Category	Normal score	International %ile low mid high			
Comprehensive Exam	88	87			
Preliminary Role-play #1	77	61			
Preliminary Role-play #2	91	86			
Overall	256	79			



Student: Shaira Shafiquzzaman

School: North Park SS

Association: Ontario

Competitive Event: Restaurant and Food

Service Management Series

Comprehensive Exam Hospitality and Tourism Career Cluster Exam

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	Raw	ON	Intl	
	Score	%ile	%ile	low mid hig
Business Law	100	100	100	
Communication Skills	100	100	100	
Customer Relations	100	100	100	
Economics	83	100	85	
Emotional Intelligence	100	100	100	
Financial Analysis	87	66	80	
Human Resources Management	100	100	100	
Information Management	66	25	60	
Market Planning	100	100	100	
Marketing	100	100	100	
Operations	85	33	75	
Pricing	100	100	100	
Product/Service Management	75	33	71	
Professional Development	100	100	100	
Promotion	100	100	100	
Quality Management	100	100	100	
Risk Management	100	100	100	
Selling	75	50	75	

Economics Met Intl Prof %ile NV BE ME EE 1. Demonstrate aw areness of capabilities and limitations of the 57 operation? 2. Describe factors that affect the business environment? 3. Identify factors affecting a business's profit? 4. Determine factors affecting business risk? 5. Explain the nature of corporate branding? 6. Reason effectively and use systems thinking?

46

45

Preliminary Role-play #2 Product/Service Management

7. Make judgments and decisions, and solve problems?8. Communicate clearly?

9. Show evidence of creativity?10.Overall impression and responses to the judge's

questions

Preliminary Role-play #1

	Met Prof	Intl %ile	NV BE ME EE
 Describe services offered by the hospitality and tourism industry? 	1	86	
Explain the nature of product extensions in the hospitality and tourism industry?	1	81	

Key: NED = Not enough data, NV = No value, BE = Below Expectiations, ME = Meets Expectations, EE = Exceeds Expectations

Met Prof = If this box is checked, the judge felt that the student possessed enough knowledge and skill to be employed in an entry-level position in the career area.

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Preliminary Role-play #2 Product/Service Management			
	Met Prof	Intl %ile	NV BE ME EE
Communicate core value of product/service?	1	82	
4. Differentiate between offering services and offering products in hospitality and tourism?	1	72	
5. Demonstrate aw areness of operational needs?	1	93	
6. Reason effectively and use systems thinking?		45	
7. Make judgments and decisions, and solve problems?		62	
8. Communicate clearly?		64	
9. Show evidence of creativity?		59	
10.Overall impression and responses to the judge's questions		57	

Key: NED = Not enough data, NV = No value, BE = Below Expectations, ME = Meets Expectations, EE = Exceeds Expectations

Met Prof = If this box is checked, the judge felt that the student possessed enough knowledge and skill to be employed in an entry-level position in the career area.