

AAC: Accessible Avatar Customizer for Social Virtual Reality

Enabling users to create accessible designed avatars

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Abstract

Accessibility is an essential topic in Social VR avatar design

- Freedom to express oneself
- Basic Customization for People of Color and People with Disabilities
- Allow for modifiable content to meet unaddressed needs and to allow for accessible character customization

Process over the work period:

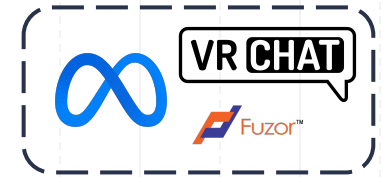
- Problem Identification
- Design Thinking
- Paper Prototype
- Bodystorming
- Playtesting
- Feedback Analysis
- Final Iteration



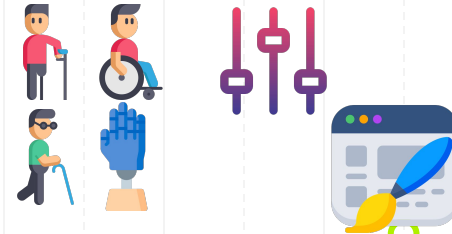
Introduction

- VR advancing and becoming more commercially successful
 - Need for accessibility
 - Current gap in representation for people with disabilities
- We wanted to make an Accessible Character Customizer
 - address the issue of inaccessible design
 - assistive device representation,
 - body customization,
 - diverse skin tone settings.

Current Development in Field:



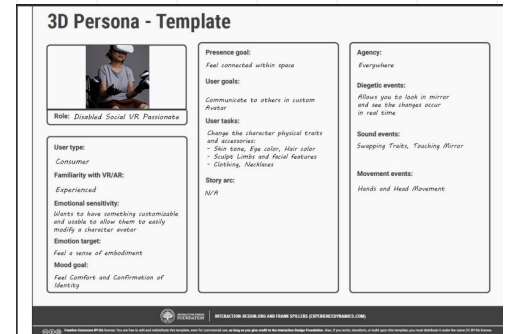
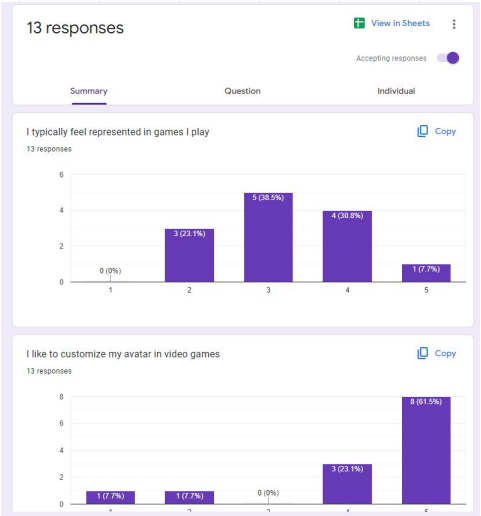
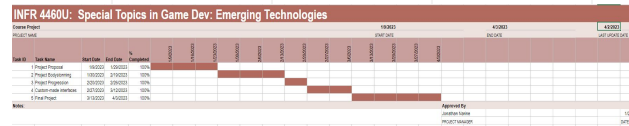
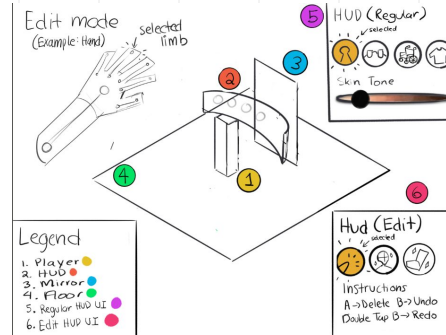
Accessibility Considerations:



Methods

Ideation:

- Design Thinking
- Survey
- Figma
- Paper Prototype
- Gantt Chart
- Persona



Methods

Playtesting

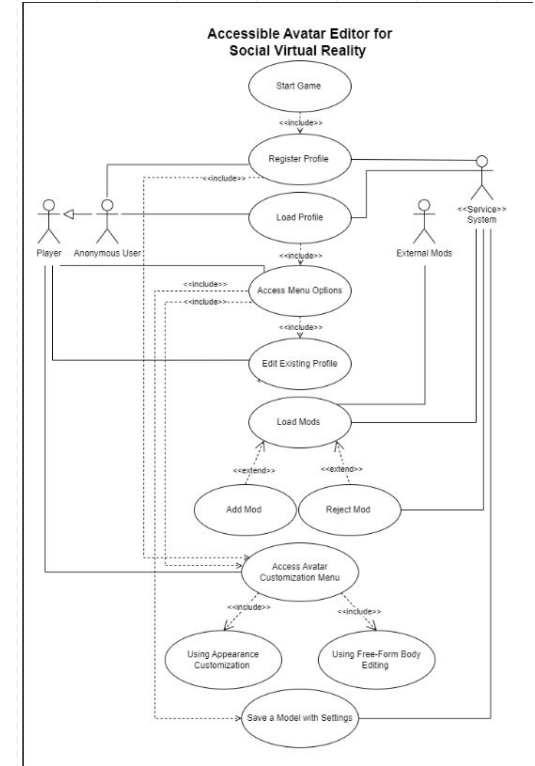
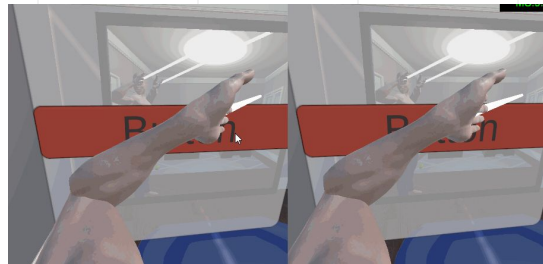
- SUS, TLX, PQ
- User feedback

