Category	Normal score	International %ile low mid high				
0		70	IOW	ITIIG	Tilgit	
Comprehensive Exam	80	40				
Preliminary Case Study	83	64				
Overall	163	38				



Student: Shelly Palchik

School: Stephen Lewis SS (York)

Association: Ontario

Competitive Event: Travel and Tourism Team

Decision Making

Comprehensive Exam Hospitality and Tourism Career Cluster Exam

riospitanty and rourism sureer states Exam							
	Raw	ON	Intl	low mid bial			
	Score	%ile	%ile	low mid high			
Business Law	100	100	100				
Communication Skills	80	66	80				
Customer Relations	75	50	66				
Economics	66	50	71				
Emotional Intelligence	88	66	83				
Financial Analysis	62	33	62				
Human Resources Management	100	100	100				
Information Management	66	25	66				
Market Planning	100	100	100				
Marketing	100	100	100				
Operations	71	25	63				
Pricing	100	100	100				
Product/Service Management	100	100	100				
Professional Development	100	100	100				
Promotion	100	100	100				
Quality Management	100	100	100				
Risk Management	100	100	100				
Selling	75	50	80				

Preliminary Case Study **Product/Service Management** Met Intl Prof |%ile | NV BE ME EE 1. Explain the nature of corporate branding? 2. Communicate core values of product/service? 3. Identify product/service's competitive advantage? 4. Explain the nature of product extensions in the hospitality and 90 tourism industry? 5. Identify ways to segment hospitality and tourism markets? 6. Explain the use of marketing strategies in hospitality and 62 tourism? 7. Explain the role of promotion as a marketing function? 8. Reason effectively and use systems thinking? 9. Make judgments and decisions, and solve problems? 10.Communicate clearly and show evidence of collaboration? 11. Show evidence of creativity? 12.Overall impression and 80 responses to the judge's

questions

Key: NED = Not enough data, NV = No value, BE = Below Expectiations, ME = Meets Expectations, EE = Exceeds Expectations

Met Prof = If this box is checked, the judge felt that the student possessed enough knowledge and skill to be employed in an entry-level position in the career area.