

# DARREN TRAN

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## EXPERTISE

### Cloud Computing

- AWS
- Azure
- GCP
- Docker

### System Administration

- SQL & NoSQL Databases
- Linux, Windows, MacOS
- Shell Scripting
- SharePoint
- Salesforce

### Programming

- JavaScript Web Development
- Python Automation
- Ruby on Rails

### Data Analysis

- Tableau
- Power BI
- Excel

### Business

- Leadership
- Project Management
- Financial Analysis
- Customer Service

## EXPERIENCE

### Dispatch Tech 07/23 – 10/23

#### Apprentice IT Support Tech

- Performed IT support tasks across hardware and software.
- Performed windows server related tasks such as user account creation, credential management.
- Performed on-site IT support such as PC setups, network cable installation, and printer configuration.
- Troubleshoot hardware related issues such as RAM, power, and storage.

### Kenai's House 11/22 – 02/23

#### Full Stack Developer

- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

### Shift Technologies 04/21 – 06/21

#### Concierge

- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

### Kaiser Permanente 01/17 – 09/17

#### Associate Accountant

- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

### LPL Financial 08/15 – 05/16

#### Operations Specialist

- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

## CERTIFICATION

### CompTIA Linux+

In Progress

### CompTIA Network+

In Progress

### AWS Certified Solutions Architect Associate

In Progress

### CompTIA A+

COMP001022291817

### AWS Certified Cloud Practitioner

CCP1504151DE1700

## EDUCATION

### Duke University, The Fuqua School of Business

Master of Management Studies

### University of California, San Diego

Bachelor of Arts in Economics

### San Diego City College

Associate of Arts in Psychology

### Coding Temple

Full Stack Development & Data Science