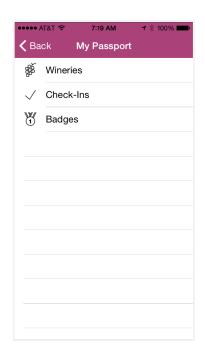
# **Live App Screenshots**

### **Main Pages**



**Home Screen** 

No account activation flow. Download the app/open/taken to home screen.



# My Passport

Wineries here and on the home screen.

### **Sub Pages**



### **Wineries**

Can be reached from home screen or my passport screen. Sorting of list is by location or alphal. Check-ins are denoted by green box.



## My Check-ins

List of wineries you have checked into. This is not the only way to see how many wineries you have checked into.



### My Badges

You earn a badge every time you finish a wine trail. No notification of this

**NOTE**: This is a location based app that automatically checks you into wineries when nearby. You are entered into a contest to win a trip when you check into all 43 wineries in a season. The app replaced a paper and stamp version.

### **Personas**



John Cifelli "The Enthusiast"

Age: 32

Occupation: PR manager

Profile: Married, Wine enthusiast, Loves NJ. Outdoors all year. Wine club member. Travelled to multiple wine regions.

long

signal

Frustrations

· Processes that take too

· Out-of-date information

No wifi. weak data

"Attached" to his smartphone.

#### **Habits and Daily Life**

- · White Wine drinker
- · Twitter and Instagram user
- · Loves sharing his wine pairings on social media
- Enjoys group outings

#### Goals

- Find events and outings in NJ
- Visit more NJ Vineyards
- · Earn rewards for being a frequent customer



Melissa Shah "The Chardonnav Girl" Age: 27

Occupation: Marketing Manager Profile: Single, very social, Wine club member. Travelled to multiple wine regions in college for fun, in the moment/doesn't

#### **Habits and Daily Life**

- Work hard/play hard
- On social media all day
- · Checks-in to places on social
- Wine is how she unwinds
- · Enjoys outings with friends

#### Goals

- · Find events and outings in NJ
- Meet new people
- Discover great tasting wines

### Frustrations

- Hard-to-use apps
- · Irrelevant content
- · No wifi, weak data signal



The Martins "The Entertainers" Age: 38, 39

Occupation: Sales Rep. HR Director Profile: Married, no children, love vacationing together, entertain often, started drinking wine recently, enjoying learning about how it's made and flavor notes

#### **Habits and Daily Life**

- Work long hours, don't get to see each other often
- · Love cooking together
- Social circle is very important to them
- Not attached to technology

#### Goals

Richard McGovern "The Connoisseur"

Profile: Married, 2 children, 5 grandchildren,

savors and appreciates wine, amateur collector. Loves technology.

Occupation: Retired Lawver

- Find events/activities to do together
- Learn more about wines

#### Frustrations

- Updating apps
- Hard-to-find information
- · Too many marketing emails



Nora Benic "The Easily Pleased"

Aae: 45

Occupation: County Tax Assessor Profile: Married, 3 children. Casual wine drinker. Late adopter Smartphone user

#### **Habits and Daily Life**

- · Red. White. Rosé drinker
- regions. Price is a concern.
- · Busy home life, no time for her

#### **Frustrations**

- · Apps that "don't work"
- · Overly complicated processes
- · Being "sold to"
- Wine vocabulary

#### **Habits and Daily Life**

- Enjoying retirement
- · Uses various mobile apps to keep up w/ family & current events

Aae: 67

- · Drinks wine every night.
- Likes building relationships

#### Goals

- · Discover and visit wineries
- · Build casual relationships with winemakers.



#### Frustrations

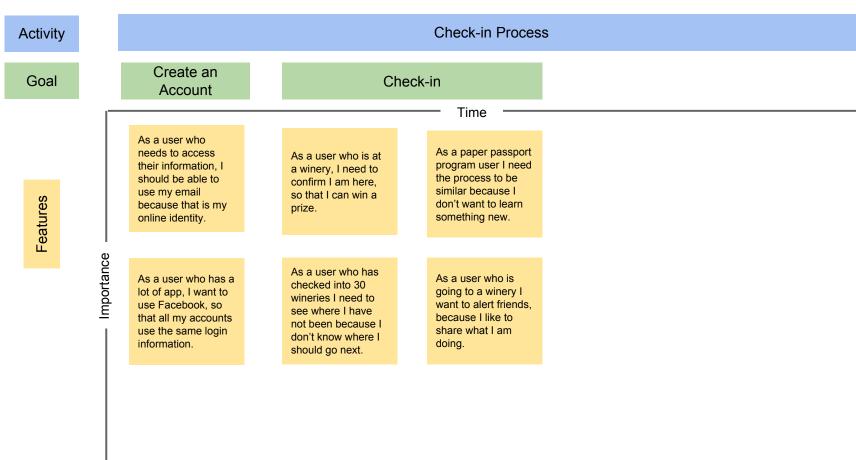
- Poor customer service
- Out-of-date information

- Doesn't care about labels or
- · Likes drinking with friends.
- · Doesn't use a lot of apps

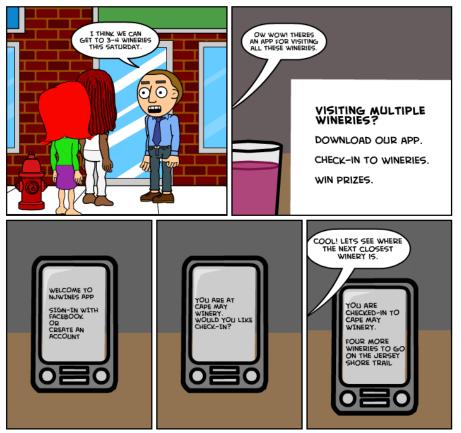
#### Goals

- · Find local activities
- · Discover affordable and palatable local wines

# **Story Mapping**



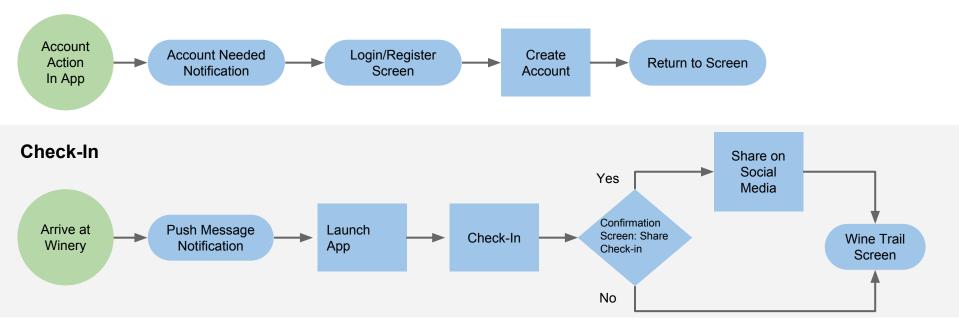
# Storyboard



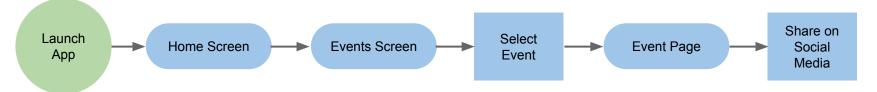
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# **User Flows**

# **Create an Account**



# Find an Event



# Sketches/Flows

