

Wesley S. DuBose

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PROFESSIONAL SUMMARY

Appalachian State University sophomore, majoring in sustainable engineering. Experience in customer service. Known as a hard worker who pays attention to the smallest details that make a job turn out right. Seeking part-time employment to gain work experience and to help pay education expenses.

SKILLS

- Excellent customer service skills
- Leadership training through Outward Bound
- Advanced computer skills in Word, Excel, PowerPoint, Outlook, Illustrator, Photoshop
- Online media content creator and editor (streaming, video production)
- Ground-up computer design and assembly
- Professional detail cleaning training
- Retail sales
- Handyman skills for home repairs and some electronics and automotive
- Significant foreign travel and exposure to different cultures

EXPERIENCE

- Cashier, Food Lion in Raleigh, N.C., and Littleton, N.C. (February 2017 – July 2019) – Received customer service training, which I put to good use working with a variety of customers. Worked well under stress, including the Christmas Eve rush in Raleigh and the Memorial Day madness at Lake Gaston.
- Boat Detailer at Overby Marine Sales and Service, Lake Gaston (March 2018 – August 2018, March 2019 – August 2019) This work trained me to be on time and thrive in a strenuous work environment, getting my projects completed despite intense summer heat and humidity. The job taught me how to pay close attention to detail and think on my feet when faced with difficult tasks and responsibilities. Provided me with professional training in many different areas of cleaning and restoration.
- Sales Associate at Advanced Auto Parts, Boone, N.C. (October 2018 – February 2019) – As a sales associate I learned how to understand the products that we provided and then use my knowledge and people skills to help understand and find what the customers were looking for. On the job I was able to gain a lot of experience with customer communication as well as learning a lot about the different types of parts and products that were available. My daily job included interacting with customers, finding products to suit their needs and I helped install wiper blades and replace batteries almost daily. I was also exposed to the product ordering system that allowed us to order parts that a customer needs if we did not have it available, this includes ordering from within the network of stores and the warehouses, but it also included finding associated vendors who supplied us with other items.
- Ski Lift Operator at Sugar Mountain, Sugar Mountain, N.C. (December 2018 – February 2019) Working as a ski lift operator I was expected to maintain the safety of the boarding and exiting ramps while monitoring the safety of the customers before, during and after using the lift. Communication between the top and bottom of the slope was especially important as well as communicating safety instructions and guiding customers who were unfamiliar with the use of the lifts.

ACTIVITIES

- Water sports, including wake boarding, water skiing and wake surfing.
- Hiking
- Snowboarding
- Music
- Graphic Development
- E-Sports

International summer travel

4 weeks each trip

Traveled alone to Austria, the Czech Republic and Slovakia to visit three of the five high school exchange students our family hosted (each for 10 months, beginning when I was in pre-school through grade 8). The same year, I traveled with my church youth group on a construction work mission in Costa Rica, pouring concrete.

Senior class trip was a week in Italy, followed by three weeks of travel in Austria, the Czech Republic, Slovakia, France and Switzerland, visiting with four of the five exchange students we hosted and their families.

COMMUNITY SERVICE

- Church youth group mission trips (each a week long)
 - Nashville – working in the second-hand store for the rescue mission
 - Raleigh – mentoring children at the Boys and Girls Club, also gleaning fields
 - Costa Rica – building concrete retaining wall and sidewalks at girls' boarding school
 - West Virginia – repairing roofs on homes belonging to elderly, low-income residents
- Leadership Training from a 22-day Outward Bound program in the Blue Ridge Mountains of North Carolina (2016 summer)
- Raleigh Boy Choir and North Carolina Boy Choir (grades 2-6)
- Adult choir at church
 - Singing on Sundays and special events, including performing at rest homes and the Veterans' Administration Hospital
- Habitat for Humanity volunteer
- Raleigh Little Theatre – volunteered to help hang sets and lights for one play

HONORS AND AWARDS

- Trinity Academy of Raleigh's award for highest achievement in a foreign language (Latin)
- Co-founder and member of the Trinity Academy's men's singing group: Cantus

References

Joe Overby (Previous Employer)

Email: Joe@overbymarine.com

Phone: (252) 586-3593

Ray Newlin (Retired School Administrator/ Church Choir Director)

Email: raynewlin@nc.rr.com

Phone: (919) 552-8091

Matthew Stone (Insurance Agent/ Reserve Police Officer)

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