

PAOLA GOMEZ

Portfolio Manager

+504 9661-9338

linkedin.com/in/denisselopez1988/

denisselopez1988@gmail.com

Tegucigalpa, Honduras



SUMMARY

I am a senior project manager with more than 10 years of experience in IT and telecommunications area, with roles as demand portfolio and project manager, technical leader and also teaching project and agile courses in local universities. I worked with diverse areas, more than 350 resources and led diverse types of projects (agile, hybrid and traditional), managing small and large scale million dollars projects.

I have participated as a PMO Judge for the PMI under the PMO Hispanoamerica and global awards. I'm skilled at creating new tools, learning new concepts, working well under pressure, and communicating ideas clearly and effectively.

EXPERIENCE

Demand Specialist

Tigo Honduras

09/2021 - 11/2023 Honduras

- Portfolio and resource manager of the PMO that handled around 100 projects per year.
- Managed and communicated portfolio project status to the entire company.
- Controlled projects and programs deviations, risks and resource capacity for the projects in course or in roadmap.
- Managed and controlled prioritization of the portfolio through committees with the owners and investors of the diverse projects of the company.
- Project management tool developer and implementer specialist for the PMO office.
- Won with the PMO of Tigo Honduras the award the of PMO Hispano-American of the year on 2022 granted by PMO Global alliance, implemented new powerBI reports for the portfolio and projects, created tools such as lessons learned database, weekly reports database and an app to request for project managers for new initiatives. Improved the PMO framework by implementing new tools, and included Agile and Hybrid methodologies.

Project Manager

Tigo Honduras

05/2017 - 09/2021 Honduras

- Managed more than 20 IT and telecommunication programs and projects using full life cycle methods with a budget \$10M, more than 350 resources. Ensured projects were time delivery and within budget.
- Managed scrum and hybrid projects, with collocated teams that implemented more than 300 MVPs using 11 teams cross country.
- Planned, Managed and controlled projects scope, budget, risks & issues, stakeholders, quality, communications, resources.
- Implemented quality framework that reduce failure on IT projects in 80%, implemented change management framework, resource management on projects and created the project standard documentation of the PMO office.

LANGUAGES

Spanish

Native



English

Native



Chinese

Beginner



AWARDS



PMO Hispano america Award 2022



Machine Learning Challenge 2015



Human Resource 2013

CERTIFICATION

PMP

Project Management Institute 2023

PMP-ACP

Project Management Institute 2024

Scrum Master

Scrum Alliance 2024

Project Management

Google 2024

ACHIEVEMENTS



What are you most proud of?

Why are you proud of this achievement?

SKILLS

Tools

Planisware

MS Project

Jira

PowerBI

Confluence

MS Office

EXPERIENCE

IT & VAP Planning Engineer

Tigo Honduras

📅 2011 - 2014 📍 Honduras

- Implemented new IT and VAP (Value added platforms) that include vendor analysis, strategic, market research, participate in tender process, HLD planning LLD planning, installation and configuration of diverse systems, prepare Go live and assure training were held to the diverse teams and participate on babysitting of the systems.
- Worked as technical leader on diverse project that request help from the IT & VAP planning area.
- Monitored and controlled capacity for current systems by assuring 99.95% of availability.
- Requested and managed budget for new IT and VAP platforms needed.
- *ACHIEVEMENTS: Implemented 17 different products were implemented successfully during my years of experience as a Technical Engineer and implemented database tools to diagram and keep information for the company.*

EDUCATION

Master in Telecommunication Engineering

Yuan-Ze University

📅 2016

Telecommunication Engineering

Unitec

📅 2006

System Electronics Engineering

Unitec

📅 2006

Highschool diploma

The Mayan School

📅 2006

OTHER EXPERIENCES



Teacher Assistant

📅 2014 - 2016

At Yuan Ze University as Teacher Assistant in the department of Communication Engineering



University Computer Science Teacher

📅 Date period

At Universidad Nacional Autonoma de Honduras in the department of engineering.



Project Management Instructor

📅 Date period

At UNITEC providing independent courses of diverse tools and knowledge of traditional and agile projects.

SKILLS

Knowledge

Mobile Services

Fixed Services

Corporate Services

IT Services

Database

Machine Learning

AI

QA (Testing)

Tool / Technology

Personal skills

Waterfall Project Management

Agile Methodologies

Scrum Master

Change Management

ITIL

Sixsigma

Budget Management

Program Management

Portfolio Management

Risk Management

Resource Management

ADDITIONAL SKILLS

Python

R

Oracle

SQL

Java

C++

CRM

SAP

AWS