**SUMMARY**

Former businessman seeking career jump to IT due to lifelong passion for technology. Demonstrated track record of devising innovative solutions for diverse set of problems. Highly undervalued prospect from extremely competent professional with first-class education.

**EXPERIENCE**

**Dispatch Tech** 07/23 – 10/23

Apprentice IT Support Tech

* Performed IT support tasks across hardware and software.
* Performed windows server related tasks such as user account creation,

credential management.

* Performed on-site IT support such as PC setups, network cable installation, and

printer configuration.

* Troubleshooted hardware related issues such as RAM, power, and storage.

**Kenai's House** 11/22 – 02/23

Full Stack Developer

* Collaborated with another developer to build production-ready website.
* Designed responsive web layout and composed reusable React components.

**Unplanned Career Break** 09/17 – 11/22

* Took an unplanned career break for personal reasons due to unforeseen tragedy.
* Spent time reassessing personal and professional values, leading to career shift from business to tech.

**Kaiser Permanente** 01/17 – 09/17

Associate Accountant

* Approved payment transfers to member accounts.
* Produced weekly accounting reports for management.

**LPL Financial** 08/15 – 05/16

Operations Specialist

* Conducted data and spreadsheet analysis for research and reporting.
* Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

**EDUCATION**

**Coding Temple**

Full Stack Development & Data Science

**San Diego City College**

Associate of Arts in Psychology

**Duke University, The Fuqua School of Business**

Master of Management Studies

**University of California, San Diego**

Bachelor of Arts in Economics

**Darren P. Tran**

(619) 414-4015 | darrenptran@gmail.com | San Diego, CA

**SKILLS**

**Cloud Computing**

* AWS
* Azure
* GCP
* Docker

**System Administration**

* SQL Databases
* NoSQL Databases
* Linux, Windows, MacOS
* Microsoft Office 365
* Shell Scripting
* Server Management
* Active Directory

**Programming**

* JavaScript Web Development
* Python Automation
* Ruby on Rails

**Data Analysis**

* Tableau
* Power BI
* Excel

**Business**

* Leadership
* Project Management
* Spreadsheet Modeling
* Financial Analysis
* Managerial Accounting
* Customer Service

**CERTIFICATION**

**CompTIA Linux+**

In Progress

**CompTIA Network+**

In Progress

**AWS Certified Solutions Architect Associate**

In Progress

**CompTIA A+**

COMP001022291817

**AWS Certified Cloud Practitioner**

JSE1S04LS1BE179Q