

# Humana

Humana is a Medicare Advantage HMO, PPO and PFFS organization and a stand-alone prescription drug plan with a Medicare contract. Humana is also a Coordinated Care plan with a Medicare contract and a contract with the state Medicaid program. Enrollment in any Humana plan depends on contract renewal

Humana Inc. and its subsidiaries (collectively, “Humana”) comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity or expression, transgender status, marital status, military or veteran status, or religion. Humana does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, gender identity or expression, transgender status, marital status, military or veteran status, or religion. We also provide free language interpreter services. See our full accessibility rights information and language options.

Florida residents: FL Dual-Eligible Special Needs Plans are sponsored by Humana and the State of Florida, Agency For Health Care Administration.

Tennessee residents: NOTICE: TennCare is not responsible for payment for those benefits offered by TN Dual-Eligible Special Needs Plans, except for appropriate cost sharing amounts. TennCare is not responsible for guaranteeing the availability or quality of these benefits. Any reference to more, extra, or additional Medicare benefits, is applicable to Medicare only and does not indicate increased Medicaid benefits.

Ohio residents: For the Humana Cleveland Clinic Preferred HMO and D-SNP plans, other ancillary providers such as labs and durable medical equipment suppliers, and pharmacies are available in our network.

## Other Pharmacies/Physicians/Providers are available in our network.

Humana's pharmacy network includes limited lower-cost, preferred pharmacies in urban areas of AL, CA, CT, DC, DE, GA, IA, IL, IN, KY, MA, MD, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NJ, NY, OH, OR, PA, RI, SC, SD, TN, VA, VT, WA, WI, WV, WY; suburban areas of AZ, CA, CT, DC, DE, HI, IA, IL, IN, MA, MD, ME, MI, MN, MO, MT, ND, NH, NE, NJ, NY, OH, OR, PA, PR, RI, SD, VT, WA, WV, WY; and rural areas of AK, IA, MN, MT, ND, NE, SD, VT, WY. There are an extremely limited number of preferred cost share pharmacies in urban areas in the following states: CT, DE, MA, MD, ME, MI, MN, MS, NC, ND, NY, OH, RI, SC, VT, WA; suburban areas of: MT and ND; and rural areas of: ND. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your

area, please call Customer Care at 1-800-281-6918 (TTY: 711) or consult the online pharmacy directory at Humana.com.

**Limitations** on virtual visit healthcare and prescription services delivered via remote access technology and communications vary by state. Virtual visit services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. This material is provided for informational use only and should not be construed as medical advice or used in place of consulting a licensed medical professional.

**Out-of-network**/non-contracted providers are under no obligation to treat Humana members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Enrollees must continue to pay their Medicare Part B premium, their Humana plan premium, and their Optional Supplemental Benefit (OSB) premium.

## Humana to Partner with Two National Durable Medical Equipment Organizations

Partnerships designed to enhance Medicare Advantage HMO members' access to durable medical equipment, while providing greater value and a simpler, more streamlined experience for those who need to manage their health at home

LOUISVILLE, Ky.--(BUSINESS WIRE)-- Leading health and well-being company Humana Inc.[opens new window](#) (NYSE: HUM) announced today that it has reached agreement with two national organizations to provide Durable Medical Equipment (DME) services to help Humana Medicare Advantage HMO members achieve their best health at home.

The national DME providers, AdaptHealth Corp. and Rotech Healthcare Inc., will begin providing DME services for Humana's Medicare Advantage HMO enrollees under a value-based structure beginning July 1, with each serving a specific region of the country.

The strategic partnerships reflect Humana's commitment to expand value-based care across its continuum of home care services through its onehome subsidiary and its entire Home Solutions business. As part of this commitment, one of the company's top priorities is to build and rapidly scale a comprehensive value-based homecare offering that covers 40 percent of Humana Medicare Advantage members by 2025.

The move also exemplifies the company's intent to create a more unified approach to the sourcing of durable medical equipment, resulting in a more coordinated experience for Humana Medicare Advantage HMO members and the physicians and health care professionals who care for them. Humana expects that the sophistication and scale of these DME organizations can help drive greater value for the members they serve, and as Humana more closely collaborates with these DME providers, members will receive a higher level of service that can further contribute to improved health outcomes. Likewise, for health care providers, this approach is designed to simplify and speed the process of ordering and obtaining medical equipment for their patients.

"Partnering with national DME partners under a value-based arrangement aligns with our goal to enhance access to the home care services we provide to patients across the country," said Kirk Allen, senior vice president of Home Solutions at Humana. "We're excited about the partnerships we're announcing today because working with these organizations on a national level will help us streamline and simplify our efforts to get Medicare Advantage HMO patients the equipment they require with best-in-class service, while empowering health care providers to more efficiently fulfill their patients' DME needs. These deeper relationships will also enhance our ability to deploy clinical programs aimed at reducing hospitalizations for our members."

Humana and the national DME organizations are in the process of communicating this transition to Humana Medicare Advantage HMO members. The DME organizations will also begin directly contacting members who currently receive DME services to ensure all medical equipment needs are cared for once the new contracts take effect.

