**EXPERIENCE**

**Dispatch Tech** 07/23 – 10/23

Apprentice IT Support Tech

* Performed IT support tasks across hardware and software.
* Performed windows server administration such as user account creation, credential management, and granting permissions and access.
* Performed on-site IT support such as PC setups, network cable installation, and router and switch configuration.
* Troubleshot hardware related issues such as RAM, power, and storage.

**Kenai's House** 11/22 – 02/23

Full Stack Developer

* Collaborated with another developer to build production-ready website.
* Designed responsive web layout and composed reusable React components.

**Shift Technologies** 04/21 – 06/21

Concierge

* Provided face-to-face customer service for an unrivalled experience.
* Conducted comprehensive inspections to acquire used vehicles.

**Kaiser Permanente** 01/17 – 09/17

Associate Accountant

* Approved payment transfers to member accounts.
* Produced weekly accounting reports for management.

**LPL Financial** 08/15 – 05/16

Operations Specialist

* Conducted data and spreadsheet analysis for research and reporting.
* Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

**EDUCATION**

**Duke University, The Fuqua School of Business**

Master of Management Studies

**University of California, San Diego**

Bachelor of Arts in Economics

**San Diego City College**

Associate of Arts in Psychology

**Coding Temple**

Web Development & Data Science

**DARREN TRAN**

[darrenptran@gmail.com](mailto:darrenptran@gmail.com) **| San Diego, CA**

**EXPERTISE**

**Cloud Computing**

* AWS
* Azure
* GCP
* Docker

**System Administration**

* SQL & NoSQL Databases
* Linux, Windows, MacOS
* Shell Scripting
* SharePoint
* Salesforce

**Programming**

* JavaScript Web Development
* Python Automation
* Ruby on Rails

**Data Analysis**

* Tableau
* Power BI
* Excel

**Business**

* Leadership
* Project Management
* Financial Analysis
* Customer Service

**CERTIFICATION**

**CompTIA Linux+**

In Progress

**CompTIA Network+**

In Progress

**AWS Certified Solutions Architect Associate**

In Progress

**CompTIA A+**

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**AWS Certified Cloud Practitioner**

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