QUEENSTOWN SECONDARY SCHOOL
1 Strathmore Road Singapore 148800
Tel: 6474 1055   Fax: 6474 1295
http://www.queenstownsec.moe.edu.sg/
Leaders for Tomorrow, Anchored in Values, Committed to Serve

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Frequently Asked Questions - Personal Learning Device (PLD)

1. What is the cost and type of PLD that the school use, and what is the warranty and insurance coverage?

	Lenovo 300e Windows 2nd Gen Notebook
CPU	Processor Intel N4020
RAM	RAM 4GB RAM
Storage	64 GB Storage
Display	11.6" (1366 x 768) touch screen
Add-on	1) Inking stylus 2) Upgrade Storage to 256GB
Warranty	1) 3 Year Carry In Warranty + Sealed Battery Warranty 2) Insurance Comprehensive Accidental Damage Protection
Cost	S$692.20 (Inclusive of GST)

2. How do we purchase the device through the school?
Purchase of the device can be made through the school at this link: https://go.gov.sg/pdlpadmin

3. How do we check the amount of Edusave fund available in our child's/ward's (for Singapore Citizens) account?
You can call 6260 0777 (24-hour automated hotline) to check your child's/ward's Edusave balance.

4. Can we use Edusave to purchase other laptop model on our own?
No, Edusave funds can only be used for purchases facilitated by the school through MOE's bulk tender.

5. If we are not eligible for subsidy but have enough Edusave fund, do we still need to top up cash?
If there is sufficient funds in the Edusave account to purchase the PLD, there is no need to top up with cash.

6. Where do we collect the device after the purchase?
The school will make arrangements for students to collect their devices in the school.

7. Do I need to purchase 2 devices if I have 2 children/wards studying in the school?
Yes, each child/ward will need to have her own learning device during lessons.

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8. How will my child's/ward's data be used in the PLD and IT Applications?
For the IT Applications (student iCON, Microsoft ProPlus and Zoom), the school will use your child's/ward's personal data such as her name, birth certificate number and class to set up user accounts. This data will also be used for the purposes of authenticating and verifying user identity, troubleshooting and facilitating system improvements. In addition, the commercial providers of these platforms (e.g. Google, Microsoft) will collect and deal with user data generated by your child's/ward's use of these applications. The collection, use and disclosure of such data are governed by the commercial provider's terms of use, which can be found here:

• Student iCON: https://workspace.google.com/terms/education_terms_japan.html
• Microsoft Pro Plus: https://portal.office.com/commerce/mosa.aspx
• Zoom: https://zoom.us/docs/en-us/schools-privacy-statement.html

9. Can my child/ward not purchase the device? Can we use our own device?
Every student is required to have a device for teaching and learning purposes and is encouraged to purchase one through the school via MOE's bulk tender. Students are encouraged to use the device model prescribed by the school, as the uniformity of systems and software would ensure a smooth learning experience for everyone. The device purchased through the school will come with the necessary warranty and insurance as well. Students who do not wish to purchase a device because they already have their own devices will have to check with the school to ascertain whether the specifications of their existing devices meet the schools' requirements. We will inform you about the suitability of your device. If it is not suitable, you will have to purchase the device through the school at this link: https://go.gov.sg/pdlpadmin.These existing devices must also be installed with a Device Management Application (DMA) software to manage the student's access and usage.

10. What happens to the device after my child/ward graduates?
The school will uninstall the DMA from the devices upon students' graduation, and students will have full control and personal ownership over their devices afterwards. If the student's device needs to be installed with DMA in JC/MI, it can be reinstated by her JC/MI.

11. Will the devices and SLS resources replace textbooks?
With the devices, students can now access curriculum-aligned resources in the SLS both in and outside of class at their own pace, to complement their learning. The devices and SLS resources will not replace textbooks, as textbooks are currently designed as curriculum-aligned reference for students.

12. Will my child/ward need to purchase software for their devices? If so, can these be paid for with Edusave?
The school may prescribe software that support the teaching and learning requirements. However, Edusave cannot be used for purchase of software (and relevant licences).
To support the development of digital literacy, MOE will also be rolling out the following applications in the Personal Learning Devices in early 2021: Google Suite for Education,

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Microsoft Office productivity suite which includes only Word, Excel, Powerpoint, OneNote & Publisher, and Zoom.

13. What is the expected weight of the device? Are there concerns that it may be too heavy for students to carry to and from their home on a daily basis?

MOE has taken factors such as size and weight of the devices into consideration when preparing the tender specifications for the Bulk Tender. The size of our school's chosen device is 11.6"and its weight is 1.3 kg.

14. Will my child/ward be allowed to store the device in school overnight? Where will students store their devices when they go for recess or PE lessons?

Students are expected to secure their devices in their own lockers which are issued free of charge to every student. Students should bring home the devices at the end of the school day so that they can charge their devices as well as utilise them for learning at home.

15. How frequently will the devices be used in class? Is there a recommended limit to screen time in class?

There is no recommended screen time as it depends very much on the nature of the activity. According to the American Academy of Paediatrics (2016), there is no one-size-fits-all approach to limiting the amount of screen time for teenagers. The academy recommends that screen time takes into consideration a child's developmental stage, how the technology is used, and the quality of the content and design of the material.

Schools will design their learning programmes to ensure that the students' use of PLDs is balanced in relation to other activities and modes of learning.

However, all PLDs will be installed with DMA, which allows teachers to manage students' screen time if they so desire. Teachers will also continue to ensure that the amount of assignments set (both online and offline) is guided by the school's homework policy.

16. For the apps like MS Office, will the school provide the licenses even to those who will not buy the Lenovo 300e Windows 2nd Gen Notebook from the school?

School will not provide license for MS Office. However, each student will be given a school email account. With this school email account, students can access MS 365 Pro Plus that contain applications like Word, Excel and Powerpoint). Students with their own device need to download MS365 Pro+ to their laptop to access MS365 Pro+ when they login with their school given email account.

17. Will the school let the child know what to look out for when collecting the PLD?

A briefing will be conducted for all students on the PLDs. Students will learn more about their PLDs in this briefing.