Our Prototype:



Methods

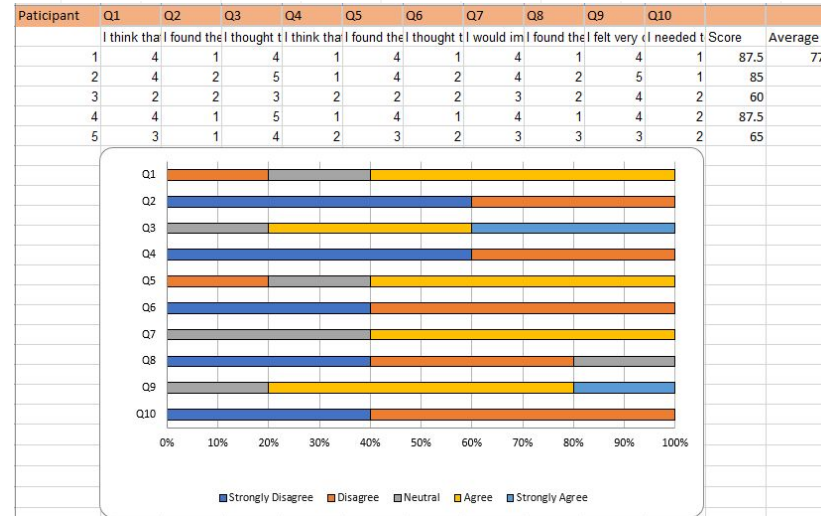
- Prototype Creation
 - Oculus Quest
 - UMA 2
 - VR Room



Results - SUS

System Usability Scale (SUS)

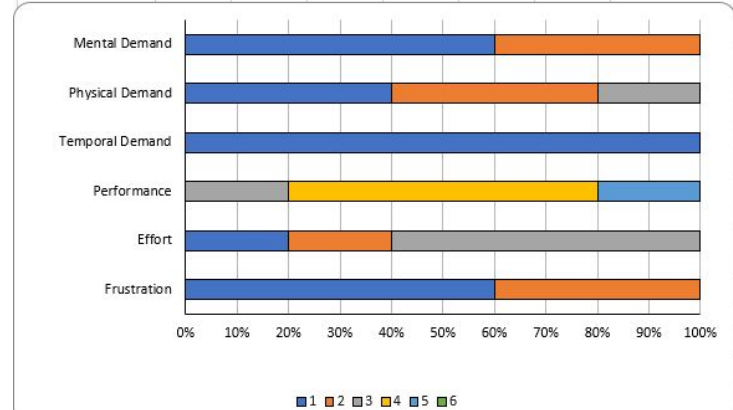
- Average score was 77%
- Odd number question
 - High general score indicating that the system was easy to use and navigate
- Even number questions
 - Low general score indicating that it wasn't cumbersome or overwhelming



Results TLX

- Most participants produced an low average score
- Average score from our 5 participants: 2
- Average score for performance showing that participants aren't as satisfied as we would have liked

Participant	Q1	Q2	Q3	Q4	Q5	Q6	Individual Mean	Total Mean
1	1	1	1	4	2	1	1.66666667	2
2	2	3	1	3	3	2	2.33333333	
3	1	1	1	5	3	1		2
4	1	2	1	4	1	1	1.66666667	
5	2	2	1	4	3	2	2.33333333	
Average Score	1.4	1.8	1	4	2.4	1.4		



Results- Presence Questionnaire

- Above average score for all categories
- Low standard deviation which means most participants felt this way
- Total Average Score: 103.8

Realism	Average	Possibility to act	Average	Quality of interface	Possibility to examine	Average	Self-evaluation of performance	Average
Q3		5.4 Q1		5.8 Q14	1.2 Q11		6.2 Q15	5
Q4		5.4 Q2		6.2 Q17	2 Q12		6.2 Q16	5
Q5		4.6 Q8		6.4 Q18	1.6 Q19		5.8	
Q6		4.8 Q9		6.4 Total	4.8		Total	10
Q7		5.2		Inverse	16.2 Total		18.2 Standard Deviation	0
Q10		3.8 Total		24.8 Standard Deviation	0.4 Standard Deviation		0.230940108	
Q13		5.4 Standard Deviation	0.282842712					
Total		34.6						
Standard Deviation		0.596816954						



Discussion/Conclusion

- ① Managing Scope
- ② Prioritizing user's needs
- ③ Ideation and Iteration
- ④ Filtering and focusing on the most important and relevant feedback



References

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- ◉ https://www.kalloctech.com/design_avatar.jsp
- ◉ <https://www.eurogamer.net/vrchat-bans-all-mods-leaving-disabled-players-and-community-feeling-abandoned>
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- ◉ <https://assetstore.unity.com/packages/3d/characters/uma-2-unity-multipurpose-avatar-35611>
- ◉ <https://assetstore.unity.com/packages/3d/characters/uma-2-unity-multipurpose-avatar-35611>



Thanks for watching