Category	Normal score	International %ile low mid high				
Comprehensive Exam	86	49				
Preliminary Case Study	83	64				
Overall	169	43				



Student: Yuval Gutman

School: Stephen Lewis SS (York)

Association: Ontario

Competitive Event: Travel and Tourism Team

**Decision Making** 

## Comprehensive Exam Hospitality and Tourism Career Cluster Exam

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	Raw	ON	Intl	
	Score	%ile	%ile	low mid higl
Business Law	66	50	75	
Communication Skills	60	33	60	
Customer Relations	83	75	77	
Economics	66	50	71	
Emotional Intelligence	88	66	83	
Financial Analysis	87	66	87	
Human Resources Management	100	100	100	
Information Management	93	100	100	
Market Planning	100	100	100	
Marketing	100	100	100	
Operations	85	50	81	
Pricing	100	100	100	
Product/Service Management	100	100	100	
Professional Development	85	50	85	
Promotion	100	100	100	
Quality Management	100	100	100	
Risk Management	100	100	100	
Selling	75	50	80	

## Preliminary Case Study **Product/Service Management** Met Intl Prof %ile NV BE ME EE 1. Explain the nature of corporate branding? 2. Communicate core values of product/service? 3. Identify product/service's competitive advantage? 4. Explain the nature of product extensions in the hospitality and 90 tourism industry? 5. Identify ways to segment hospitality and tourism markets? 6. Explain the use of marketing strategies in hospitality and 62 tourism? 7. Explain the role of promotion as a marketing function? 8. Reason effectively and use systems thinking? 9. Make judgments and decisions, and solve problems? 10.Communicate clearly and show evidence of collaboration? 11. Show evidence of creativity? 12.Overall impression and 80 responses to the judge's

questions

Key: NED = Not enough data, NV = No value, BE = Below Expectiations, ME = Meets Expectations, EE = Exceeds Expectations

Met Prof = If this box is checked, the judge felt that the student possessed enough knowledge and skill to be employed in an entry-level position in the career area.