**Experience**

**Dispatch Tech** 07/23 – 10/23

Apprentice IT Support Tech

* Performed windows server administration such as user account creation, credential management, and granting permissions and access.
* Conducted on-site IT support such as computer setup, network cable installation, and router and switch configuration.

**Kenai's House** 11/22 – 02/23

Full Stack Developer

* Collaborated with another developer to build production-ready website.
* Designed responsive web layout and composed reusable React components.

**Shift Technologies** 04/21 – 06/21

Concierge

* Provided face-to-face customer service for an unrivalled experience.
* Conducted comprehensive inspections to acquire used vehicles.

**Kaiser Permanente** 01/17 – 09/17

Associate Accountant

* Approved payment transfers to member accounts.
* Produced weekly accounting reports for management.

**LPL Financial** 08/15 – 05/16

Operations Specialist

* Conducted data and spreadsheet analysis for research and reporting.
* Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

**Education**

**Duke University, The Fuqua School of Business**

Master of Management Studies

**University of California, San Diego**

Bachelor of Arts in Economics

**San Diego City College**

Associate of Arts in Psychology

**Coding Temple**

Web Development & Data Science

**Darren Tran**

619-414-4015 | darrenptran@gmail.com | San Diego, CA

**Summary**

As a former businessman specializing in process innovation, I am determined to leverage my diversified experience and education to thrive in the tech industry. My present objective is to continue developing my data skills while also specializing in cloud computing. I am currently seeking an entry-level IT opportunity to demonstrate my technical abilities and business acumen.

**Skills**

* ChatGPT Prompt Engineering
* AWS Cloud Computing
* Docker Containers
* Linux, Windows, MacOS
* Computer Networking
* SQL & NoSQL Databases
* Bash Shell Scripting
* JavaScript MERN Stack
* MySQL, Express, React, Node
* Python Data Analysis
* Microsoft Excel & Office 365
* Leadership & Customer Service
* Project Management

**Certifications**

**AWS Solutions Architect Associate**

In Progress

**CompTIA Nework+**

In Progress

**AWS Certified Cloud Practitioner**

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**CompTIA A+**

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