# Self-service, automation, and other keys to modernizing application development

Jason Dudash
Principal Solutions Architect
Emerging Technology, Red Hat

June 2020



@dudash



@dudashtweets



#### A DIGITAL EVOLUTION

**Service Endpoints Development Process Deployment Architecture** Infrastructure Server/VM Web Services Monolith Waterfall Data Center Agile + CI/CD **APIs** Microservices Container Cloud



# Why modernize?



#### WHAT DO AGENCIES NEED?

#### CHANGE FASTER

Increase the speed of change by updating applications to adapt to the markets and customers

#### **DEVELOP FASTER**

Increase the speed of
developing new
applications to address
new business
opportunities

#### DELIVER FASTER

Increase the speed of app delivery of existing and new applications to your customers

#### INNOVATE FASTER

Increase the speed of innovation across the organization to the pace that your business demands

#### Software has no business value until it's deployed



# YOUR DIFFERENTIATION DEPENDS ON YOUR ABILITY TO DELIVER AND INNOVATE

Cloud-native Applications

AI & Machine Learning

Blockchain

Internet of Things

Innovation Culture













#### **CLOUD-NATIVE APP DEV**

#### A MODERN APPROACH TO BUILDING AND RUNNING APPLICATIONS











Empowers you to build and run scalable applications in dynamic environments



#### IT'S PART OF DIGITAL EVOLUTION

TRADITIONAL (LEGACY)

CLOUD-NATIVE (MODERN)

Server-centric	Container-centric
Scale up vertically	Scale out horizontally
Tightly coupled monolith	Loosely coupled and service-based
Infrastructure-dependent	Portable across infrastructure
Waterfall, semi-agile, and long delivery	Agile and continuous delivery
Local IDEs & developer tools	Cloud-based, intelligent tools
Siloed dev from ops, QA, and security teams	DevSecOps, NoOps, and collaboration



But we can't just leave legacy behind and go cloud-native...



**EXISTING APP** 

Valuable
Lots of investment
High complexity



#### A TYPICAL DIGITAL DARWINISM



#### Start small and start now



#### KEY STEP IN A SUCCESSFUL MODERNIZATION

# AUTOMATION

Think about what is time consuming for you today
Find your manual steps that are prone to failure

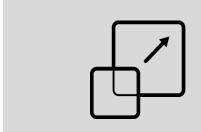


## Stop and think:

Where have you accrued technical debt?

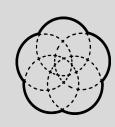


#### TYPICAL CONSEQUENCES OF EXCESS TECHNICAL DEBT



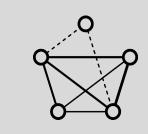
### PLATFORM(S) STRUGGLE TO SCALE

Your architecture doesn't give you the agility you need to react to demand. It's also expensive in cost for underlying infra.



# APPS & SERVICES ARE NOT COORDINATED ACROSS ENVIRONMENTS

You can't support rapid deployment & updates. Installation challenges.. Differences in envs results in hard to debug issues.



### INSECURE APPS AND ENDPOINTS

You lack the security and analytics on exposed endpoints. No way to get metrics on usage. Apps have exploitable (or unknown) security CVEs



#### CUSTOMER EXPERIENCE IS INCONSISTENT

Due to difficulty in connecting systems to data. Inability to transform data. Challenges with adding features or adding new lines of business..



IS THERE ALWAYS ONE PERSON WHO SOLVES ALL THE PROBLEMS?

# THE HERO

They're a single point of failure

Often they're only person who can accomplish key tasks

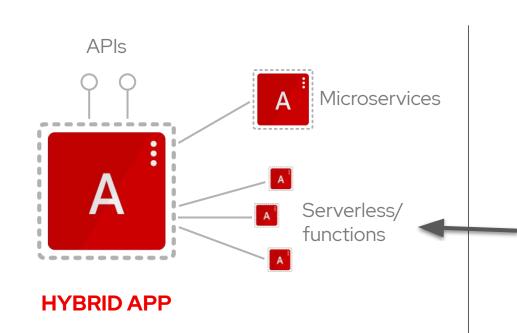


### Paths for modernization



#### COMMON PATHS FOR MODERNIZATION

#### THESE ARE COMMON PATTERNS TO USE



Phased approach in migration

#### Lift and Shift

Leave the architecture alone but modernize the deployment platform. Can be used for performance increases by allowing for deploying to better hardware. Can be used to accelerate deployments and improve processes by leveraging platform automation. **Fast Monoliths**.

