



KEN PAXTON
ATTORNEY GENERAL OF TEXAS

January 18, 2022

JADEN RILEY
[REDACTED]
[REDACTED]

Re: Black Forest Werkshop Complaint No: CGS-313672

Dear Jaden Riley:

Thank you for your recent correspondence regarding a possible violation of consumer protection laws. Consumer complaints help us monitor trends and assist in determining enforcement priorities as we work to protect Texans from deceptive business practices.

We will review the information that you have provided, and will contact you if we need additional information. Otherwise, you will not receive further communication from this office regarding your complaint. We do not represent individuals in personal civil matters, and thus cannot take direct action on every complaint.

Your information will be kept in our files to be used to help us monitor trends in business practices and determine priorities in our enforcement efforts. In matters of statewide significance, or when substantive evidence indicates that a person or business is engaging in widespread violations of Texas law, the Attorney General may take action on behalf of the collective legal interests of the people of this state.

We appreciate your time and interest in preventing consumer law violations and in protecting Texas consumers. We rely on citizens like you to help us enforce the Deceptive Trade Practices Act and other consumer protection laws.

Consumer Protection Division
Office of the Attorney General