

DARREN TRAN

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[LinkedIn](#) 

San Diego, CA

EXPERIENCE

Dispatch Tech, 07/23 – 10/23

Apprentice IT Support Tech

- Performed IT support tasks across hardware and software.
- Performed windows server related tasks such as user account creation, credential management.
- Performed on-site IT support such as PC setups, network cable installation, and printer configuration.
- Troubleshooted hardware related issues such as RAM, power, and storage.

Kenai's House, 11/22 – 02/23

Full Stack Developer

- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

Shift Technologies, 04/21 – 06/21

Concierge

- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

Kaiser Permanente, 01/17 – 09/17

Associate Accountant

- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

LPL Financial, 08/15 – 05/16

Operations Specialist

- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

EDUCATION

Duke University, The Fuqua School of Business

Master of Management Studies

University of California, San Diego

Bachelor of Arts in Economics

San Diego City College

Associate of Arts in Psychology

Coding Temple

Full Stack Development & Data Science

- As a former businessman with a strong background in business education, my goal is to leverage my diversified experience and extensive capabilities to craft robust and innovative solutions.
- I use Linux as my daily driver and my hobbies include tinkering with open-source software.
- A personal project that I am currently working on is building my own Linux distribution.
- As a professional, I am devoted to expanding my abilities and ensuring that I am well-prepared to tackle the challenges that lie ahead in a constantly evolving world.

SKILLS

AWS

SQL

Linux

ChatGPT

Python

Networking

Cybersecurity

Bash Scripting

Data Analysis

Microsoft Excel

Microsoft Office

CERTIFICATION

CompTIA A+

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AWS Certified Cloud Practitioner

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