#### **Refactor and Augment/Extend**

Find parts of the architecture that are sources of pain - refactor. Build **new capability in microservices** with well-defined APIs. Wrap legacy software too brittle to change with **adapter layers**.

#### Rewrite/Replace

Create new functionality to **replace existing functionality**.

Likely expensive and time-consuming. Typically only recommended when legacy vendors go away or a major skills gap forces it.

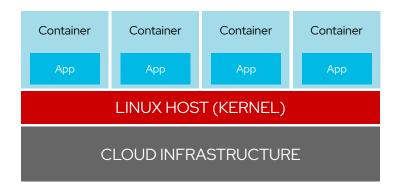
What does a modern application architecture look like?



#### CONTAINERS UNDERPIN THE ARCHITECTURE

#### CONTAINER BENEFITS FOR MULTIPLE TEAMS

#### **CONTAINERS**



Package all app dependencies
Integrated in Linux OS
Fully Open Source
Secure Isolation of Applications
Eliminates need for VM Hypervisor
Runs on Any Cloud Platform

**DEVELOPERS** 

- CLOUD-NATIVE APPS
- SIMPLIFY PACKAGING
- SIMPLIFY TESTING

IT OPERATIONS

- CONSISTENT APP DEPLOYS
- AUTOMATED APP DEPLOYS
- IMPROVED APP PERFORMANCE
- MULTI-CLOUD CONSISTENCY

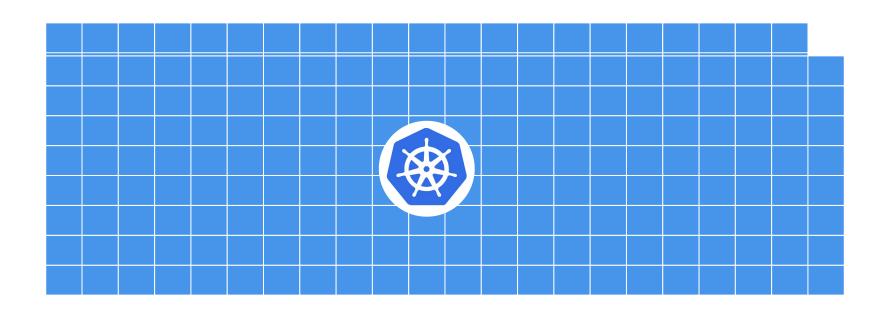
BUSINESS LEADERS

- ENABLE DEVOPS CULTURE
- ENABLE HYBRID CLOUD
- REDUCE VM LICENSING COSTS
- ACCELERATE APP-DEV CYCLES



### **KUBERNETES GIVES IT SCALE**

DEPLOYMENT AUTOMATION, AUTOSCALING, HEALTH CHECKING

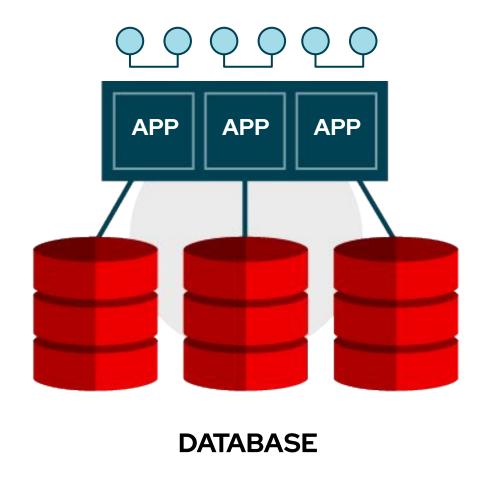


By any objective measure, the industry has converged on Kubernetes as the container orchestration engine of choice



### SERVICES WITH WELL DEFINED APIS

DEPLOYED IN CONTAINERS, OWNING THEIR OWN DATA





#### DESIGN APIS THAT ARE CONSISTENT AND REUSABLE BEFORE YOU CODE

# **APIFIRST**

Critical to managing internal reuse
Fosters innovation and enables good developer experiences



