

COMP208 - Group Software Project

Ballmer Peak

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Part I

Requirements

1

Mission Statement

The proposed project is a simple, privacy oriented social network, which demands zero security or technical knowledge on behalf of its users. In order to ensure security and privacy in the face of nation state adversaries the system must be unable to spy on its users even if it wants to or server operators are ordered to.

name project

We feel that obscuring the content of messages isn't enough, because suspicion may, and often does, fall upon people not for what they say, but to whom they are speaking. Our system will therefore not merely hide the content of messages, but the recipient of messages too. Hiding the fact that an IP address sent a message is out of scope, but hiding which user/keypair did so is in scope, as is who received the message and the content of the message.

citation needed

2

Mission Objectives

The purpose of this system is to emphasise on the security measures of a social media by encrypting user details such as profile information, messages which are used to pass to other users, and posts which are only designated for specific users t[o read?]

this was missing from the original commit too

The system is to have strict security measures implemented. It is able to encrypt messages with the use of RSA and AES. The only way for the other user to decrypt the data is if it was encrypted using their public key; which is given from the recipient to the sender via whichever medium he prefers, e.g. email.

The system will provide a platform for people to securely communicate, both one-to-one and in groups. Users will be able to post information to all of their friends, or a subset of them as well as sharing links and discussing matters of interest.

- ensure optimal security, when passing messages, viewing profile
- ensure server will not be able to detect any activities between the users of the system
- users can share posts only to specific people
- users to keep their own data and only friends with users as well
- users is to pass public key with any type of medium they prefer to other users

The server operator will have access to the following information:

- Which IP uploaded which message (although they will be ignorant of its content)
- Which IPs are connecting to the server as clients (but not what they view, or whom they talk with)

- What times a specific IP connects ¹

A third party logging all traffic between all clients and a server will have access to what IPs connect to the server, and whether they upload or download information ²

Talk about TLS, end-to-end crypto

The benefits we feel this system provides over current solutions are:

- Server operators can not know who talks with whom
- Server operators can not know the content of messages
- Server operators can not know which message is intended for which user
- Server operators can not know who is friends with whom

In order to ensure nobody can tell who is talking with whom we will base our security model on the idea of shared mailboxes, as seen in practice at alt.anonymous.messages ³. In this model one posts a message by encrypting it using the public key of the recipient, and posting it in a public location. In this model one reads a message by downloading all messages from that location, and attempting to decrypt them all using ones private key. Our protocol will build atop this simple premise, and the server will be a mere repository of messages, the real work occurring wholly in the client.

¹While this will aid in tying an IP address to a person, it is deemed acceptable because it is not useful information unless the persons private key is compromised.

²size correlation attacks could be used here if the message content is known

³<https://groups.google.com/forum/#!forum/alt.anonymous.messages>

3

Anticipated Software

We anticipate the creation of the following software:

- Windows, Linux, and OSX executable: client
- Windows, Linux, and OSX executable: server
- Windows, Linux, and OSX executable: installer for client and server
- Full source for server, client, and any associated works

update with names of associated works as project continues

The client will create and use an SQLite database, local to each client, this database will be used to store all information that the specific client is aware of.

4

Anticipated Documentation

We will provide the following documentation:

- Installation guide for server
- User manual for client
- Full protocol documentation for third parties wishing to implement their own clients
- Full description of system design and architecture, for future maintainance.
- Full description of database design

5

Anticipated Experiments

5.1 Performance Testing

How well does the system response match the users work practice? [1]

5.2 Robustness Testing

System level black box testing.

- Devise a series of inputs and expected outputs.
- Run these inputs through the system and record the actual outputs.
- Compare the actual outputs with the expected outputs.

Inputs used should range from expected use patterns to silly as users tend to do things totally unexpected.

5.3 Recoverability Testing

How good is the system at recovering from user errors?

5.4 Learnability Testing

How long does it take a new user to become productive with the system?

5.5 Security Testing

Are users able to view messages intended for other people?

6

Methods of Evaluation

...

7

Case Study: Facebook

7.1 User

this text is about what the user account can do , and what it need to resgiter the user account, and what to do if user forgot the password.

