

# DARREN TRAN

[darrenptran@gmail.com](mailto:darrenptran@gmail.com) 

[LinkedIn](#) 

[GitHub](#) 

## EXPERIENCE

**Dispatch Tech**, 07/23 – 10/23

Apprentice IT Support Tech

- Performed IT support tasks across hardware and software.
- Performed windows server related tasks such as user account creation, credential management.
- Performed on-site IT support such as PC setups, network cable installation, and printer configuration.
- Troubleshooted hardware related issues such as RAM, power, and storage.

**Kenai's House**, 11/22 – 02/23

Full Stack Developer

- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

**Shift Technologies**, 04/21 – 06/21

Concierge

- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

**Kaiser Permanente**, 01/17 – 09/17

Associate Accountant

- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

**LPL Financial**, 08/15 – 05/16

Operations Specialist

- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

## EDUCATION

**Duke University, The Fuqua School of Business**

Master of Management Studies

**University of California, San Diego**

Bachelor of Arts in Economics

**San Diego City College**

Associate of Arts in Psychology

**Coding Temple**

Full Stack Development & Data Science

- As a former businessman with a strong background in business education, my goal is to leverage my diversified experience and extensive capabilities to craft robust and innovative solutions.
- I use Linux as my daily driver and my hobbies include tinkering with open-source software and single-board computers like the Raspberry Pi.
- A personal project that I am currently working on is building my own Linux distribution.
- As a professional, I am devoted to expanding my abilities and ensuring that I am well-prepared to tackle the challenges that lie ahead in a constantly evolving world.

## SKILLS

AWS

SQL

Linux

ChatGPT

Python

Networking

Cybersecurity

Bash Scripting

Data Analysis

Excel

## CERTIFICATION

CompTIA A+

COMP001022291817

AWS Certified Cloud Practitioner

JSE1S04LS1BE179Q