#### MICROSERVICES AREN'T A SILVER BULLET

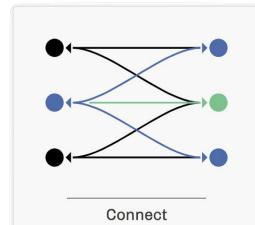
### MICROSERVICE EVERYTHING

Understand if they fit your team & use case
Sometimes it makes sense to keep your monolith
Microservices bring operational complexity



### ISTIO MANAGES THE MICROSERVICES

ADDING OBSERVABILITY, SECURITY, AND CONTROL

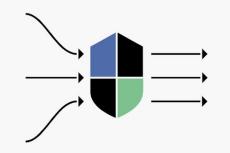


Intelligently control the flow of traffic and API calls between services, conduct a range of tests, and upgrade gradually with red/black deployments.



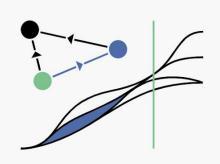
#### Secure

Automatically secure your services through managed authentication, authorization, and encryption of communication between services.



#### Control

Apply policies and ensure that they're enforced, and that resources are fairly distributed among consumers.



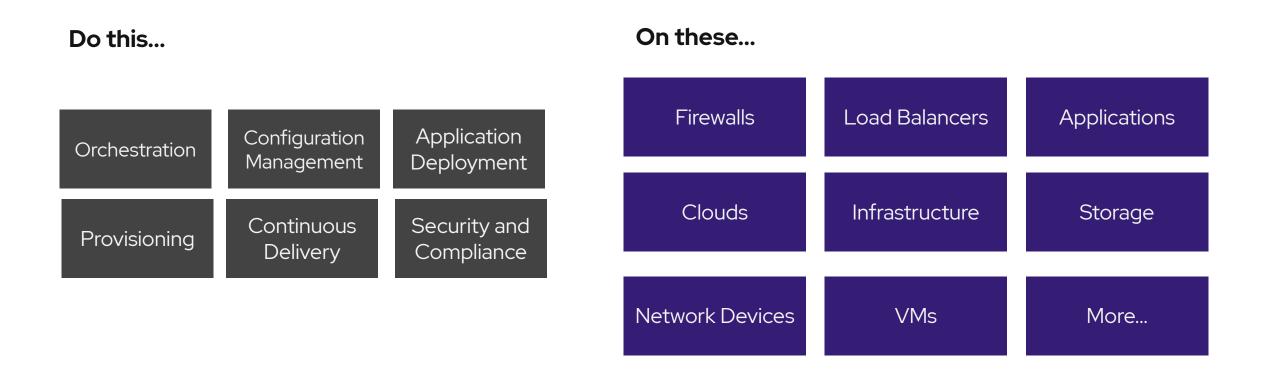
#### Observe

See what's happening with rich automatic tracing, monitoring, and logging of all your services.



### ANSIBLE AUTOMATES EVERYTHING ELSE

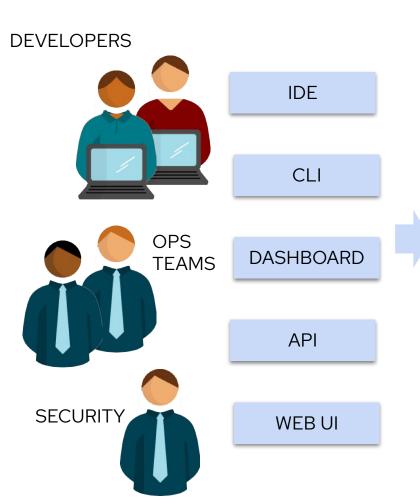
AUTOMATION BEYOND JUST THE CONTAINER PLATFORM



And you can build operators to run Ansible in Kubernetes too!