Different beteew user and non user This section is about what user funtion is doing in facebook , the retrsiger have to be done before the user want to use the funtion.

the funtioncan that non-user can use:

- search friends whose in facebook;
- can be able to check on the user's post(if the user allows the non-user to visit)

the funtioncan that user can use:

- Posting on wall
- Friends list
- Account Manage
- Live chating with friends

user Name register(signing up) non-User have to sign up some presonal information to become a user,The information can be use to reset the poss-word,Or display for other user (depends on have the user set the information as public) .

the information have given:

- email
- SureName
- LastName

- UserName
- Password
- Birthday
- Sex
- user have to agree the terms and data Use Policy, including there cookie use.
- Profile picture

friends of a user are automatically alerted of friends BD's

This profile information can be changed at a later date.

User login in

The user can login in by given following information on www.facebook.com or apps that connect to facebook :

- e-mail or phone number
- Password

there might be some checking to the user. For example ,Once the user login in, the facebook AI will check on the userIP , if the IP shows the location is to far from last login IP , the facebook might need to confirm the user by asking whats the friend's name on the photo that user had tap .Nevertheless, If the user forgotten the password,ask for Email, Phone, Username or Full Name to help the user to get the password

7.2 Account Managment

The user is given the ability to set the security defaults for their posts and information. Tese options include who is able to see wall posts, whether comments are enabled by default, and who may see which aspects of your profile information. You can also manage the permissions granted to facebook apps.

more information on FB apps

7.3 Post

7.3.1 Posts, and functions thereof

Facebook allows a user to post on their wall or friend's wall (if they are friens with the facebook user). Posts may contain: text, images, videos, or any combination thereof.

A user posting a post may do the following:

- delete their own post
- rewrite their own post

- decide who may view a post, the options are as follows:
 - public
 - private
 - only-me
 - friends only
 - friends of friends
 - ...

does FB allow sharing to one or two specific people?

Interaction with others posts

A post will typically be displayed on the newsfeeds of the people who are able to see it, due to this the name of the person who made a post is always displayed next to it. Posts themselves may be commented upon, liked, and reposted to the viewers wall ('shared') with an additional message; the number and names of people who have liked a post is displayed underneath it; likes may be cancelled at a later date. The comment function may however be disabled by the user who makes a post.

See 72d5e2dc, what is 'set a notification'?

A user may hide specific posts, or hide all posts by a specific user. They may also, instead of hiding others posts altogether, merely prevent them from being automatically displayed on their newsfeed. A user may report an image, video or comment to facebook team (for example: the post is offensive). Comments may also be liked, hidden, and reported; following such a report FB is able to remove offensive or illegal posts.

allow user to share the post on third-party web(e.g. YouTube, Steam information): really? I don't remember seeing this option in steam

Images which are posted may be tagged, this allows other users to mouse-over parts of the image and be informed who is pictured. This functionality is also used to add all posted images of someone to their profile.

7.4 Friend

In facebook, 'friending' someone is symmetric; that is, if you are friends with them, they are friends with you. The facebook servers store which user is friends with which other users. Adding another user as a friend is simply a matter of sending that user a friend request, and having it approved by the second user. A user may see a list of all who are their 'friend' on FB, in the friend list. After friending somebody that persons wall posts will appear on your news feed, and you will be able to chat with that user.

In order to add friends, facebook allows you to see your friends friend lists, and search by name, email, and location for other users. Facebook also suggests other users whom you may already know IRL, based on your friends friends.

7.5 Personal Information

User can manage their account, what personal information they want to show to public. All the personal information, that user wants to show will contain on "About". User has option to hide all the information.

following information will contain in "About"

- Work and education
- Place Lived
- Relationship
- Basic Information
 - Birthday
 - Relationship
 - Status
 - Anniversary
 - Languages
 - Religious
 - Political
 - Family
 - Contact Information
- photo
 - all the photo have user's tagged
- Friends
 - what friend user had
- Note
 - What Notes user dropped and uploaded to facebook .
- Groups
 - What group have user join.
- Events
 - what Events user have.
- Likes
 - what page(unknown type) user liked.
- Apps
 - what apps user have.
- Books
 - what books page user liked/follow.

