Cityzen – User Testing Feedback

Positive feedback: Most of the feedback from the user testing was positive, especially in the second round after we had fixed a few bugs. Users liked the design, and were able to complete the tasks presented to them. Overall, the simplicity of the application was well appreciated.

Constructive feedback: The constructive feedback from users was to allow the user to view notifications and vote within the app, without navigating to a browser. This was consistent with what our classmates suggested when we tested the application in class. Additionally, one user noted a bug in opening the browser; the page reloaded continuously, which led to mostly negative feedback from that user. Having fixed the bug, other users rated the app more highly. Other suggested improvements included:

- Swipe away notifications without opening them
- Link login and register fields so that 'register' autofills information entered in the username and password field