EXPERIENCE

Dispatch Tech, 07/23 – 10/23

Apprentice IT Support Tech

* Performed IT support tasks across hardware and software.
* Performed windows server related tasks such as user account creation,

credential management.

* Performed on-site IT support such as PC setups, network cable installation, and

printer configuration.

* Troubleshooted hardware related issues such as RAM, power, and storage.

Kenai's House, 11/22 – 02/23

Full Stack Developer

* Collaborated with another developer to build production-ready website.
* Designed responsive web layout and composed reusable React components.

Unplanned Career Break, 09/17 – 11/22

* Took an unplanned career break for personal reasons due to unforeseen tragedy.
* Spent time reassessing personal and professional values, leading to career shift from business to tech.

Kaiser Permanente, 01/17 – 09/17

Associate Accountant

* Approved payment transfers to member accounts.
* Produced weekly accounting reports for management.

LPL Financial, 08/15 – 05/16

Operations Specialist

* Conducted data and spreadsheet analysis for research and reporting.
* Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

EDUCATION

Coding Temple

Full Stack Development & Data Science

San Diego City College

Associate of Arts in Psychology

Duke University, The Fuqua School of Business

Master of Management Studies

University of California, San Diego

Bachelor of Arts in Economics

**Darren P. Tran**

darrenptran@gmail.com

San Diego, CA

SKILLS

AWS Cloud Computing

SQL Database Management

Linux Administration

Python & JavaScript

Systems & Networking

Cybersecurity

Shell Scripting

Data Analysis

Microsoft Excel & Power BI

SUMMARY

Former businessman seeking career jump to IT due to lifelong passion for technology. Demonstrated track record of devising innovative solutions for diverse set of problems. Highly undervalued prospect from extremely competent professional with first-class education.

CERTIFICATION

CompTIA Linux+

In Progress

CompTIA Network+

In Progress

AWS Certified Solutions Architect Associate

In Progress

CompTIA A+

COMP001022291817

AWS Certified Cloud Practitioner

JSE1S04LS1BE179Q