

**DEREK, NGUYEN**  
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## EDUCATION

### Bachelor of Science in Information Systems

University of Texas at Arlington, Arlington, TX

December 2018

GPA: 3.4

## TECHNICAL SKILLS

- Languages: HTML, Python, Java, SQL, C#, Excel VBA
- Database: MySQL, SQL Server
- Application: MS Office, Eclipse, MS Visual Studio
- Operating Systems: Windows, Unix

## EMPLOYMENT HISTORY

Hunt Consolidated Inc, Dallas, TX

May 2018 – August 2018

### ***Information Technology Intern***

- Assisted both Integrated Business Systems & Emerging Technologies groups
- Extracted data from the current CPS system, performed data filtering, analysis, reporting and optimizing the entries based upon the data analysis
- Modified, set-up and monitored CPS Job Scheduler
- Analyzed and assisted with SAP roles segregation using Xiting Authorization Management Suite (XAMS)
- Assembled, debugged and migrated 100+ Source Code from Team Foundation Server (TFS) to Visual Studio Team Services (VSTS)
- Designed Universal Windows Platform (UWP) app

XPO Logistics, Fort Worth, TX

### ***Inventory Specialist***

November 2016 – May 2018

- Generated reports and sorted data for inventory put-away
- Replenished and inspected devices for shipments
- Operated and performed maintenance checks on Powered Industrial Trucks (PIT)
- Performed update & re-install, function tests, and data-reset inspections on multiple mobile operating systems
- Utilized Excel to analyzed just-in-time reports and generated hourly production report
- Managed over 15 team members to delegate daily tasks
- Worked with multiple departments to meet facility and shipment goals

Wilcare Dallas Inc., Arlington, TX

Apr 2014 – December 2016

### ***Eligibility Specialist***

- Monitored over 1000 clients from 5 different insurance vendors for eligibilities and authorizations
- Validated documents from insurance vendors
- Collaborated with the billing department to analyze claims
- Monitored Vesta Electronic Visit Verification (Vesta EVV) for caregivers' timekeeping
- Billed and reconciled claims through Texas Medicaid & Healthcare Partnership (TMHP)