Davis Truong
UX Designer

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SCAN ME
My Portfolio

SKILLS

Tools: Adobe XD | Figma | Adobe illustrator | Adobe Photoshop | Google Workspace

Front end: HTML | CSS | JavaScript

Design: Wireframing | Prototyping | User Research | Usability Studies

EDUCATION

Google UX Design Certificate — Online

March 2022 - July 2022

Underwent and completed an intensive UX program designed for entry-level career readiness in the world of user experience. User research, accessibility, wireframes, and prototyping are a few skills that I've cultivated along the way. Hands on projects were completed using various tools such as Adobe XD and Figma.

General Assembly

March 2019 - June 2019

Completed a 12-week, full-time class focusing on full stack web development skills.

EXPERIENCE

Vivos Therapeutics — Help Desk

July 2021 - July 2022

List of responsibilities and accomplishments

 - Answered and assisted calls from clients

 - Troubleshoot software errors

 - Scheduled consultations

 - Email integrations with company software

Bachus And Schanker — Intake Specialist

August 2020 - June 2021

 - Assisted customers with claim inquiries.

 - Scheduled consultations

 - Directed calls to the appropriate channels

 - Completed web submissions for potential claims

Certification

Google:

Udemy: User Experience Design Essentials - 02/2022