Category	Normal score	International %ile low mid high				
Comprehensive Exam	87	59				
Preliminary Case Study	94	91				
Final Case Study	77	47				
Overall	181	58				



YanLing Chen Student: School: Don Mills CI

Association: Ontario

Competitive Event: Business Law and Ethics

Team Decision Making

Comprehensive Exam **Business Management and Administration Career Cluster**

Exam				
	Raw Score	ON %ile	Intl %ile	low mid hig
Business Law	100	100	100	
Communications	83	66	83	
Customer Relations	100	100	100	
Economics	80	75	83	
Emotional Intelligence	100	100	100	
Financial Analysis	83	66	83	
Information Management	83	66	83	
Know ledge Management	57	50	62	
Marketing	100	100	100	
Operations	92	100	94	
Professional Development	80	50	83	
Project Management	100	100	100	
Quality Management	100	100	100	
Risk Management	100	100	100	
Strategic Management	66	40	66	

Preliminary Case Study **Economics** systems?

Intl Met Prof | %ile | NV BE ME EE 1. Explain the types of economic 2. Determine factors affecting business risk? 3. Explain the principles of supply and demand? 4. Explain the nature of business ethics? 5. Recognize and respond to ethical dilemmas? 6. Explain ethical considerations in providing information? 7. Explain information privacy, security, and confidentiality 100 considerations in business? 8. Reason effectively and use systems thinking? 9. Make judgments and decisions, and solve problems? 10. Communicate clearly and show evidence of collaboration? 11. Show evidence of creativity? 85 12.Overall impression and responses to the judge's 100 questions

Final Case Study

	Customer Relations						
		Met Prof	Intl %ile	NV	BE	ME	EE
	Demonstrate a customer service mindset?		33				
	Build and maintain relationships with customers?	1	83				
	3. Interpret business policies to customers/clients?	1	71				
	Explain the role of ethics in customer relationship management?		42				
	Explain the nature of effective communications?	1	80				
	Describe marketing functions and related activities?	1	85				
	7. Explain factors that influence customer/client/business buying behavior?		28				
_	Reason effectively and use systems thinking?		33				
	Make judgments and decisions, and solve problems?		50				
_	10.Communicate clearly and show evidence of collaboration?	1	100				
П	11. Show evidence of creativity?	1	100				
	12.Overall impression and responses to the judge's questions		50				

Key: NED = Not enough data, NV = No value, BE = Below Expectations, ME = Meets Expectations, EE = **Exceeds Expectations**

Met Prof = If this box is checked, the judge felt that the student possessed enough know ledge and skill to be employed in an entry-level position in the career area.