**SUMMARY**

Highly skilled IT professional with a strong background in cloud computing, system administration, and full-stack development. Proficient in AWS, Azure, GCP, Docker, and experienced with SQL/NoSQL databases, Linux, Windows, and MacOS. Adept in JavaScript, Python, Ruby on Rails, and data analysis tools like Tableau and Power BI. Demonstrated leadership and project management skills, with a track record of improving operational efficiency. Holds multiple IT certifications and possesses robust customer service and communication abilities. Educational background includes a Master of Management Studies from Duke University and a Bachelor of Arts in Economics from UC San Diego.

**EXPERIENCE**

**Dispatch Tech** 07/23 – 10/23

Apprentice IT Support Tech

* Performed windows server administration such as user account creation, credential management, and granting permissions and access.
* Performed on-site IT support such as computer setup, network cable installation, as well as router and switch configuration.
* Troubleshot hardware related issues such as RAM, power, and storage.

**Kenai's House** 11/22 – 02/23

Full Stack Developer

* Collaborated with another developer to build production-ready website.
* Designed responsive web layout and composed reusable React components.

**Shift Technologies** 04/21 – 06/21

Concierge

* Provided face-to-face customer service for an unrivalled experience.
* Conducted comprehensive inspections to acquire used vehicles.

**Kaiser Permanente** 01/17 – 09/17

Associate Accountant

* Approved payment transfers to member accounts.
* Produced weekly accounting reports for management.

**LPL Financial** 08/15 – 05/16

Operations Specialist

* Conducted data and spreadsheet analysis for research and reporting.
* Spearheaded two process improvement projects that increased departmental productivity by 200% and 300%.

**EDUCATION**

**Duke University, The Fuqua School of Business**

Master of Management Studies

**University of California, San Diego**

Bachelor of Arts in Economics

**San Diego City College**

Associate of Arts in Psychology

**Coding Temple**

Web Development & Data Science

**DARREN TRAN**

**Email | LinkedIn | Blog**

**SKILLS**

**Cloud Computing**

* AWS
* Azure
* GCP
* Docker

**System Administration**

* SQL & NoSQL Databases
* Linux, Windows, MacOS
* Shell Scripting
* SharePoint
* Salesforce

**Programming**

* JavaScript Web Development
* Python Automation
* Ruby on Rails

**Data Analysis**

* Tableau
* Power BI
* Excel

**Business**

* Leadership
* Project Management
* Financial Analysis
* Customer Service
* Communication

**CERTIFICATIONS**

**CompTIA Linux+**

In Progress

**CompTIA Network+**

In Progress

**AWS Certified Solutions Architect Associate**

In Progress

**CompTIA A+**

COMP001022291817

**AWS Certified Cloud Practitioner**

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