

# Bernadette Fernando

Montreal, Quebec

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## TECHNICAL COMPETENCIES

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- **Languages:** C#, Java, HTML, CSS, PHP, JavaScript, Python, PL/SQL
- **Tools & Frameworks:** Git, GitHub, Django, Angular, .NET, Jira, Figma, Visual Studio
- **Databases:** SQL Server

## SOFT SKILLS

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- Committed to continuous skills development and improvement
- Highly organized in managing and prioritizing tickets to achieve 100% SLA and ensure customer satisfaction
- Delivers an efficient turnaround of project deliverables and meet target completion times with zero defect
- Demonstrates strong communication and actively participates in daily stand ups and internal trainings

## EDUCATION

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**Information Technology Programmer – Analyst, AEC**  
LaSalle College

Montreal, Quebec  
Expected: August 2024

**Bachelor of Science in Electronics Engineering**  
Mapua University  
*Graduated Dean's List*

Manila, Philippines  
March 2020

## PROFESSIONAL EXPERIENCE

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**Associate Cloud Applications Consultant**  
OpenText Inc.

Makati, Philippines  
September 2020 – July 2022

- Developed shell scripts to automate technical reviews and replace manual checking of requirements
- Collaborated with clients to assess requirements and ensure a thorough understanding of their business processes and objectives
- Implemented EDI solutions, including the onboarding of new trading partners, establishing secure connections, and configuring document mappings to facilitate seamless data exchange
- Set up and monitored time-critical connectivity migrations
- Conducted system testing and troubleshooting to identify and resolve issues, ensuring the stability and reliability of B2B connections

**Project Design Intern**  
Chung Yuan Christian University Coding Theory Laboratory

Taoyuan, Taiwan  
August 2019

- Developed an IoT health monitoring system that can track the heart rate for home patient care

## PROFESSIONAL DEVELOPMENT

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**Google Cloud Certified Associate Cloud Engineer**  
Google Cloud, October 2021

**AWS Certified Cloud Practitioner**  
Amazon Web Services, February 2021