

Customer satisfaction with credit card services from Techcombank, Vietcombank, and ACB has been evaluated through various surveys and industry awards. Here's a summary of their standings:

### **Vietcombank**

- **Customer Satisfaction:** In the Decision Lab Bank Satisfaction Rankings 2024, Vietcombank secured the top position with a score of 84.0, indicating a high level of customer satisfaction. ([decisionlab.co](https://decisionlab.co))
- **Industry Recognition:** Vietcombank's Visa Infinite credit card was honored with the "Best Credit Card in Vietnam" award by The Asian Banker in 2024. ([vietcombank.com.vn](https://vietcombank.com.vn))

### **Techcombank**

- **Customer Satisfaction:** Techcombank achieved a score of 83.6 in the Decision Lab Bank Satisfaction Rankings 2024, placing it second and reflecting significant improvements in customer satisfaction. ([decisionlab.co](https://decisionlab.co))
- **Industry Recognition:** In 2022, Techcombank was awarded "Domestic Bank of the Year – Vietnam" and "Credit Card Initiative of the Year - Vietnam" at the Asian Banking & Finance Retail Banking Awards, highlighting its innovative credit card offerings. ([techcombank.com](https://techcombank.com))

### **ACB (Asia Commercial Bank)**

- **Customer Satisfaction:** ACB was ranked sixth with a score of 81.7 in the Decision Lab Bank Satisfaction Rankings 2023, indicating a strong level of customer satisfaction. ([vietnaminsiders.com](https://vietnaminsiders.com))
- **Industry Recognition:** In 2022, ACB received seven prestigious awards from Visa, including "Outstanding Growth in Payment Volume" and "Leadership in Debit Payment Volume," underscoring its excellence in card services. ([acb.com.vn](https://acb.com.vn))

These evaluations and awards suggest that all three banks are highly regarded for their credit card services, with Vietcombank and Techcombank leading in customer satisfaction and industry recognition.