DARREN TRAN

Email | LinkedIn | Blog

SKILLS

Cloud Computing
- AWS
- Azure
- GCP
- Docker

System Administration
- SQL & NoSQL Databases
- Linux, Windows, MacOS
- Shell Scripting
- SharePoint
- Salesforce

Programming
- JavaScript Web Development
- Python Automation
- Ruby on Rails

Data Analysis
- Tableau
- Power BI
- Excel

Business
- Leadership
- Project Management
- Financial Analysis
- Customer Service
- Communication

CERTIFICATIONS

CompTIA Linux+
In Progress

CompTIA Network+
In Progress

AWS Certified Solutions Architect Associate
In Progress

CompTIA A+
COMP001022291817

AWS Certified Cloud Practitioner
JSE1S04LS1BE179Q

SUMMARY

Highly skilled IT professional with a strong background in cloud computing, system administration, and full-stack development. Proficient in AWS, Azure, GCP, Docker, and experienced with SQL/NoSQL databases, Linux, Windows, and MacOS. Adept in JavaScript, Python, Ruby on Rails, and data analysis tools like Tableau and Power BI. Demonstrated leadership and project management skills, with a track record of improving operational efficiency. Holds multiple IT certifications and possesses robust customer service and communication abilities. Educational background includes a Master of Management Studies from Duke University and a Bachelor of Arts in Economics from UC San Diego.

EXPERIENCE

Dispatch Tech 07/23 – 10/23
Apprentice IT Support Tech
- Performed windows server administration such as user account creation, credential management, and granting permissions and access.
- Performed on-site IT support such as computer setup, network cable installation, as well as router and switch configuration.
- Troubleshot hardware related issues such as RAM, power, and storage.

Kenai's House 11/22 – 02/23
Full Stack Developer
- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

Shift Technologies 04/21 – 06/21
Concierge
- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

Kaiser Permanente 01/17 – 09/17
Associate Accountant
- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

LPL Financial 08/15 – 05/16
Operations Specialist
- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

EDUCATION

Duke University, The Fuqua School of Business
Master of Management Studies

University of California, San Diego
Bachelor of Arts in Economics

San Diego City College
Associate of Arts in Psychology

Coding Temple
Web Development & Data Science