

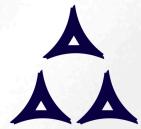


## IAM SERVICES

Guiding Identity at Every Milestone

### What's in it for you?

With a focus on Advisory, Professional, Managed, and Staffing Services, we help you achieve your identity and access management (IAM) goals through targeted, scalable offerings.



## OVERVIEW

At RAAH Technologies, we understand that every organization is at a different stage in its identity management journey. Our comprehensive service offerings are designed to meet you wherever you are—whether that's laying the foundation, expanding existing capabilities, or mastering identity management for greater operational efficiency and security. With a focus on Advisory, Professional, Managed, and Staffing Services, we help you achieve your identity and access management (IAM) goals through targeted, scalable offerings.

### 1. Advisory Services: Charting The Course

Our advisory services are tailored to organizations at various identity maturity stages, whether you're just beginning to formalize your IAM strategy or are refining a mature system. Each package is designed to provide expert insights, guidance, and a strategic roadmap to help your organization achieve specific identity objectives.



#### WORKFORCE (B2E) ACCESS BLUEPRINT AND GOVERNANCE MASTERY

Ideal for organizations aiming to implement or optimize workforce identity governance, this package offers a comprehensive blueprint that focuses on creating a secure, scalable governance framework for employees.

##### Maturity Fit:

- Best for early to mid-level maturity organizations looking to establish workforce identity governance.

##### End Result:

- A clear, actionable strategy to manage employee access, reduce risk, and ensure compliance.



#### CUSTOMER (B2C) IDENTITY EVOLUTION AND SECURE EXPERIENCE

Designed for businesses seeking to evolve their customer-facing identity systems, ensuring a seamless, secure experience that promotes loyalty and security.

##### Maturity Fit:

- Mid to high-level organizations seeking to improve customer identity processes.

##### End Result:

- Enhanced customer experience through secure, scalable identity solutions like SSO, MFA, and personalized authentication.



#### PARTNER (B2B) IDENTITY SYNERGY AND COLLABORATION FRAMEWORK

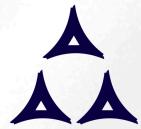
This package helps organizations manage partner access to critical resources, focusing on seamless collaboration while ensuring robust security.

##### Maturity Fit:

- Mid-maturity organizations looking to streamline partner identity and access management.

##### End Result:

- Secure partner access framework that enhances collaboration, improves delegation, and boosts UX and administrative controls without compromising security.



## PRIVILEGED ACCESS FORTIFICATION AND RISK STRATEGY

For organizations handling sensitive data, this service fortifies privileged access, addressing vulnerabilities and strengthening risk management strategies.

### Maturity Fit:

- High-maturity organizations needing to bolster privileged access security.

### End Result:

- Enhanced security posture with fortified privileged access controls and risk mitigation strategies.



## 2. Professional Services: Building the Vehicle

Our professional services offerings are crafted to guide your organization through every phase of your IAM lifecycle—whether you are laying the foundation, expanding capabilities, or fine-tuning a mature system. Each package is differentiated for Workforce, Customer, and Privileged Access Management (PAM) engagements to address specific identity needs.



### FOUNDATION BUILDER

Focuses on building a robust identity management foundation, whether for workforce, customer, or privileged accounts.

### Maturity Fit:

- Ideal for organizations in the early stages of their identity management journey.

### End Result:

- A solid, scalable identity infrastructure that lays the groundwork for future growth.



### EXPANSION MODE

This package is designed to expand existing IAM capabilities, improving functionality and addressing growing organizational needs.

### Maturity Fit:

- For mid-maturity organizations looking to expand identity features across workforce, customer, or PAM scenarios.

### End Result:

- A fully expanded identity solution that aligns with the evolving demands of the business.



### OPTIMIZATION AND MASTERY

Aimed at optimizing existing identity systems to drive efficiency, reduce complexity, and maximize ROI.

### Maturity Fit:

- High-maturity organizations seeking to optimize their identity infrastructure.

