

Barnice Wakiro

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OBJECTIVE

I am enthusiastic about Cybersecurity and enjoy finding solutions that can positively impact an organization and the people it serves. I place a high value on communication and building relationships with stakeholders, learning quickly on the job, research and asking the right questions to help contribute to the success of the organization's mission.

EDUCATION

USIU- Cyber Shujaa

Cloud and network Security

Nairobi, Kenya

Graduation Date: Jun 2024

Africa International University

Bachelor of science in information Technology

Nairobi, Kenya

Graduation Date: Oct 2021

WORK EXPERIENCE

Kenya Revenue Authority

Security Analyst Intern

Nairobi, Kenya

Nov 2023 - Present

- Writing weekly and monthly reports for the soc team.
- Performing Network reconnaissance as directed by the team lead.
- Collaborating on simulation attacks for business continuity planning/
- Monitoring and analyzing offenses on IBM Qradar SIEM.
- Blocking malicious IP addresses on the firewall.
- collaborating with other security teams.
- Conducting research on the latest cybersecurity trends.

Angel Technologies

Laptop sales rep

Nairobi, Kenya

Mar 2023 - Sep 2023

- Engage with customers in a professional and friendly manner to understand their laptop needs and preferences.
- Demonstrate and explain the features and benefits of various laptop models to customers.
- Assist customers with product demonstrations, including setting up and configuring laptops.
- Process sales transactions accurately and efficiently using our POS (Point of Sale) system.

Kenya Revenue Authority

IT Support Intern

Nairobi, Kenya

Jan 2022 - Dec 2022

- Support the IT team in Maintaining Hardware, Software, and other Systems.
- Assist in Asset Management and resolving incident and service request tickets.
- Providing technical support and troubleshooting network problems.
- Installation and Configuration of computer hardware, OS, and software applications.
- Configured and maintained network printers, scanners, and other peripherals.
- Provided technical support to staff members in troubleshooting and resolving computer and software-related issues.
- Provided guidance to staff members on how to operate new software and computer equipment.

AFRICA INTERNATIONAL UNIVERSITY

IT Support Attachee

Nairobi, Kenya

Feb 2021 - May 2021

- Assisted in troubleshooting hardware and software issues, providing technical support to end-users.
- Conducted software and hardware installations for staff and the computer labs.
- Assisted in network administration tasks, such as configuring routers and switches.
- Supported IT projects by performing research, documentation, and assisting in project implementation.
- Collaborated with team members to streamline IT processes and improve efficiency.

SKILLS

Ms Office Suite, SQL, TCP/IP, cybersecurity tools, Windows/ Linux OS, Python, MySQL/PostgreSQL, computer networks, GitHub, Documentation, Research, Team viewer, Git & GitHub, Team Collaboration, Troubleshooting and Technical Support, communication skills, Problem Solving, Adaptability.

CERTIFICATION

Google IT Support Professional Certificate | Google, ISC2 | Certified in Cybersecurity