

Category	Normal score	International %ile	low	mid	high
Comprehensive Exam	89	83	<div></div>	<div></div>	<div></div>
Preliminary Role-play #1	83	69	<div></div>	<div></div>	<div></div>
Preliminary Role-play #2	99	98	<div></div>	<div></div>	<div></div>
Final Role-play	99	95	<div></div>	<div></div>	<div></div>
Overall	271	94	<div></div>	<div></div>	<div></div>



Student: Vyoma Fadia
School: DECA Ontario
Association: Ontario
Competitive Event: Hotel and Lodging Management Series

Comprehensive Exam Hospitality and Tourism Career Cluster Exam					
	Raw Score	ON %ile	Intl %ile	low	mid high
Business Law	100	100	100	<div></div>	<div></div>
Communication Skills	60	50	50	<div></div>	<div></div>
Customer Relations	91	75	87	<div></div>	<div></div>
Economics	83	100	83	<div></div>	<div></div>
Emotional Intelligence	100	100	100	<div></div>	<div></div>
Financial Analysis	87	50	83	<div></div>	<div></div>
Human Resources Management	100	100	100	<div></div>	<div></div>
Information Management	86	80	90	<div></div>	<div></div>
Market Planning	100	100	100	<div></div>	<div></div>
Marketing	100	100	100	<div></div>	<div></div>
Operations	85	33	66	<div></div>	<div></div>
Pricing	100	100	100	<div></div>	<div></div>
Product/Service Management	100	100	100	<div></div>	<div></div>
Professional Development	100	100	100	<div></div>	<div></div>
Promotion	100	100	100	<div></div>	<div></div>
Quality Management	100	100	100	<div></div>	<div></div>
Risk Management	100	100	100	<div></div>	<div></div>
Selling	50	50	60	<div></div>	<div></div>

Preliminary Role-play #1 Product/Service Management					
	Met Prof	Intl %ile	NV	BE	ME EE
1. Explain the concept of product in the hospitality and tourism industry?	✓	98	<div></div>	<div></div>	<div></div>
2. Explain the nature of product/service branding?	✓	100	<div></div>	<div></div>	<div></div>
3. Identify a product/service's competitive advantage?	✓	100	<div></div>	<div></div>	<div></div>
4. Identify ways to segment hospitality and tourism markets?	✓	88	<div></div>	<div></div>	<div></div>
5. Specify a standard rate?	✓	90	<div></div>	<div></div>	<div></div>
6. Reason effectively and use systems thinking?	✓	100	<div></div>	<div></div>	<div></div>
7. Make judgments and decisions, and solve problems?		62	<div></div>	<div></div>	<div></div>
8. Communicate clearly?	✓	97	<div></div>	<div></div>	<div></div>
9. Show evidence of creativity?	✓	100	<div></div>	<div></div>	<div></div>
10. Overall impression and responses to the judge's questions	✓	91	<div></div>	<div></div>	<div></div>

Preliminary Role-play #2 Marketing					
	Met Prof	Intl %ile	NV	BE	ME EE
1. Differentiate between service marketing and product marketing?	✓	87	<div></div>	<div></div>	<div></div>
2. Explain factors that influence customer/client/business buying behavior?	✓	86	<div></div>	<div></div>	<div></div>

Final Role-play Operations					
	Met Prof	Intl %ile	NV	BE	ME EE
1. Explain how frequency schedules are determined for guestroom cleaning?	✓	100	<div></div>	<div></div>	<div></div>
2. Explain the role of ethics in operations?	✓	100	<div></div>	<div></div>	<div></div>
3. Explain security considerations in the hospitality and tourism industry?	✓	100	<div></div>	<div></div>	<div></div>
4. Interpret business policies to customers/clients?	✓	90	<div></div>	<div></div>	<div></div>
5. Choose and use an appropriate channel for workplace communication?	✓	100	<div></div>	<div></div>	<div></div>
6. Reason effectively and use systems thinking?	✓	100	<div></div>	<div></div>	<div></div>
7. Make judgments and decisions, and solve problems?	✓	100	<div></div>	<div></div>	<div></div>
8. Communicate clearly?	✓	100	<div></div>	<div></div>	<div></div>
9. Show evidence of creativity?	✓	100	<div></div>	<div></div>	<div></div>
10. Overall impression and responses to the judge's questions	✓	100	<div></div>	<div></div>	<div></div>

Key: NED = Not enough data, NV = No value, BE = Below Expectations, ME = Meets Expectations, EE = Exceeds Expectations

Met Prof = If this box is checked, the judge felt that the student possessed enough knowledge and skill to be employed in an entry-level position in the career area.

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3. Demonstrate connections between company actions and results?	✓	95	<div></div>	<div></div>	<div></div>
4. Explain promotional methods used by the hospitality and tourism industry?	✓	86	<div></div>	<div></div>	<div></div>
5. Explain the use of referrals among independently owned facilities?	✓	87	<div></div>	<div></div>	<div></div>
6. Reason effectively and use systems thinking?	✓	96	<div></div>	<div></div>	<div></div>
7. Make judgments and decisions, and solve problems?		71	<div></div>	<div></div>	<div></div>
8. Communicate clearly?	✓	76	<div></div>	<div></div>	<div></div>
9. Show evidence of creativity?	✓	84	<div></div>	<div></div>	<div></div>
10. Overall impression and responses to the judge's questions	✓	88	<div></div>	<div></div>	<div></div>

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