# **DARREN TRAN**

# **SOCIAL**

LinkedIn (in)





# **SUMMARY**

# **SKILLS**

# **EXPERIENCE**

## Dispatch Tech 07/23 - 10/23

Apprentice IT Support Technician

- Performed IT support tasks across hardware and software.
- Performed windows server related tasks such as user account creation, and credential management.
- Performed on-site IT support such as PC setups, network cable installation, and printer configuration.
- Troubleshooted hardware related issues such as RAM, power, and storage.

### Kenai's House 11/22 - 02/23

Full Stack Developer

- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

#### Shift Technologies 04/21 - 06/21

#### Concierge

- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

#### Kaiser Permanente 01/17 - 09/17

Associate Accountant

- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

### LPL Financial 08/15 - 05/16

### **Operations Associate**

- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

# **EDUCATION**

## **Coding Temple**

Full Stack Development & Data Science

Duke University, The Fugua School of Business

Master of Management Studies

University of California, San Diego

Bachelor of Arts in Economics

# **CERTIFICATIONS**

### CompTIA A+

COMP001022291817

September 26, 2023

**AWS Certified Cloud Practitioner** 

JSE1S04LS1BE179Q

December 5, 2023

ISC2 Certified in Cybersecurity

1605469

September 1, 2023