

c Charts: Control Charts for Count Data

**Data Science for Quality Management:
Control Charts for Discrete Data**
with **Wendy Martin**

Learning objectives:

Calculate Control Limits for the p chart using the normal approximation

Calculate Control Limits for the c chart using the exact calculation

Generate the c chart using R software

Control Limits (Normal Approximation)

$$UCL = \bar{c} + 3\sqrt{\bar{c}} = 35.23$$

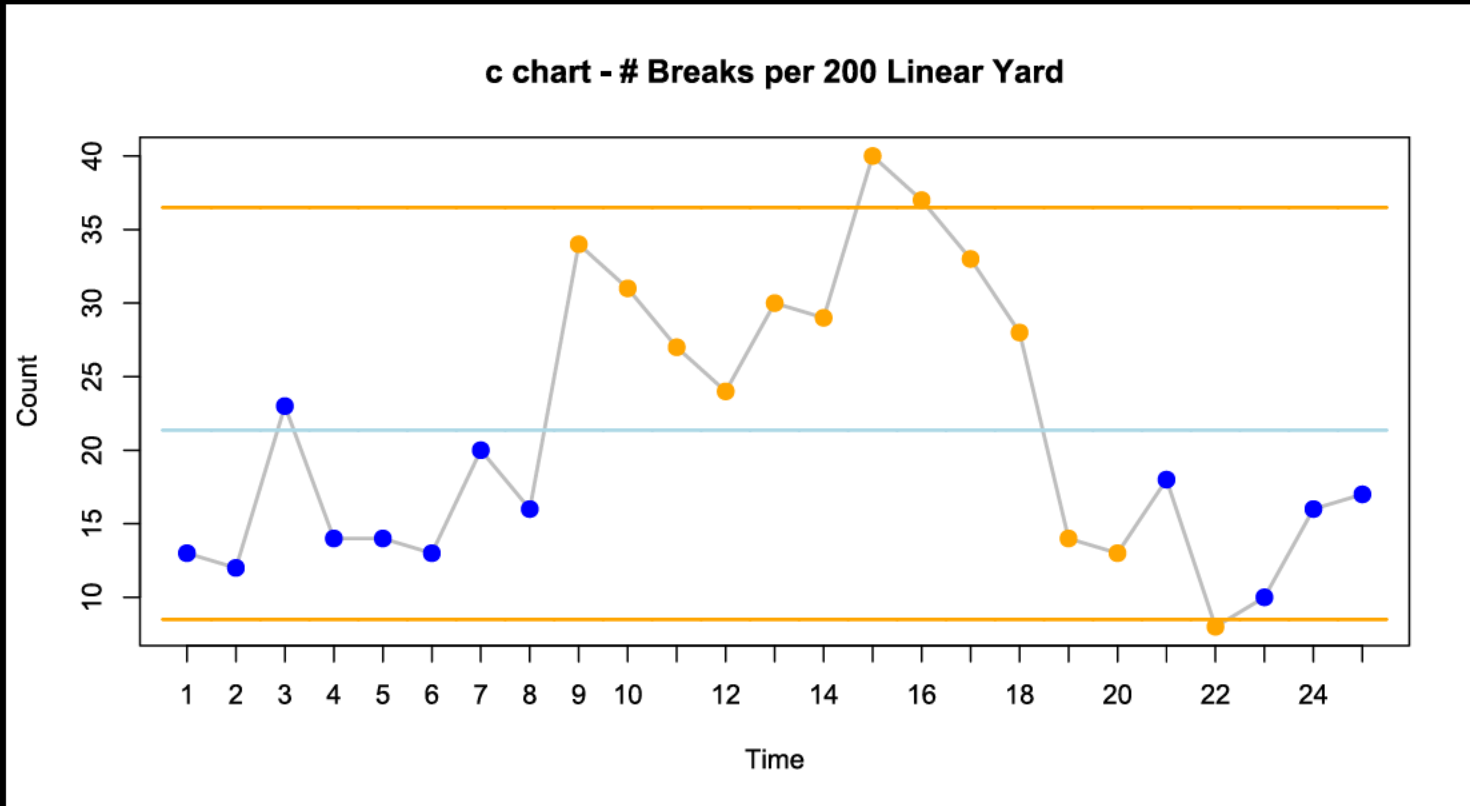
$$LCL = \bar{c} - 3\sqrt{\bar{c}} = 7.49$$

Note : If $\bar{c} < 9$, the Exact Limits MUST be used for the Control Limit Calculations

Exact Poisson Control Limits

- Using the Poisson distribution
 - Find UCL where $P(X \text{ and above}) \leq 0.00135$ and use $(X - 0.5)$ for the UCL
 - Find LCL where $P(X \text{ and below}) \leq 0.00135$ and use $(X + 0.5)$ for the LCL
- $UCL = 36.5$ $LCL = 8.5$

Control Chart(s)



Sources

The material used in the PowerPoint presentations associated with this course was drawn from a number of sources. Specifically, much of the content included was adopted or adapted from the following previously-published material:

- Luftig, J. An Introduction to Statistical Process Control & Capability. Luftig & Associates, Inc. Farmington Hills, MI, 1982
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- Ouellette, S. Six Sigma Champion Training, ROI Alliance, LLC & Luftig & Warren, International, Southfield, MI 2005