- TV programmes
 - what TV page user liked/follow.
- Films
 - What Films page user Liked/follow.
- Music
 - what Music(or stars) user liked/ follow.
- Sports
 - -what sport page user liked.
- Place
 - -where's the place that user had been .

7.6 wall

A users wall stores all the posts of the user posted since the account was created and the information about the user, this information is presented in reverse chronological order, so that recent events are at the top of the page and easily visible. Other users may view the users wall by clicking the name of the user from anywhere in facebook. Other users may post on a friends wall as well as the owner, see section on posts for more information; In this case, both the poster and the owner of the wall can delete the post. Facebook also retains the power to erase any content on its service.

Posts mentioning a user are automatically reposted to that users wall, this can occur manually or when that person is tagged in an image.

7.7 Chat System

Facebook allows a user to chat with their friends, and will inform a user of whether their friends are online or not (though this can be faked), and whether the user you are chatting with has read the last message that you sent them.

how does FB do this?

Facebook determines that you have read a message when... . You are also informed whether your friend is logged in on a mobile device or not.

Whole groups of users may chat together, in multi-user conversations. Facebook also supports video calling and file transfer during chats. If a user does not wish to be bothered by another using chatting with them, then they may 'mute' that users conversation. Users spamming via chat may be reported to facebook. Because multi-user conversations (and indeed long running one-to-one conversations) can get rather large, facebook allows you to hide the history of a conversation.

Facebook chat alerts the user to new messages in a conversation by playing a sound.

8

User View

...

9

User Requirements

consider implementing a WOT system with levels of trust

turn all these lists into real text

9.1 Registration

Users may register by sending a CLAIM message to the server, this will claim a username for that user, and allow people they send messages to to see their username.

Before registering the user must generate an RSA keypair, they will be given the option of generating a new keypair, or using an existing keypair. The keypair provided will be encrypted using AES with the users password being used to derive the key. The user therefore must enter their password to log in to the client. The database will be encrypted using the same AES key as the keys are encrypted with.

9.2 Interacting with other users

People are adding by adding their public key, this is transmitted outside of our system, via whichever channel the users deem appropriate¹.

Adding someone is asymmetric. Just because you add them doesn't mean they've added you. You do not require consent to add someone, just their public key.

The system allows the user to manage their list of known people into groups such as friends, family, and coworkers. The user defines these groups as lists of people whose public key they know. The user may create any group they desire, these groups are visible to only the user, and private.

groups should be posted to the server as a message only that user can read, this supports the same user using multiple clients (on, say, a phone and laptop)

¹This is required to prevent server operators from MitM'ing users

9.3 Profile Data

Profile data will be transmitted via PDATA messages. Different versions of profile information may be provided to different groups of people. Profile data may be update by the user.

The supported fields in a PDATA message are:

- Name
- Username (unique, but this uniqueness is ensured by server and shouldn't be relied on)
- Birthday
- Sex
- E-Mail
- About

9.4 Account recovery

Account recovery is not possible without your keypair, due to the the GUI should urge the user to keep a copy on a flash drive, or external hard drive. The keys themselves will be encrypted with the users password.

9.5 Posts

9.5.1 Walls

Each user has their own wall. On their wall they may posts messages for themselves and others to see. All wall posts should be addressed to the user themself so they can see their own posts, otherwise they will be unable to even view their own posts. When posting to their wall they choose who will be able to see the post, whether this is a group or people, a specific list of people, or just themselves is up to the user. They will not however be given the option to post publically. Users may also post to another users wall.

Wall posts may contain links to other content, however this content is never thumbnailed².

A user may edit their old posts, however older versions will still be available for viewing; similarly users may 'delete' posts, but they are still visible to malicious clients.

Due to bandwidth limitations on such networks as we are building, a user may only post plaintext, they may not post images, video, or audio.

²client MUST NEVER thumbnail link or otherwise access it without EXPLICIT user consent (see tor/js exploit on freedom hosting by the USA and tracking techniques recently thwarted by GMail caching images)

9.5.2 Commenting

All wall posts may be commented on by any user who can see them. Comments are visible to all people who can see the original post; due to this comments must be forwarded by original posters client to all the same recipients, as the commenter may not know whom the original posters allowed to see the post.