#### OPEN SOURCE APPLICATION STACK





#### **Platform services**

Service mesh # Serverless builds : CI/CD pipelines Full stack logging Chargeback

**Application services** 

Databases : Languages Runtimes #Integration Business automation 100+ ISV services

#### Developer productivity

#### **Developer services**

Developer CLI :: VS code extensions #IDE plugins CodeReady Workspaces CodeReady Containers

#### Cluster services

#### **Kubernetes**



#### Red Hat Enterprise Linux & Red Hat Enterprise Linux CoreOS















AN ESSENTIAL CHARACTERISTIC OF CLOUD COMPUTING (NIST SP 800-145)

# SELF SERVICE

Start doing this now, start small

Give scoped autonomy (with role based access control)



### Application concerns

#### **Microservices**

### Infrastructure concerns

#### **APPLICATION**

- Choice of language/framework
- Self-service / productivity
- Low mem, fast startup
- Integrations framework

#### **SERVICE TO SERVICE**

- Network resilience
- Service security
- Policy enforcement
- Metrics/Observability
- Load balancing

#### **DEPLOYMENT PLATFORM**

- Reliability
- Instance placement
- Scaling/autoscaling
- Resource usage
- Job scheduling
- Distributed Logging

















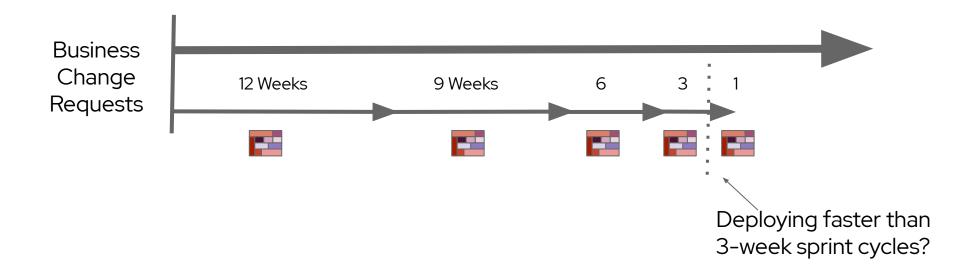






#### ABILITY TO DO MULTIPLE RELEASES A DAY

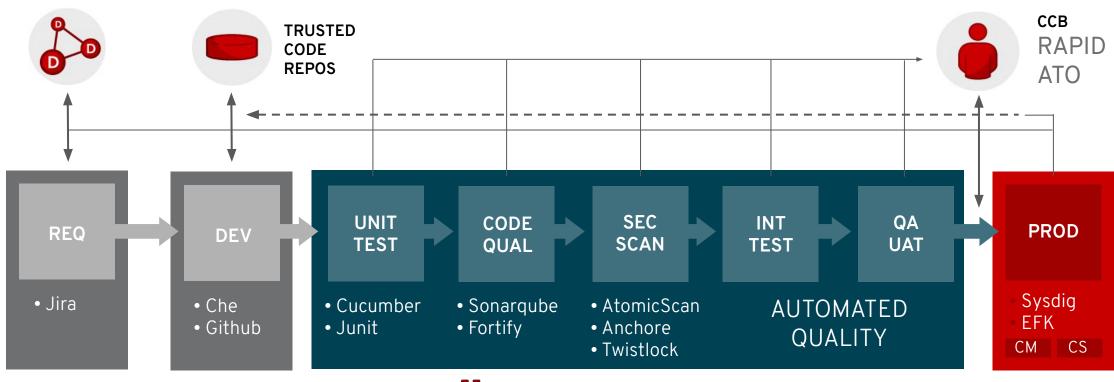
TECHNOLOGY <u>AND</u> TEAMS IN PLACE FOR A PROCESS ALLOWING RAPID DELIVERY (AUTOMATION, CONTAINERS, PIPELINES, BLUE/GREEN, HIGH TRUST)

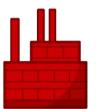


Patches to your application and your "stack" are deployments and should be regularly patched via your CD Pipeline



#### VIA A TRUSTED SOFTWARE FACTORY

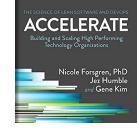




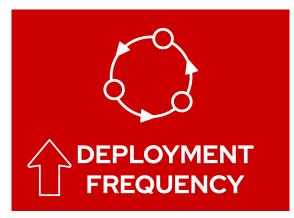
SOFTWARE FACTORY



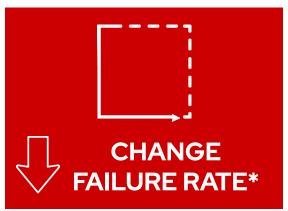
#### **MEASURABLE VALUE IN MODERNIZATION**











