DOUGLAS CORTES

SOFTWARE DEVELOPER

CONTACT

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San Leandro, California

SKILLS

Web Design
C# Desktop
Power Apps
Server Administration
Pc Assembly
Troubleshooting

EDUCATION
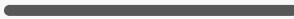
High School

Liceo Pedagogico

2012

LANGUAGES

English

Spanish

PROFILE

I am a highly motivated and results-oriented individual with a passion for software development and technology infrastructure management. I have 7 years of experience in various areas of systems engineering, such as Windows Forms development, PowerApps, and web development, as well as systems and server administration and IT support specialization. I am committed to continuous learning and development and strive to stay at the forefront of industry trends and best practices. As a software developer, I am dedicated to delivering high-quality work and exceeding expectations.

WORK EXPERIENCE

Remote Freelance Cloud Infrastructure Consultant

All Win System SAS - Bogota, Colombia   2020 - Present

I was responsible for evaluating client needs and designing scalable, secure, and efficient cloud infrastructure solutions. I held meetings with clients to understand their business objectives and assess their current infrastructure, identifying opportunities for cloud migration. I configured cloud environments that included virtual networks, virtual machines, databases, and storage services. I monitored and managed cloud resource usage to ensure cost optimization and provided advice on cost-saving policies. I implemented security controls to protect data and applications in the cloud. I implemented monitoring and alert solutions to ensure the availability and performance of cloud services, providing technical support and troubleshooting for production environments. I trained client personnel in the use and administration of cloud infrastructure. I stayed updated with the latest cloud technologies and trends, advising clients on new opportunities and technological improvements. I managed relationships and contracts with cloud service providers such as Google Cloud and Oracle, assisting in the negotiation of terms and conditions.

Junior Developer

Astaf Consultoria Empresarial - Bogota, Colombia   2020 - 2021

I was responsible for developing and maintaining a C# desktop application, ensuring its performance and reliability. I also developed and maintained an application based on PowerApps models, enhancing the efficiency of internal processes. I delivered web application projects, providing comprehensive front and back-end website development using HTML, CSS, and JavaScript, ensuring a seamless user experience. In 2020, I played a crucial role in the company's transition to remote work by installing physical servers, configuring virtual servers, setting up mirrored virtual machine backups, and upgrading and migrating the Active Directory. These efforts were instrumental in preparing the company's infrastructure to support the growing number of remote workers. Throughout these projects, I utilized my problem-solving skills and technical expertise to deliver high-quality solutions. My primary and most important role was in development, where I consistently focused on creating robust, scalable, and efficient software solutions to meet the company's evolving needs.

WORK EXPERIENCE

IT Support Specialist

Cortes Garcia Inmobiliaria SAS - Bogota, Colombia   2016 - 2020

I was responsible for managing and resolving complex technical issues, administering and maintaining servers, networks, and other critical systems. I conducted advanced diagnostics, implemented solutions, and optimized systems to ensure the efficient operation of the technological infrastructure. My main responsibilities included configuring and administering servers and networks, implementing and managing security policies, and overseeing IT projects such as system migrations and infrastructure upgrades. Additionally, I provided support to users with complex technical problems, participated in the planning and development of the company's technological infrastructure, and made strategic IT-related decisions.

Systems Administrator

Civilnet Ingenieria SAS - Bogota, Colombia   2015 - 2016

I was responsible for the administration and management of the technological area, providing both telephone and face-to-face technical support assistance. My tasks included the analysis, design, and development of ASP.NET sites, as well as the creation of lists and workflows for SharePoint. I also analyzed, set up, and implemented SharePoint Server, and handled the migration and upgrade of SharePoint sites. Additionally, I maintained both physical and virtual servers, ensuring their optimal performance and reliability. My role required strong problem-solving skills and the ability to manage multiple projects simultaneously, focusing on delivering high-quality solutions to meet organizational needs.

Technical Support Assistant

Cortes Garcia Inmobiliaria SAS - Bogota, Colombia   2013 - 2015

I was responsible for providing daily support to users, resolving basic to intermediate technical issues related to hardware and software. My tasks included installing and configuring equipment and software, resolving common problems, performing routine maintenance on equipment, and managing incidents through ticketing systems. I ensured that users received the necessary support to perform their tasks efficiently and effectively, and escalated complex issues to higher levels of support or IT specialists.