9.5.3 Liking

Any wall post may be liked. Likes are simply a specially formatted comment which contains only the text: "_LIKE_". As such they are handled in the same way.

inband metadata is probably a bad idea

9.5.4 Events

The client will alert the user to other users birthdays by automatically posting a wall post that only the user may read, which alerts the user of the event. These are normal wall posts.

9.6 Chat

Users may chat in real time, however messages can still be sent when one user logs off, to be recieved when they log in. Past conversations are saved, and a user may block users from messaging them; the client actually just ignores their messages, it's impossible to stop someone from messaging you.

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System Requirements

A estimate is hereafter given as to the size of all stored messages, and the amount of data which would need downloading by each client when it is started. The following assumptions are used:

- A users avarage message posted to their wall is 200 characters
- A users avarage number of messages posted to their wall per day is 10
- A users avarage number of friends is 100 (each and every friend represents one key exchange)
- A users avarage private message (to single user) is 50 characters
- A users avarage number of private (to single user) messages per day is 300

With these generous estimates, each user would generate $(200*10*100)+(50*300*1)$ bytes of raw data per day. Assuming a 10% protocol overhead we would see 236,500 bytes of data per day per user.

The storage space required for a server is therefore 86MB per year per user. On a server with 50,000 users that has been running for 3 years, there would be just 1.3TB of data.

Every time a client connects, it must download all messages posted since it last connected to the server. To mitigate this we may run as a daemon on linux, or a background process in windows, that starts when the user logs in. If we can expect a computer to be turned on for just 4 hours a day then 20 hours of data must be downloaded. $((236,500*\text{no_of_users})/24)*\text{hours_off_per_day}$ bytes must be downloaded when the users computer is turned on.

The following table shows the delays between the computer turning on, and every message having been downloaded (assuming a download speed of 500KB/second, and a netowrk of 1000 users).

Hours off per day	Minutes to sync
0	0
4	1.3
10	3.2
12	3.9
16	5.2
20	6.5

Table 10.1: Hours a computer is turned off per day vs minutes to sync

To mitigate this, posts will be downloaded in reverse order, so that more recent posts are downloaded first. We feel that waiting 2-5 mins is an acceptable delay for the degree of privacy provided. Once the user is synced after turning their computer on, no further delays will be incurred until the computer is shut down.

Due to the inherently limited network size (<1500 users of one server is practical) we recomend a number of smaller servers, each serving either a geographic location, or a specific interest group.

While this latency could be avoided, and huge networks (>1,000,000) used, it would come at the cost of the server operator being able to learn that somebody is sending or recieving messages, and also who those messages are sent to/from (although they couldn't know what the messages said).

11

Required Data

...

12

Transaction Requirements

- the transactions involved for each user activity
- how these data are used
- 3 categories
 - data entry
 - data update and deletion
 - data queries
- transaction should be related to user view, ensure all functions are supported

12.1 data entry

field	notes
username	user is to make his own username
name	user is to enter his name (first and last name)
birthday	user enters his date of birth by selecting the date from a calendar
sex	user is to select either his/her sex, male or female
email	user is to enter his email address

Table 12.1: User enters his profile information

user_id's and post_id's are local and don't exist outside the DB

field	notes
message_id	id is to be incremented when a new message is initiated
from(user_id)	system is to insert the user_id of whoever initiated the message
to(user_id)	user is to select the person whom he wants to send the message to
content	content of the message which the user intends to send to the receiver
message_times_date	the time and date is recorded of which the message is sent to the receiver

Table 12.2: User starts a new conversation by adding a new message

field	notes
post_id	id is to be incremented when a new post is added
permission_allowed_to	user is to choose specific users (he knows) to view his post
from	system is to insert the creator's name of the post
to	the user_name of the post is inserted if the user directs this post to specific person(s)
comment_id	comment_id lists down the comment made out from other users
content	the content of the post
message_time_date	the time and date is recorded of which the post is created

Table 12.3: user adds a new post

field	notes
event_id	id is to be incremented when a new event is added
title	title of the event
content	content of the event
from	the user_id of the person who posted the event
permission_allowed_to	user is to choose specific users (he knows) to view his event

Table 12.4: user adds a new event

field	notes
comment_id	
post_id	
comment_from	
comment_time_date	

Table 12.5: user adds a comment

field	notes
like_id	
post_id	
like_from	

Table 12.6: user likes a post

13

Risk Assessment

...

