shipping	No	No	50	Venmo	Monthly
1224	69	Male	Pants	Clothing	24	Kansas	L	Red	Winter	3.90	No	Free Shipping	Yes	Yes	21	Bank Transfer	Weekly
2485	60	Male	Hoodie	Clothing	97	New Hampshire	М	Green	Summer	<mark>4</mark> .80	No	2-Day Shipping	No	No	50	Cash	Every 3 Months
3286	58	Female	Hat	Accessories	31	Hawaii	XL	Magenta	Fall	4.60	No	Free Shipping	No	No	11	Cash	Weekly

## **Identify Trends**

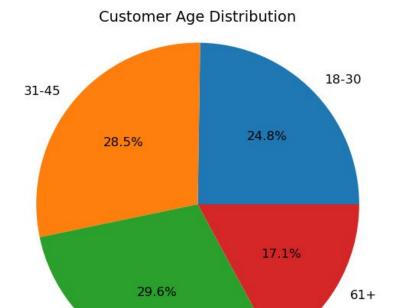
• Age Groups

Seasons

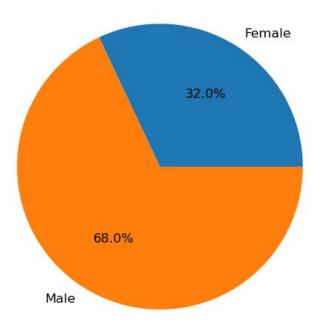
Discount Rates

## **Demographics**

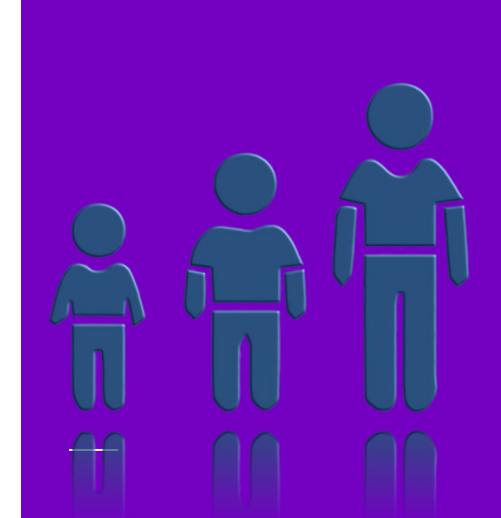
46-60

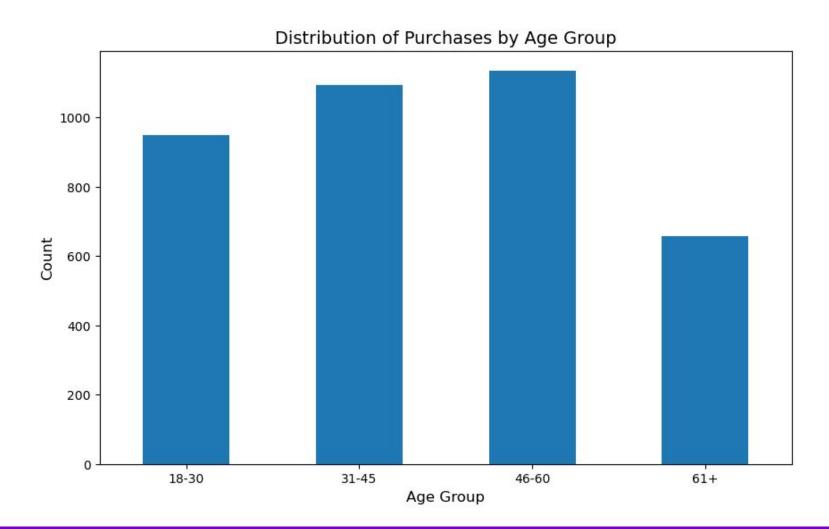


#### **Customer Gender Distribution**

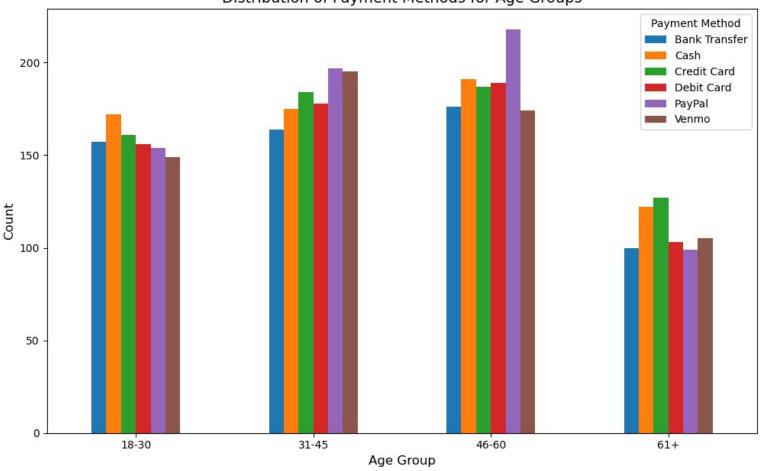


# Age Groups

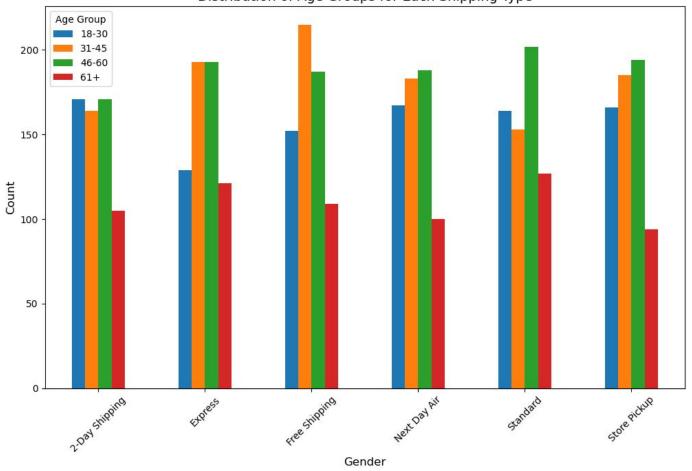


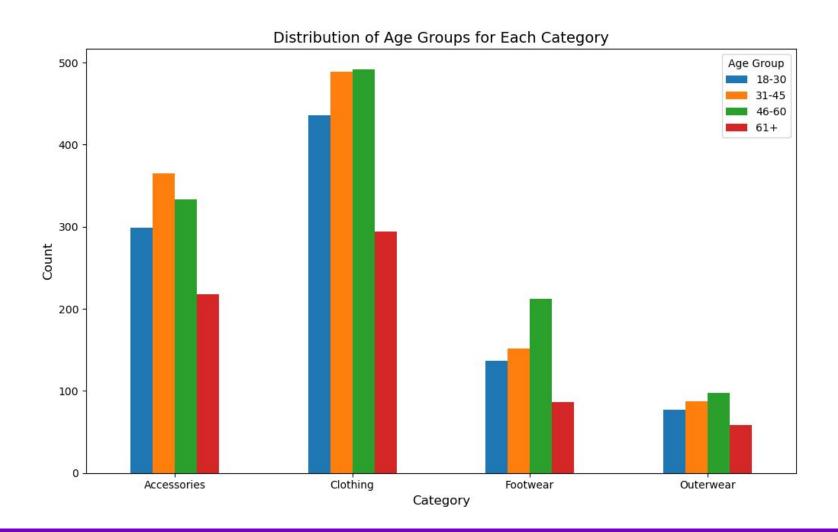


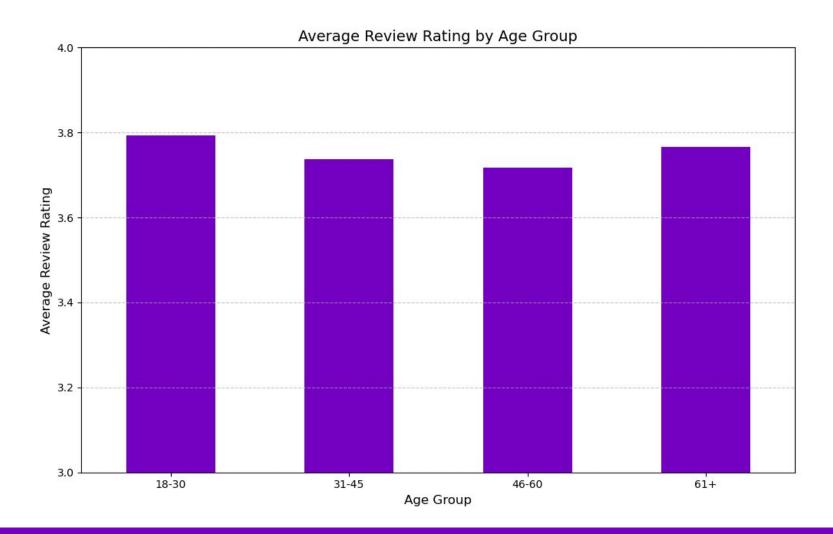
#### Distribution of Payment Methods for Age Groups

