

DANIEL DELADEM TSAGLI
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EDUCATION

University of Connecticut <i>Bachelor's in Political Science</i> • Relevant Coursework: Humanities, French, American Politics and History	Connecticut, United States <i>Sept 2020- Date</i>
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WORK EXPERIENCE

Allied Universal <i>Service Personnel</i> • Logged vehicle details, personnel identities, and entry/exit times, ensuring accurate and comprehensive records • Conducted routine patrols and monitored surveillance systems, mitigating potential security risks proactively • Collaborated with a team of security professionals to maintain a secure environment and respond swiftly to incidents • Managed truck gate access control and premises security, maintaining operational integrity	Plainville, Connecticut <i>Sep 2024 – Present</i>
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STATE FARM Promote and sell various types of insurance policies, including life, health, auto, and property insurance Assess clients' needs and recommend coverage options that best suit their individual or business requirements Clearly explain policy details, terms, and conditions to help clients make informed decisions Process insurance applications and ensure all required documentation is accurate and complete Build and maintain strong relationships with clients to encourage loyalty and referrals Meet and exceed sales targets through effective communication and persuasive strategies Provide ongoing support to clients, including handling policy updates, renewals, and claims inquiries	<i>June 2024– August 2024</i>
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LEADERSHIP AND PROJECT MANAGEMENT

ARUSA <i>Founder and Director</i> • Established a global event management initiative operating in Ghana, Washington D.C., Toronto, London, and New York • Hired and managed a diverse team of over 50 individuals to execute large-scale events across international locations • Coordinated event logistics, including planning, execution, and post-event analysis, ensuring high levels of attendee satisfaction • Fostered relationships with key stakeholders and vendors to support seamless operations and event success	<i>March 2024- Present</i>
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Sabantani <i>Founder and Creative Lead</i> • Organized an event for 300 university graduates in Ghana to promote professional network and networking amongst peers. The event was oversubscribed and has become an annual event in Ghana • Created an avenue for students in art and craft to showcase their works for purchase at Sabatani events. This led to 70% of all products sold	<i>June 2020 - November 2023</i>
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Tanghulu <i>Creative Directives</i> • Led a marketing campaign for an up-and-coming Ghanaian ice cream brand have a coverage across all regions in Ghana <i>Master of Ceremonies</i> • Hosted diverse university events at institutions including the University of Connecticut, New York University, Harvard Business School and Southern Connecticut State University, demonstrating public speaking and audience engagement skills	January 2024- December 2024
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SKILLS AND COMPETENCIES

Security Management: Surveillance systems monitoring, risk mitigation, and access control
Team Leadership: Training, coaching, and developing staff to meet organizational objectives
Operations Management: Record-keeping, compliance with policies, and client communication
Customer Relations: Resolving grievances, maintaining client satisfaction, and ensuring service quality
Technical Proficiency: Microsoft Office Suite (Word, PowerPoint, Excel), Financial Modeling, and Public Speaking

ACTIVITIES & INTEREST

Languages: Fluent in English
Interests: Concept Designing, Event Organizing, Social Media Design Creation