14

Implementation Stage and Planning

14.1 Critical Path

ganttt and pert chart, along with discussion of their value and applicability

14.2 System Boundary Diagram

descripition of diagram, and why it is useful

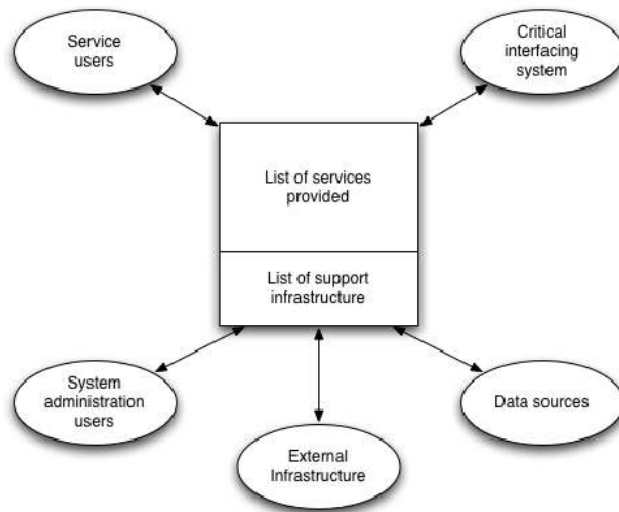


Figure 14.1: System Boundary Diagram

Part II

Design

15

Protocol

15.1 High Level Summary of Protocol

Creating an account is done by generating an RSA keypair, and choosing a name. An unencrypted (but signed) message is then posted to the server associating that keypair with that name. In this way, by knowing the public key of someone, you may discover their name in the service, but not vice versa.

pretty dataflow diagrams

Connecting for the first time Every unencrypted message stored on the server is downloaded (signed nicknames and nothing more) ¹ (if someone retroactively grants you permission to view something they publish it as a new message with an old timestamp). At this time the local database contains only signed messages claiming usernames. The public keys are not provided, these are of use only when you learn the public key behind a name. The rationale for not providing public keys is provided in the section regarding adding a friend. Messages posted after your name was claimed will require downloading too, as once you claim a name people may send you messages.

Connecting subsequently The client requests every message from the last time they connected (sent by the client, not stored by the server) up to the present. Decryptable messages are used to update the local DB, others are discarded.

Continued connection During a session the client requests updates from the server every 1-5 seconds (configurable by the user).

Adding a friend is performed by having a friend email (or otherwise transfer) you their public key. This is input to the client, and it finds their name (via public posting that occurred when registering). You may now interact with

¹clients use bittorrent to lighten server load?

that person. They may not interact with you until they receive your public key.²

Talking with a friend or posting on your wall is achieved by writing a message, signing it with your private key, and encrypting one copy of it with each of the recipients public keys before posting it to the server. The client prevents one from posting a message to someones public key, if they have not claimed a nickname.

Posting to a friends wall may be requested by sending a specially formatted message to that friend (all handled by the GUI, like much else here), when that friend logs in they will receive your request to post on their wall and may confirm or deny it. If they confirm then they take your (signed) message and transmit it to each of their friends as previously described (authentication is entirely based on crypto signatures, so it doesn't matter who posts the message).³

²This is the one part that will be difficult for normal users, however any protocol by which the server stores and serves public keys is entirely unsuitable as a MitM would be trivial on behalf of the server operators

³This is required because it is impossible for one to know who their friends friends are.

