

EXPERIENCE

Dispatch Tech, 07/23 – 10/23

Apprentice IT Support Tech

* Performed IT support tasks across hardware and software.
* Performed windows server related tasks such as user account creation,

credential management.

* Performed on-site IT support such as PC setups, network cable installation, and

printer configuration.

* Troubleshooted hardware related issues such as RAM, power, and storage.

Kenai's House, 11/22 – 02/23

Full Stack Developer

* Collaborated with another developer to build production-ready website.
* Designed responsive web layout and composed reusable React components.

Kaiser Permanente, 01/17 – 09/17

Associate Accountant

* Approved payment transfers to member accounts.
* Produced weekly accounting reports for management.

LPL Financial, 08/15 – 05/16

Operations Specialist

* Conducted data and spreadsheet analysis for research and reporting.
* Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

EDUCATION

Coding Temple

Full Stack Development & Data Science

San Diego City College

Associate of Arts in Psychology

Duke University, The Fuqua School of Business

Master of Management Studies

University of California, San Diego

Bachelor of Arts in Economics

**DARREN P. TRAN**

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San Diego, CA

SKILLS

AWS

SQL & NoSQL

Linux & Windows Server Administration

Python & JavaScript Development

Networking Configuration

Cloud Computing

Cybersecurity

Shell Scripting

Data Analysis

Microsoft Excel

Microsoft Office

SUMMARY

Former businessman shifting gears and pursuing a career in technology, a subject that has been a lifelong passion and childlike fascination. Proven track record of devising innovative solutions for diverse set of problems. Please make note that the years of gap in employment was of a personal tragedy and not due to a lack of professional abilities.

CERTIFICATION

CompTIA A+

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AWS Certified Cloud Practitioner

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