#### Measures of MARKET AGILITY

Time from code committed to deployed to a state of "done"

Shorter is better. Enables faster feedback cycles and makes you better able to adjust to the marketplace

Proxy for batch size, how often does an app iterate

Indicator of batch size. Smaller batch size leads to more market agility

How long it takes systems to recover from failures

Critical to ensure that we aren't speeding up delivery at the expense of negative customer impacts

#### Measures of **RELIABILITY**

Percentage of deployments requiring rollback and/or fixes

\*Secondary indicator of stability but also representative of requirements analysis



# Closing thought



# Thank you

Red Hat is the world's leading provider of enterprise open source software solutions. Award-winning support, training, and consulting services make Red Hat a trusted adviser to the Fortune 500.

- in linkedin.com/company/red-hat
- youtube.com/user/RedHatVideos
- facebook.com/redhatinc
- twitter.com/RedHat



#### RESOURCES / RESEARCH

- 1. Cloud Native <a href="https://www.eclipse.org/community/eclipse">https://www.eclipse.org/community/eclipse</a> newsletter/2019/september/microprofile.php
- 2. Incremental Path <a href="https://developers.redhat.com/blog/2017/02/21/an-incremental-path-to-microservices/">https://developers.redhat.com/blog/2017/02/21/an-incremental-path-to-microservices/</a>
- 3. Gov't Modernize <a href="https://fcw.com/articles/2019/06/18/garland-pal-it-modernization-comment.aspx">https://fcw.com/articles/2019/06/18/garland-pal-it-modernization-comment.aspx</a>
- 4. Accelerate <a href="https://www.amazon.com/Accelerate-Software-Performing-Technology-Organizations/dp/1942788339">https://www.amazon.com/Accelerate-Software-Performing-Technology-Organizations/dp/1942788339</a>
- 5. Whitepapers from Red Hat
  - a. <a href="https://www.redhat.com/cms/managed-files/co-modernization-whitepaper-inc0460201-122016kata-v1-en.pdf">https://www.redhat.com/cms/managed-files/co-modernization-whitepaper-inc0460201-122016kata-v1-en.pdf</a>
  - b. <a href="https://www.redhat.com/en/resources/application-delivery-container-platform-whitepaper">https://www.redhat.com/en/resources/application-delivery-container-platform-whitepaper</a>
  - c. <a href="https://www.redhat.com/en/resources/modernize-public-sector-apps-whitepaper">https://www.redhat.com/en/resources/modernize-public-sector-apps-whitepaper</a>
- 6. GAO Study <a href="https://www.gao.gov/assets/680/677454.pdf">https://www.gao.gov/assets/680/677454.pdf</a>
- 7. Thoughtworks tech radar <a href="https://assets.thoughtworks.com/assets/technology-radar-vol-22-en.pdf">https://assets.thoughtworks.com/assets/technology-radar-vol-22-en.pdf</a>
- 8. API First <a href="https://swagger.io/resources/articles/adopting-an-api-first-approach/">https://swagger.io/resources/articles/adopting-an-api-first-approach/</a>
- 9. OpenAPI Fuse <a href="https://developers.redhat.com/blog/2019/07/09/api-first-design-with-openapi-and-red-hat-fuse/">https://developers.redhat.com/blog/2019/07/09/api-first-design-with-openapi-and-red-hat-fuse/</a>
- 10. Red Hat Digital Transformation <a href="https://www.redhat.com/en/solutions/digital-transformation">https://www.redhat.com/en/solutions/digital-transformation</a>

#### **QUOTES AND GOOD ONE LINERS**

- 1. Software has no business value until it's deployed
- 2. "Change is too risky, let's just keep slowly going down the path to extinction" -- IT Dinosaurs
- 3. Modernization is not about adopting new technologies and practices, it is about what happens to the old ones
- 4. "Let's face it, all we are doing is writing tomorrow's legacy software today" -- Martin Fowler

