



Jaden Riley <jadenriley748@gmail.com>

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Jaden Riley <jadenriley748@gmail.com>

Mon, Jan 3, 2022 at 11:09 AM

To: "lee_rector blackforestwerkshop.com" <lee_rector@blackforestwerkshop.com>

Cc: Jaden Riley <jadenriley748@gmail.com>

Lee,

On 09/25/2021, I dropped my car off at Black Forest Workshop for repairs; 83 days later, on 12/17/2021, it was ready for pick-up.

On 9/27/2021 and, again per your request, on 11/02/2021, State Farm estimators visited your shop, met with you, and conducted an on-site assessment of the cost to repair the front and rear body damage to my vehicle.

On 11/17/2021, two weeks after the second insurance assessment and 53 days after having dropped my car off at your shop, you sent me an email stating that the total cost "will be \$825 from [me] once it's done" and requested my approval to begin work on my car to which I consented.

On 12/17/2021, 83 days after dropping my car off for repairs, I called and spoke with you. You said that my car was ready for pick-up and that the amount due was \$2051.16, two and a half times more than the \$825 we agreed to. When I arrived at Black Forest Workshop later that day to pick up my car, you told me that the \$2051.16 you quoted to me over the phone a few hours prior was incorrect and requested payment from me of \$2268.46.

I have some questions and concerns regarding multiple aspects of this business transaction. I will be taking some time to seek guidance from objective professionals who are more knowledgeable than me on the most appropriate next steps for me to take on how to justly and amicably conclude our business arrangement.

Because I am soliciting others for guidance and advice, I must allow an appropriate amount of time and flexibility for correspondence to occur. You will receive additional information regarding my decision to proceed no later than the close of business on Monday, February 28, 2021, which is 60 days from 12/30/2021, the date you emailed me regarding my declined payment.

I will not reply to further communications, contact you again, or remit any payment before receiving the clarity and guidance I seek from knowledgeable and objective resources or before the close of business on Monday, February 28, 2021, whichever comes first.

Regards,

Jaden Riley

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