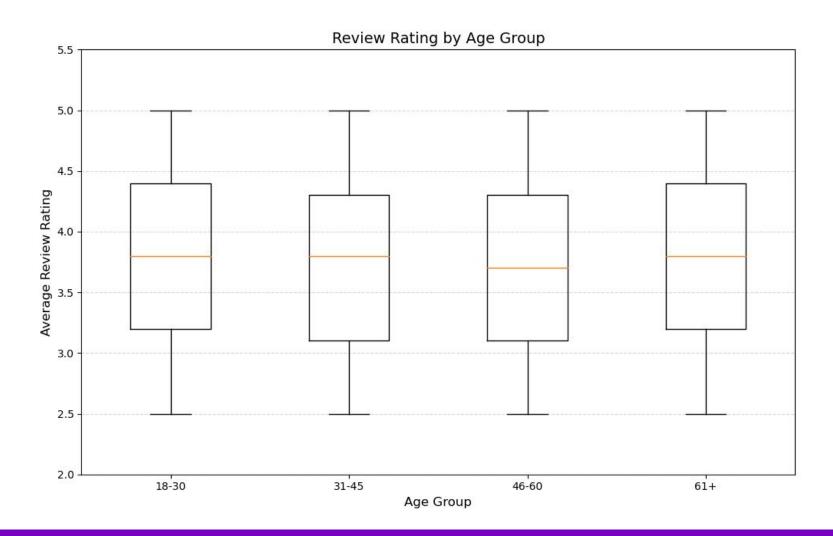


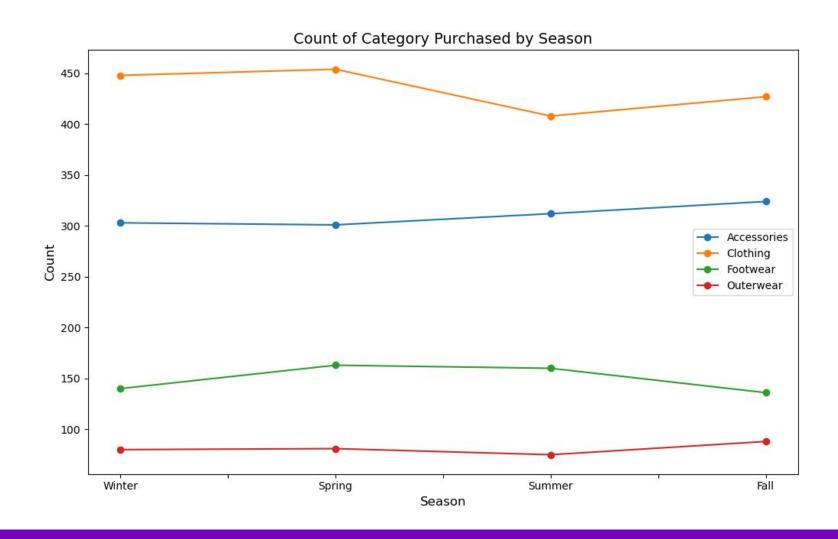
Distribution of Age Groups for Each Shipping Type





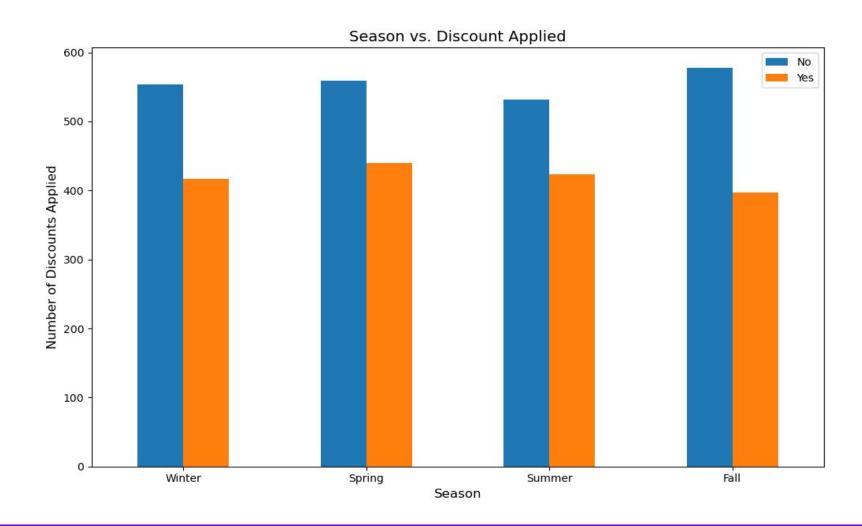


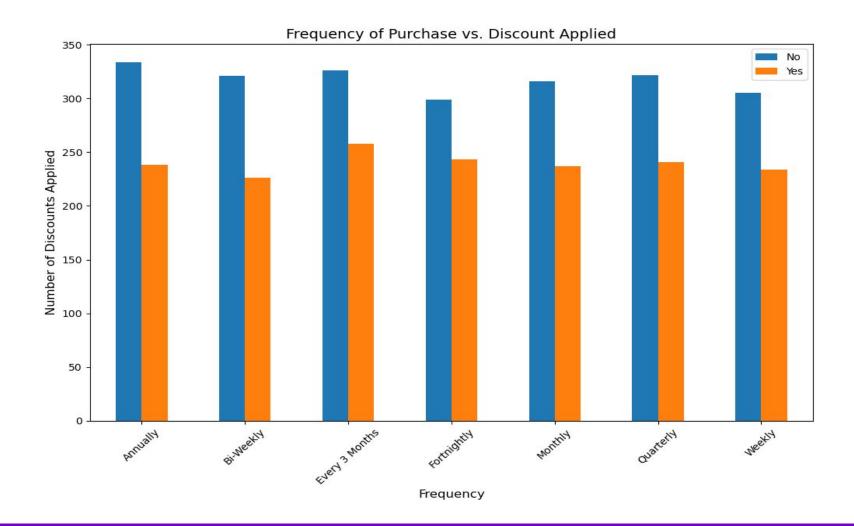




# **Discounts**







## Limitations

Missing information on the business

Synthetic dataset (ChatGPT)

Dates not shown, only seasons

### **Conclusions**

• Better targeted category discounts applied seasonally

Focus less on the 61+ age group

Improve review ratings