

# Darren Tran

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## Summary

As a former businessman specializing in process innovation, I am determined to leverage my diversified experience and education to thrive in the tech industry. My present objective is to continue developing my data skills while also specializing in cloud computing. I am currently seeking an entry-level IT opportunity to demonstrate my technical abilities and business acumen.

## Skills

- ChatGPT Prompt Engineering
- AWS Cloud Computing
- Docker Containers
- Linux, Windows, MacOS
- Computer Networking
- SQL & NoSQL Databases
- Bash Shell Scripting
- JavaScript MERN Stack
- MySQL, Express, React, Node
- Python Data Analysis
- Microsoft Excel & Office 365
- Leadership & Customer Service
- Project Management

## Certifications

### AWS Solutions Architect Associate

In Progress

### CompTIA Network+

In Progress

### AWS Certified Cloud Practitioner

JSE1S04LS1BE179Q

### CompTIA A+

COMP001022291817

## Experience

### Dispatch Tech 07/23 – 10/23

Apprentice IT Support Tech

- Performed windows server administration such as user account creation, credential management, and granting permissions and access.
- Conducted on-site IT support such as computer setup, network cable installation, and router and switch configuration.

### Kenai's House 11/22 – 02/23

Full Stack Developer

- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

### Shift Technologies 04/21 – 06/21

Concierge

- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

### Kaiser Permanente 01/17 – 09/17

Associate Accountant

- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

### LPL Financial 08/15 – 05/16

Operations Specialist

- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

## Education

### Duke University, The Fuqua School of Business

Master of Management Studies

### University of California, San Diego

Bachelor of Arts in Economics

### San Diego City College

Associate of Arts in Psychology

### Coding Temple

Web Development & Data Science