# Bernadette Fernando

## Montreal, Quebec

#### **EDUCATION**

#### Information Technology Programmer - Analyst, AEC

LaSalle College, Montreal, Quebec

Object-Oriented Programming, Databases, Mobile Development, Web Development

#### **Bachelor of Science in Electronics Engineering**

March 2020

Expected: May 2024

Mapua University, Manila, Philippines

Specialized in Advanced Internet Protocol Networking

Undergraduate Thesis: Mobile App-based Early-Warning System for Landslides using Land Monitoring through GSM

#### PROFESSIONAL EXPERIENCE

## **Associate Cloud Applications Consultant**

September 2020 - July 2022

OpenText Inc., Philippines

- Achieved a 100% SLA compliance rate with zero defects by implementing an automated requirements reviewer, enhancing efficiency through streamlined requirement checks
- Collaborated with clients to ensure accurate understanding of their business requirements and objectives throughout the project lifecycle
- Conducted comprehensive system testing and troubleshooting to pinpoint and resolve issues, ensuring the stability and reliability of B2B connections
- Contributed to internal documentation, leading training sessions on new processes; cultivated a culture of continuous improvement, resulting in a 40% increase in team efficiency and adherence to best practices

#### Project Design Intern - Coding Theory Laboratory

August 2019

Chung Yuan Christian University, Taiwan

Project Design: Web-Based Heart Rate Monitoring System using ThingSpeak

Internet of Things, Web Development, Arduino

## **PROJECTS**

#### Course Enrollment Management (C#, Windows Form, ADO.NET, SQL Server) %

Implemented a multi-tier course enrollment management system enabling CRUD operations for students, courses, and programs, as well as facilitating student enrollment into courses within programs and management of final grades

### Fortis Bank (Java, Oracle) %

Designed and developed a comprehensive bank application system allowing managers to oversee customer accounts while providing customers with functionalities like withdrawals, deposits, and account viewing

Villago (HTML, CSS, JavaScript, PHP, GoogleMaps API, MySQL) %

Developed a web server project integrating geolocation for service providers and events, along with searching, filtering tools, and user management capabilities

#### **SKILLS**

Programming: C#, Java, Python, Golang, Bash, Swift, HTML, CSS, SASS, PHP, JavaScript, PL/SQL

Tools & Frameworks: Django, Angular, ASP.NET Core MVC, Figma, Visual Studio, JetBrains, Git, .NET, AWS (IAM, S3, Lambda)

Databases: SQL Server, Oracle

Languages: English (Fluent), French (Beginner/Débutante)

Soft Skills: Teamwork, Time Management, Attention to Detail, Problem Solver, Adaptable, Persistence, Quick Learner,

Proactive, AGILE methodologies

#### **CERTIFICATIONS**

Associate Cloud Engineer - Google Cloud, October 2021 Cloud Practitioner - Amazon Web Services, February 2021