

# Davis Truong

## UX Designer

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## SKILLS

**Tools:** Adobe XD | Figma | Adobe Illustrator | Adobe Photoshop | Google Workspace

**Front end:** HTML | CSS | JavaScript

**Design:** Wireframing | Prototyping | User Research | Usability Studies

## EDUCATION

**Google UX Design Certificate** — Online

March 2022 - July 2022

Underwent and completed an intensive UX program designed for entry-level career readiness in the world of user experience. User research, accessibility, wireframes, and prototyping are a few skills that I've cultivated along the way. Hands on projects were completed using various tools such as Adobe XD and Figma.

**General Assembly**

March 2019 - June 2019

Completed a 12-week, full-time class focusing on full stack web development skills.

## EXPERIENCE

**Vivos Therapeutics** — Help Desk

July 2021 - July 2022

I was hired on as a help desk support representative helping troubleshoot software issues. I then expanded my responsibilities here by also helping with any customer inquiries and being the only person assigned to email configurations for clients.

**Bachus And Schanker** — Intake Specialist

August 2020 - June 2021

I excelled in the role as an Intake Specialist. Main responsibilities included, scheduling consultations for intakes and assisting potential clients with retainer completion. While working here I broke a department record for retainers in one month.

## Certification

**Google:** User Design Professional Certificate - 10/22

**Udemy:** User Experience Design Essentials - 02/2022

**General Assembly:** Software Engineering Immersive - 06/2019