This move to national-level, strategic DME partnerships only pertains to Humana Medicare Advantage HMO plans. It does not pertain to Humana Medicare Advantage members enrolled in PPO or private fee-for-service (PFFS) plans, or Humana's Medicaid, Commercial or TRICARE lines of business.

Terms of the DME provider contracts were not disclosed.

## About Humana

Humana Inc. is committed to helping our millions of medical and specialty members achieve their best health. Our successful history in care delivery and health plan administration is helping us create a new kind of integrated care with the power to improve health and well-being and lower costs. Our efforts are leading to a better quality of life for people with Medicare, families, individuals, military service personnel, and communities at large.

To accomplish that, we support physicians and other health care professionals as they work to deliver the right care in the right place for their patients, our members. Our range of clinical capabilities, resources and tools – such as in-home care, behavioral health, pharmacy services, data analytics and wellness solutions – combine to produce a simplified experience with the goal of making health care easier to navigate and more effective.

# Humana and Longevity Health Partner to Expand Access to Special Needs Plans for Medicare Beneficiaries

Partnership will begin in South Carolina and Georgia this year and will expand to additional states in 2024 and 2025

LOUISVILLE, Ky. & NORTH PALM BEACH, Fla.--(BUSINESS WIRE)-- Longevity Health opens new window Plan and Humana Inc. opens new window (NYSE: HUM) today announced a new partnership to expand special needs health plan offerings that support the unique requirements of Medicare-eligible individuals living in skilled nursing and senior living facilities.

The two companies have committed to rapidly scale their national partnership over the next three years in more than a dozen states by offering Special Needs Plans (SNPs) that provide personalized care designed to materially improve health outcomes through holistic, patient-centric care plans.

The partnership will launch in South Carolina and Georgia this year and then expand to five more states in 2024 with additional states being added in 2025.

Longevity deploys a unique partnership approach with skilled nursing facility operators via a transparent value-based model that rewards facilities for improving quality of care and member experience. Longevity collaborates with facilities to provide comprehensive care that addresses the medical, social and emotional needs of members who reside there, typically vulnerable individuals with multiple complex conditions.

“We are thrilled to partner with Humana to offer our innovative, value-based model, which means high-quality care and more personalized attention for its members and greater peace of mind for members’ families,” said Dr. René Lerer, CEO of Longevity Health. “With the support of the entire clinical team, our local facility-based clinicians provide direct care to members onsite, where they are most comfortable. Our collaborative model strengthens communication between loved ones and the care team, improves access to primary care, and improves timeliness of services.”

Special Needs Plans are Medicare Advantage plans that combine all the benefits of Original Medicare (Parts A and B) with prescription drug coverage (Part D) and are designed for members with special needs or characteristics, e.g., living in long-term care facilities or senior living communities and/or dual eligibility for Medicare and Medicaid.

This partnership will be delivered through two Humana products, Humana Together in Health and Humana Senior Living Plan, which offer added benefits to meet the specialized needs of each individual member, including, but not limited to:

- An onsite dedicated advanced practice clinician for comprehensive care management
- Coordinated and collaborative care with the member, facility staff and physicians to provide care in the facility and prevent unnecessary hospitalizations
- \$0 copays for primary care and behavioral health visits
- Full preventive coverage plus additional dental allowance
- An over-the-counter benefit to cover health and wellness products
- Hearing aid coverage
- Transportation to medical appointments outside of the facility
- Other supplemental benefits designed specifically for vulnerable individuals living in senior care facilities

“An estimated 70% of Medicare beneficiaries will require institutional long-term care at some point in their lifetime. By partnering with Longevity, we will be able to provide integrated care for our members right at the facility where they are living,” said George Renaudin, Humana’s President of Medicare and Medicaid. “These individuals have unique care needs, and this expands our ability to offer them the best care possible in a way that is better for the member’s health and in an environment that is more engaging and comfortable for their loved ones.”

Humana has served Medicare beneficiaries for nearly 40 years, with about 8.6 million Medicare members in all 50 states, Washington, D.C., and Puerto Rico, as of March 2023. Approximately 5.7 million of those members are enrolled in a Medicare Advantage plan.

## Work perks

Humana knows your life extends outside of work. We have many options to support your interests and needs. Some departments have the flexibility to allow associates to work from home and we offer all associates:

- Paid time off, holidays, volunteer time and jury duty pay
- Associate charity matching program
- Parking discounts and transit services
- Discount programs with major retailers

## Your whole Health

Humana's health products and services are designed to encourage personal wellness and smart healthcare decisions for you and your family:

- Medical, dental and vision benefits
- Health plan incentives
- Supplemental health and long-term care
- Associate assistance program
- On-site screenings and vaccinations
- Short-term and long-term disability
- Paternity leave

## Grow with us

Humana provides growth and career opportunities that can help you develop your skills and build your future with the organization, such as:

- Internal and external learning events
- Tuition assistance

- Inclusion and diversity training
- Leadership development
- Career cultivation resources
- Mentorships