### End Result:

- Streamlined identity operations and governance, delivering measurable improvements in performance and security.



### END-TO-END SERVICES

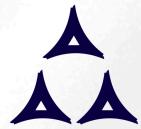
Comprehensive identity solutions for organizations looking for a full-service engagement covering workforce, customer, or privileged identities from design to deployment and optimization.

### Maturity Fit:

- Any maturity level, but typically for mid-to-high maturity organizations.

### End Result:

- A turnkey solution that addresses all identity challenges, delivering fully managed and optimized identity capabilities.



### 3. Managed Services: A Guided Journey

RAAH's Managed Services provide continuous support, ensuring that your identity systems remain secure, efficient, and aligned with your long-term goals. Our offerings cover everything in the Advisory and Professional packages, plus post-production support for vendor management, assessments, and operations. This offering can be tailored to your needs, irrespective of Maturity Level.



#### WORKFORCE IDENTITY MANAGED SERVICES

Comprehensive management of workforce identities, ensuring access governance, compliance, and operational efficiency.

**End Result:**

- Consistently optimized workforce identity systems with ongoing support and governance.



#### CUSTOMER IDENTITY MANAGED SERVICES

Continuous management of customer-facing identity solutions, focusing on user experience, security, and scalability.

**End Result:**

- Secure, scalable customer identity management with ongoing adjustments to improve the user experience.



#### PARTNER IDENTITY MANAGED SERVICES

Managing the access lifecycle for partners, ensuring secure collaboration and access management.

**End Result:**

- Seamless and secure partner access with continuous monitoring and governance.



#### PRIVILEGED ACCESS MANAGED SERVICES

Ongoing management and monitoring of privileged accounts, ensuring top-tier security and access controls.

**End Result:**

- Fortified privileged access systems that meet high compliance standards with continuous oversight.

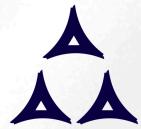


#### TOTAL IDENTITY MANAGED SERVICES

A full-service solution that encompasses all aspects of identity management (workforce, customer, partner, and privileged access), with ongoing vendor management and operational support.

**End Result:**

- Holistic identity management covering every facet of your organization's identity needs, with 24/7 operational support.



## 4. Staffing Services: Identity Expertise When and Where You Need It



RAAH's Managed Services provide continuous support, ensuring that your identity systems remain secure, efficient, and aligned with your long-term goals. Our offerings cover everything in the Advisory and Professional packages, plus post-production support for vendor management, assessments, and operations. This offering can be tailored to your needs, irrespective of Maturity Level.



### ADMINISTRATION AND OPERATIONS STAFFING

Providing skilled administrative and operational staff to maintain daily identity operations.

#### End Result:

- Seamless operations with expert IAM administrators ensuring efficient identity processes.



### SUPPORT AND HELPDESK STAFFING

Help desk and support staff trained to manage identity-related issues, reducing downtime and improving service.

#### End Result:

- Quick resolution of identity issues with expert help desk staffing.



### SHORT/LONG-TERM LEADERSHIP AND PROJECT/PROGRAM MANAGEMENT STAFFING

Offering experienced IAM leaders to guide your identity projects and programs, ensuring strategic alignment and successful execution.

#### End Result:

- Strategic direction and leadership for IAM projects, leading to successful implementation and governance.



### SPECIALIZED TALENT STAFFING

Access to highly specialized identity professionals for complex identity projects requiring niche expertise.

#### End Result:

- Deployment of expert talent with the specialized skills necessary to meet unique identity challenges.

## CONCLUSION

At RAAH Technologies, we recognize that identity management is not a one-size-fits-all solution. Whether your organization is just beginning to formalize its identity strategy or has a mature system in place, our services are designed to meet your needs at every stage. With our Advisory, Professional, Managed, and Staffing Services, we provide the expertise and support necessary to secure your organization's future through robust, scalable, and compliant identity solutions.



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