16

Database

NB: Public keys are 217 characters long, all id's are auto-incremented.

attribute	description
id PK	
username	
name	
birthday	
sex	
e-mail	
public_key	

Table 16.1: table: users

attribute	description
id PK	
user_id FK	
name	

Table 16.2: table: category

attribute	description
id PK	
permission_allowed_to from FK to FK	this list of users are permissible to view the post, its comments and likes this can be NULL if the wall is not posted for a specific person
comment_id	
content	
time	

Table 16.3: table: wall_post

attribute	description
id PK	
login_time	
logout_time	

Table 16.4: table: login_logout_log

attribute	description
message_id PK	
from FK	
to FK	
content	
time	

Table 16.5: table: private_message

attribute	description
id PK	
post_id FK	from wall_post table
comment_from	
comment_time	

Table 16.6: table: comment

attribute	description
id PK	
post_id FK	
like_from FK	

Table 16.7: table: like

attribute	description
id PK	
title	
content	
from FK	
permission_allowed_to FK	

Table 16.8: table: events

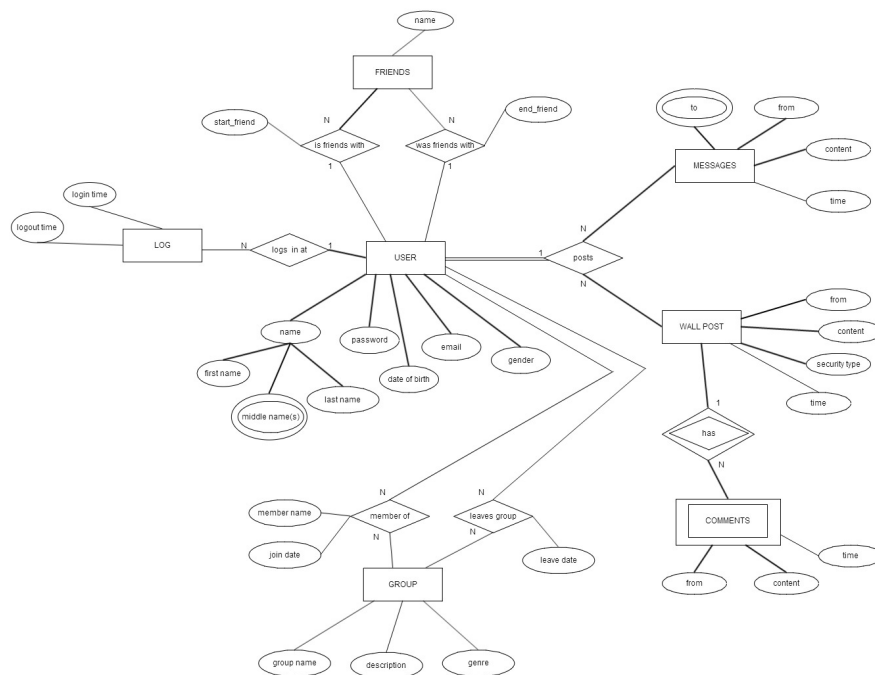


Figure 16.1: Database E-R Diagram

Appendices

Appendix A

Deadlines

- **2014-01-31** topic and team
- **2014-02-14** requirements
- **2014-03-14** design
- **2014-05-09** portfolio & individual submission

Appendix B

Licence

Choose a licence

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean auctor sapien est, nec porttitor massa iaculis vel. Curabitur ac elit et velit laoreet euismod a id ante. Suspendisse potenti. Maecenas mattis risus id diam eleifend dictum. Nunc cursus tempor pharetra. Donec luctus dolor imperdiet, tristique sapien gravida, facilisis dui. Integer eget ornare lorem, sit amet porta tellus. Suspendisse eu arcu orci. Donec non lectus non odio sagittis elementum. In non adipiscing purus, at vehicula turpis. Proin eu iaculis libero, quis vestibulum lorem. Etiam nisi lorem, pellentesque nec ante in, consectetur varius erat. Maecenas elementum semper orci ac iaculis. Donec eu molestie mauris, non hendrerit magna. Proin pretium nec nisi tincidunt facilisis.

