

| Category | Normal score | International %ile | low | mid | high |
|------------------------|--------------|--------------------|-----|-----|------|
| Comprehensive Exam | 78 | 45 | ■ | ■ | ■ |
| Preliminary Case Study | 94 | 91 | ■ | ■ | ■ |
| Final Case Study | 72 | 28 | ■ | ■ | ■ |
| Overall | 172 | 53 | ■ | ■ | ■ |



Student: Michael Ding
School: Markville HS
Association: Ontario
Competitive Event: Business Law and Ethics Team Decision Making

| Comprehensive Exam Business Management and Administration Career Cluster Exam | | | | | |
|--|-----------|---------|-----------|-----|----------|
| | Raw Score | ON %ile | Intl %ile | low | mid high |
| Business Law | 60 | 33 | 66 | ■ | ■ |
| Communications | 83 | 66 | 83 | ■ | ■ |
| Customer Relations | 100 | 100 | 100 | ■ | ■ |
| Economics | 40 | 25 | 50 | ■ | ■ |
| Emotional Intelligence | 75 | 60 | 71 | ■ | ■ |
| Financial Analysis | 83 | 66 | 83 | ■ | ■ |
| Information Management | 66 | 33 | 66 | ■ | ■ |
| Knowledge Management | 71 | 75 | 75 | ■ | ■ |
| Marketing | 100 | 100 | 100 | ■ | ■ |
| Operations | 88 | 85 | 88 | ■ | ■ |
| Professional Development | 100 | 100 | 100 | ■ | ■ |
| Project Management | 57 | 25 | 57 | ■ | ■ |
| Quality Management | 100 | 100 | 100 | ■ | ■ |
| Risk Management | 50 | 33 | 50 | ■ | ■ |
| Strategic Management | 88 | 80 | 88 | ■ | ■ |

| Preliminary Case Study Economics | | | | | |
|---|----------|-----------|----|----|-------|
| | Met Prof | Intl %ile | NV | BE | ME EE |
| 1. Explain the types of economic systems? | ✓ | 90 | ■ | ■ | ■ |
| 2. Determine factors affecting business risk? | ✓ | 90 | ■ | ■ | ■ |
| 3. Explain the principles of supply and demand? | ✓ | 90 | ■ | ■ | ■ |
| 4. Explain the nature of business ethics? | ✓ | 100 | ■ | ■ | ■ |
| 5. Recognize and respond to ethical dilemmas? | ✓ | 100 | ■ | ■ | ■ |
| 6. Explain ethical considerations in providing information? | ✓ | 90 | ■ | ■ | ■ |
| 7. Explain information privacy, security, and confidentiality considerations in business? | ✓ | 100 | ■ | ■ | ■ |
| 8. Reason effectively and use systems thinking? | ✓ | 83 | ■ | ■ | ■ |
| 9. Make judgments and decisions, and solve problems? | ✓ | 100 | ■ | ■ | ■ |
| 10. Communicate clearly and show evidence of collaboration? | ✓ | 100 | ■ | ■ | ■ |
| 11. Show evidence of creativity? | ✓ | 85 | ■ | ■ | ■ |
| 12. Overall impression and responses to the judge's questions | ✓ | 100 | ■ | ■ | ■ |

| Final Case Study Customer Relations | | | | | |
|---|----------|-----------|----|----|-------|
| | Met Prof | Intl %ile | NV | BE | ME EE |
| 1. Demonstrate a customer service mindset? | ✓ | 50 | ■ | ■ | ■ |
| 2. Build and maintain relationships with customers? | ✓ | 50 | ■ | ■ | ■ |
| 3. Interpret business policies to customers/clients? | ✓ | 57 | ■ | ■ | ■ |
| 4. Explain the role of ethics in customer relationship management? | ✓ | 57 | ■ | ■ | ■ |
| 5. Explain the nature of effective communications? | ✓ | 40 | ■ | ■ | ■ |
| 6. Describe marketing functions and related activities? | ✓ | 57 | ■ | ■ | ■ |
| 7. Explain factors that influence customer/client/business buying behavior? | ✓ | 57 | ■ | ■ | ■ |
| 8. Reason effectively and use systems thinking? | | 33 | ■ | ■ | ■ |
| 9. Make judgments and decisions, and solve problems? | | 50 | ■ | ■ | ■ |
| 10. Communicate clearly and show evidence of collaboration? | ✓ | 75 | ■ | ■ | ■ |
| 11. Show evidence of creativity? | ✓ | 100 | ■ | ■ | ■ |
| 12. Overall impression and responses to the judge's questions | | 50 | ■ | ■ | ■ |

Key: NED = Not enough data, NV = No value, BE = Below Expectations, ME = Meets Expectations, EE = Exceeds Expectations

Met Prof = If this box is checked, the judge felt that the student possessed enough knowledge and skill to be employed in an entry-level position in the career area.