DARREN TRAN

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OBJECTIVE

As a former businessman with a strong background in business education, I am embarking on an exciting journey to transition into the realm of data expertise. My goal is to leverage my diversified experience and extensive capabilities to craft robust and innovative solutions that address the evolving needs of the data industry. I am a lifelong learner with a profound passion for numbers, and my commitment to continuous growth drives me to embrace new challenges and push the boundaries of technology.

Having recently acquired the CompTIA A+ and Network+ certifications, I have only scratched the surface of my potential. In line with my aspirations, I have outlined a comprehensive plan to enhance my skillset and bolster my qualifications. This plan includes obtaining the CompTIA Security+ and Linux+ certifications. I've also set my sights on achieving the AWS Cloud Practitioner certification before pursuing the Solutions Architect certification. I am devoted to expanding my skillset and ensuring that I am well-prepared to tackle the challenges and opportunities that lie ahead in the ever-evolving world.

SKILLS

| AWS | • • • • |
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| SQL | • • • • |
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| Data Analysis | • • • • |
| Web Development | • • • |

CERTIFICATIONS

CompTIA A+

ISC2 Certified in Cybersecurity

EXPERIENCE

Dispatch Tech, 07/23 - 10/23

Apprentice IT Support Technician

- Performed IT support tasks across hardware and software.
- Performed windows server related tasks such as user account creation, and credential management.
- Performed on-site IT support such as PC setups, network cable installation, and printer configuration.
- Troubleshooted hardware related issues such as RAM, power, and storage.
- Created Ethernet cables to the T568B standard and assisted in creating T568B terminated keystone jacks.

Kenai's House, 11/22 - 02/23

Full Stack Developer

- Collaborated with another developer to build production-ready website.
- Designed responsive web layout and composed reusable React components.

Kohl's, 08/22 - 11/22

Stockroom Operations Associate

 Delivered exceptional customer service and provided a consistent sales floor experience by arranging an environment that motivated customers to spend.

Shift Technologies, 04/21 - 06/21

Concierge

- Provided face-to-face customer service for an unrivalled experience.
- Conducted comprehensive inspections to acquire used vehicles.

Kaiser Permanente, 01/17 - 09/17

Associate Accountant

- Approved payment transfers to member accounts.
- Produced weekly accounting reports for management.

LPL Financial, 08/15 - 05/16

Operations Associate

- Conducted data and spreadsheet analysis for research and reporting.
- Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

EDUCATION

Coding Temple

Full Stack Development & Data Science

Duke University, The Fugua School of Business

Master of Management Studies

University of California, San Diego

Bachelor of Arts in Economics