Nullam in pharetra libero, quis eleifend sem. Nunc porta vestibulum risus non tempor. Phasellus vestibulum ullamcorper eros. Vivamus venenatis elit ut ligula porttitor tempus. Maecenas pellentesque pellentesque neque. Sed eros sapien, eleifend et egestas at, interdum sit amet lorem. Mauris leo quam, semper eu velit vitae, rhoncus blandit nunc. In libero ante, blandit at sapien eget, cursus dapibus dui. Mauris vestibulum urna at elementum ultrices. Curabitur dictum felis at ultricies accumsan. Maecenas ullamcorper scelerisque leo, eget luctus ipsum. Vivamus pretium neque eget quam convallis viverra. Proin ac tristique eros, bibendum laoreet ipsum. Fusce condimentum nisl placerat tortor cursus, sit amet commodo leo porttitor.

Donec pharetra accumsan est ut dapibus. Cras pharetra, augue a facilisis rhoncus, sem nisi pretium massa, id vestibulum turpis mauris eleifend lacus. Quisque tincidunt tellus felis, sit amet eleifend quam porttitor vitae. Integer sagittis dapibus turpis, tempus pharetra libero condimentum sed. Pellentesque nec volutpat nulla, ut molestie diam. Pellentesque accumsan, ligula ut commodo cursus, sapien erat faucibus arcu, in viverra nunc augue ac turpis. Phasellus ultricies urna eget sollicitudin mollis. Vivamus justo metus, cursus ac ipsum sed, fermentum faucibus tellus. Morbi commodo tempor ipsum at pretium. Aenean vitae orci lacinia, dapibus mauris vel, auctor metus. Etiam gravida rhoncus enim. Suspendisse ligula erat, ullamcorper et orci quis, sagittis semper ante.

Appendix C

TODO

C.1 General

Errors shouldn't just display a message, they should be properly handled Get a real DB

REVOKE claims and messages after a certain date if private key leaked

C.2 Requirements

(Week 1-2) 1. Project Desc.

- **INCOMPLETE** Project being done for (Peter)
- **DRAFTED** Mission Statement (Luke)
- **DRAFTED** Mission Objective (Luke)

2. Statement of Deliverables

- **DRAFTED** Desc. of anticipated documentation (Luke)
- **DRAFTED** Desc. of anticipated software (Aishah)
- **INCOMPLETE** Desc. of any anticipated experiments + blackbox (Louis)
- **INCOMPLETE** Desc. of methods of evaluation of the work (Louis)
- **INCOMPLETE** System boundary diagram (Leon)
- **PARTIALLY DRAFTED** User view and requirements (Luke)
- **DRAFTED** System requirements (Luke)
- **INCOMPLETE** Transaction requirements (Aishah)

3. Project and Plan

- **ROUGHLY DRAFTED** Facebook research (Leon)
- **WTF IS THIS** Data required (???)
- **INCOMPLETE** Implementation Stage (???)
- **INCOMPLETE** Milestone Identification (Milestones can most easily be recognised as deliverables) (???)
- **INCOMPLETE** Gantt Chart (Mike)
- **INCOMPLETE** Pert Chart (Mike)
- **INCOMPLETE** Risk Assessment (Mike)

4. Bibliography

- **INCOMPLETE** (Luke)

Appendix D

Bugs

- The 'DB' allows adding a friend multiple times, no reason to fix because the whole thing needs rewriting as a real DB anyway

Todo list

name project	5
citation needed	5
this was missing from the original commit too	6
Talk about TLS, end-to-end crypto	7
update with names of associated works as project continues	8
friends of a user are automatically alerted of friends BD's	13
more information on FB apps	13
does FB allow sharing to one or two specific people?	14
See 72d5e2dc, what is 'set a notification'?	14
allow user to share the post on third-party web(e.g. YouTube, Steam information): really? I don't remember seeing this option in steam .	14
how does FB do this?	16
consider implementing a WOT system with levels of trust	18
turn all these lists into real text	18
groups should be posted to the server as a message only that user can read, this supports the same user using multiple clients (on, say, a phone and laptop)	18
inband metadata is probably a bad idea	20
user_id's and post_id's are local and don't exist outside the DB	24
pretty dataflow diagrams	29
Choose a licence	36

Bibliography

- [1] S. Clause. Elf employee handbook, 1961.