

DARREN TRAN

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619-414-4015

EXPERIENCE

Dispatch Tech, 07/23 – 10/23

Apprentice IT Support Tech

- Performed IT support tasks across hardware and software.
- Performed windows server related tasks such as user account creation, credential management.
- Performed on-site IT support such as PC setups, network cable installation, and printer configuration.
- Troubleshooted hardware related issues such as RAM, power, and storage.

Kenai's House, 11/22 – 02/23

Full Stack Developer

- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

Kohl's, 08/22 – 11/22

Stockroom Associate

- Delivered exceptional customer service and provided a consistent sales floor experience by arranging an environment that motivated customers to spend.

Sports For Learning, 09/20 – 12/20

Coach

- Led group exercises and educational activities for students while adhering to COVID protocol.

Shift Technologies, 04/21 – 06/21

Concierge

- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

Kaiser Permanente, 01/17 – 09/17

Associate Accountant

- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

LPL Financial, 08/15 – 05/16

Operations Specialist

- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

EDUCATION

Duke University, The Fuqua School of Business

Master of Management Studies

University of California, San Diego

Bachelor of Arts in Economics

San Diego City College

Associate of Arts in Psychology