Category	Normal score	Interi %ile	nation:	al mid	high
Comprehensive Exam	82	68			
Preliminary Oral Presentation	83	67			
Overall	165	67			



Student: Jing Yi Wang

School: University of Toronto

Schools

Association: Ontario

Competitive Event: Hospitality and Tourism

Professional Selling

Comprehensive Exam Hospitality and Tourism Career Cluster Exam Raw ON In

	Raw Score	ON %ile	Intl %ile	low mid high
Business Law	100	100	100	
Communication Skills	60	33	50	
Customer Relations	83	100	75	
Economics	50	40	57	
Emotional Intelligence	88	66	80	
Financial Analysis	87	50	83	
Human Resources Management	100	100	100	
Information Management	60	20	44	
Market Planning	100	100	100	
Marketing	100	100	100	
Operations	100	100	100	
Pricing	100	100	100	
Product/Service Management	87	100	80	
Professional Development	100	100	100	
Promotion	100	100	100	
Quality Management	0	50	50	
Risk Management	100	100	100	
Selling	75	50	75	

Preliminary Oral Presentation Hospitality & Tourism Professional Selling Preliminary Presentation							
	Met Prof	Intl %ile	NV BE ME EE				
Presented an effective and engaging opening	1	89					
Established relationship w ith customer/client		63					
Communicated understanding of customer/client needs	1	82					
 Facilitated customer/client buying decisions 		51					
Recommended specific product(s)/service(s)/action(s)		30					
Demonstrated or explained product(s)/service(s)/action(s)	1	76					
 Properly stated features and benefits of product(s)/service(s)/action(s) 	1	96					
Prescribed solution to customer/client needs		55					
Effectively answered customer/client questions and concerns		52					
10.Effectively closed the sale or ended the consultation		30					
11. The presentation was well- organized and clearly presented; used professional grammar and vocabulary; voice conveyed proper volume, enthusiasm, enunciation and pronunciation	1	89					
12.Professional appearance, poise and confidence	1	95					
13.Overall general impression	1	100					

Key: NED = Not enough data, NV = No value, BE = Below Expectiations, ME = Meets Expectations, EE = Exceeds Expectations

Met Prof = If this box is checked, the judge felt that the student possessed enough knowledge and skill to be employed in an entry-level position in the career area.