

Survey Form

Gathering data for a courier service app

1. Do you make online purchases?

Mark only one oval.

☐ Yes

☐ No

2. How often do you make purchases?

3. What was the worst experience you had in product delivery ?

4. What kind of features do you expect from a courier service tracking application?

5. If you were given the ability to track down your delivery via a map, how useful will it be?

6. Are you running a business?

Mark only one oval.

☐ Yes

☐ No

7. In your business how often you use courier services?

8. What kind of experience do your business have with courier services?

9. What kind of services will you expect from a courier service tracking app?

10. If we provide services like live tracking and feedbacks how helpful would it be?

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