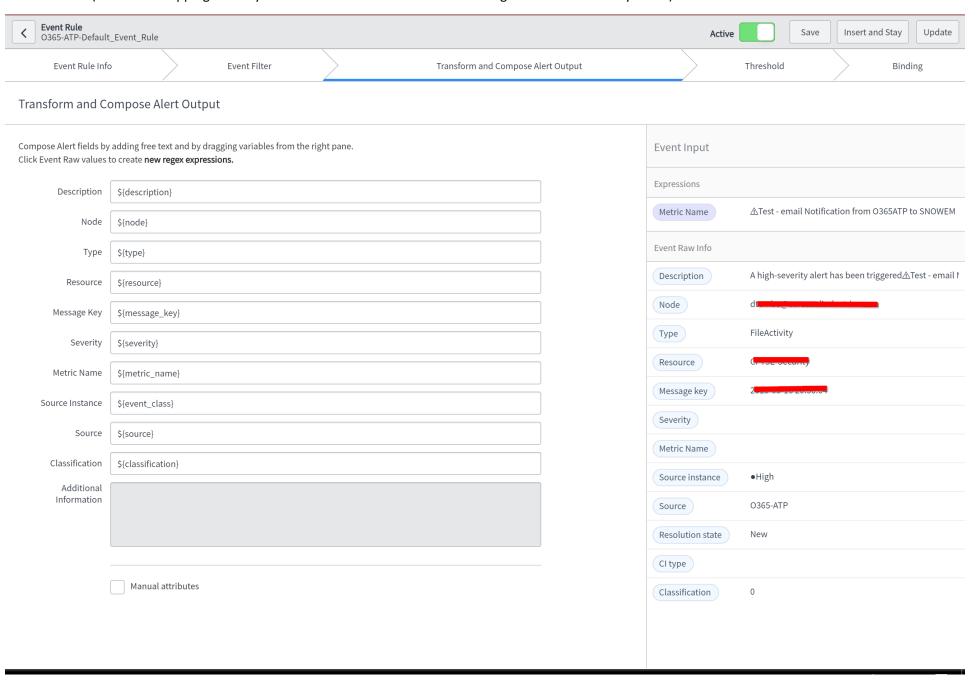
O365 Integration into Snow EM - Inbound Action – Action is where the O365_Snow_InboundActionScript.js data is pasted in.

O365-ATP-Create-Event			opuate Defete .1.
Name	O365-ATP-Create-Event	Application Global	0
Target table	Event [em_event] ▼	Active 🗸	
Action type	Record Action ▼	Stop processing	
When to run			~
Туре	New •	Required roles	
Order	90	From O365 API	Q (i)
Conditions	Add Filter Condition Add "OR" Clause		
	Headers ▼	contains ▼ Office365Alerts@microsoft. AND OR ★	
Condition			
Actions			
Field actions	choose field	To value	
Script	S ab		
	<pre>current.source = 'comp'; current.resource = 'comp'; current.description = email.body_text; current.time_of_event = new GlideDateTime(); current.message_key = new GlideDateTime(); if(email.body.severity!=undefined){ current.event_class=email.body.severity;} // if(email.body.description!=undefined){ // current.description=email.body.description;} if(omail.body.activity!=undefined){ // current.description=email.body.description;}</pre>		

Event Rules – (Note I am mapping Severity to Source Instance since there is an Image before the Severity Word).



Event Field Mappings – (This is important since we are passing original values to Source Instance. We need to convert them to ServiceNOW severity and map it to Severity field.

