# Daniel Thagard

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I build great teams, products, and infrastructure. AMA

* ☒ Hire
* ☒ Don’t not hire

## Technologies

### Certifications

* AWS Certified SysOps Administrator – Assoc, Nov 2016-18 (AWS-ASOA-5456)
* AWS Certified Solutions Architect – Assoc, Aug 2016-18 (AWS-ASA-19742)
* CCNA, July 2004-07 (CSC010817750)
* MCSA, Mar 2006-indefinite (3594126)
* CompTia A+, Feb 2000-indefinite (E75DTT0530)

### Languages/Scripting

* Golang, C#, Bash, Python, Ruby, RegEx, Javascript, NodeJS, HTML, CSS, SQL

### Keywords

* AWS, GCP, Azure, CI/CD, Docker, k8, Terraform, Vault, Concourse CI, Bitbucket, Ansible, Chef, Datadog, Sentry.io, Zendesk, Superset, Pingdom, Cloudcraft, Bitbucket Pipelines, Statuspage.io, Aha!, Kubernetes, Istio, Knative, StackStorm, Nexus, Github Enterprise, Gitlab, Citrix XenMobile 9/10, Citrix Netscaler / Receiver, CohesiveFT, Slack, Icinga2, PagerDuty, SumoLogic, OneBug, OSSEC, TestKitchen, Podio, Jenkins, TFS, Scalr, Icinga, CloudStack, Eucalyptus, Graylog2, Route53, SalesForce.com, Ice, RubyMine, VisualStudio 2015, Avaya IP Office 500, LastPass, VMWare ESXi 5.5, Citrix XenServer 6.0/6.5, KVM, SQL Server 2014 Std./Ent, WCF, Entity Framework, Visual Studio 2010/2012/2013, MonoDevelop, Xamarin, Atlassian Stash, Git, FortiNet, Microsoft CRM, SourceGear Vault, Windows Server 2008, Ubuntu, Joomla, LVS/Ultramonkey, EqualLogic PS4000e, EMC AX150, MD3000i, PC6248, PC6224, PC5448, Citrix XenServer, VMWare Workstation, Eclipse, Subversion, JIRA, Confluence, Bamboo, Fisheye, Crowd, Greenhopper, Keri, XOSoft WANSync, ProFTPD, Illustrator, Zmanda, Exchange 2007, VMWare ESX, GlassFish, Tomcat, InDesign, BitDefender, Blackberry Enterprise Server, Logmein, GoToMyPC, GoToMeeting, GoToAssist, Agile methodologies including Scrum, SQL Server 2005, Netbeans, Liferay, Mitel, SIP, Watchguard, SonicWALL, TestTrack, SurroundSCM, Symantec BackupExec, Exchange 2000, Solaris, RHEL, CentOS, Gentoo, Windows XP, Oracle, MySQL, iptables, Cisco, Clariion CX300, BIND, Sophos, Citrix MetaFrame, Windows 2000, Symantec Ghost, Active Directory, RemotelyAnywhere, Dreamweaver, Photoshop, Flash, SQL Server 2000, SUS

## Recent Projects

### Mixed Reality Architecture

Architected, designed, and led a team to develop an application to visualize cloud infrastructure using Spatial Computing (AR/MR) using the Magic Leap One. We used a combination of Unity, C#, Terraform, Golang, and Cloud Storage, and Cloud Functions to dynamically pull infrastructure from a Terraform state and show it using a directed graph. We also leveraged image keys to synchronize location data and share the experience real time with another user.

[](http://www.youtube.com/watch?v=RR07MNYudVM)

### Created Site Reliability Organization at Magic Leap

Starting with just myself, I created an organization of about seventy engineers globally focused on the delivery of technology infrastructure and developer productivity at Magic Leap. We had organized competencies around end-user support, infrastructure engineering, observability, chaos engineering, and application delivery. Most notably I introduced kanban project management methodologies which reduced average lead times from 45 days to 14 days across the team. We also implemented processes for automating the deployment of all physical and virtual infrastructure, removing many bespoke, manual processes.

## Employment

**Magic Leap** (*Dania Beach/Plantation, FL*)

* Senior Director, Site Reliability & Core Engineering - 2019/10-Present
* Director, Site Reliability & Core Engineering - 2019/01-2019/10
* Senior Manager, Site Reliability - 2018/02-2019/01
* Manager, Site Reliability - 2017/03-2018/02
* Senior Site Reliability Engineer - 2016/07-2017/03

**Citrix** (*Coconut Springs, FL*)

* DevOps Engineer - 2015/06-2016/07

**QQ Solutions, Inc** (*Deerfield Beach, FL*)

* DevOps Team Lead - 2014/06-2015/06
* Software Engineer - 2014/01-2014/06

**EPIS, LLC** (*Stuart, FL*)

* Senior Software Developer - 2011/09-2013/12

**BenTek** (*Palm Beach Gardens, FL*)

* Chief Information Officer - 2010/09-2011/09
* Information Technology Director - 2007/03-2010/09
* Information Technology Manager - 2006/06-2007/03

**Florida State University** (*Tallahassee, FL*)

* Online Programs & Technology Training Manager - 2004/08-2006/06
* Systems Administrator - 2001/03-2004/08

## Education

### Degrees

* University of Florida, Masters of Business Administration
* Barry University, BS, Information Technology
  + Graduated Summa Cum Laude, 3.975 GPA

### Course Work

* Kanban System Design (KMP I)
* PMP Certification Training