

Operation Plan - Strategy by Theme

Theme	Strategy Objective	Strategy
Theme 1	OC1 - Regional standard Narrabri CBD	OC1.1 - Develop a CBD Master Plan for Narrabri in consultation with the Chamber of Commerce
		OC1.2 - Retail areas are shaded, attractive and well maintained and provide facilities for the elderly and disabled
		OC1.3 - To deliver adequate main street car parking
		OC1.4 - Establish and Chair a CBD Master Plan Implementation Committee
	OC2 - Regional standard industrial land developments	OC2.1 - Develop, adopt, monitor and review Levels of Service annually for all key services provided by Council
		OC2.2 - Facilitate the development of industrial and commercial land
	OC3 - Adequate health services to meet the needs of a regional centre	OC3.1 - Promotion of walking and cycling
		OC3.2 - Provide access to public swimming pools in Narrabri, Wee Waa and Boggabri
		OC3.3 - Advocate for adequate health services to meet the needs of a regional centre
		OC3.4 - Develop a Shirewide Recreation Plan
	OC4 - Expanded tertiary educational facilities (agriculture, education, business, mining and health)	OC4.1 - Develop the community and recognise the diverse composition of the community
		OC4.2 - Grow volunteer involvement
		OC4.3 - Develop increase in local training and population workplace opportunities
		OC4.4 - Provide opportunities for local operators and businesses to be educated and increase skill levels for tourism
		OC4.5 - Proactively engage with government agencies for expanded tertiary education facilities
		OC4.6 - Provide library services and facilities for the benefit of the community

Operation Plan - Strategy by Theme

Theme 1	OC4 - Expanded tertiary educational facilities (agriculture, education, business, mining and health)	OC4.7 - Encourage schools and private operators to provide additional childcare facilities
	OC5 - Adequate accommodation available to meet demand (residential, community, industrial, aged and itinerant)	OC5.1 - Timely release of land for residential development
		OC5.2 - More timely Development Applications
		OC5.3 - Council applies influence at Government level to provide solutions for those in disadvantaged situations where applicable
	OC6 - A safe place to live, work and experience the diversity of cultural activities	OC6.1 - Implement requirements of the Companion Animals Act
		OC6.2 - Ensure that Council's operations can continue to function in times of emergency
		OC6.3 - Support the State Emergency Services within the Region
		OC6.4 - Take a lead role in the planning and provision of Emergency Management Services
		OC6.5 - Offer library services and programs as well as outreach services to disadvantaged sectors of the community
		OC6.6 - Facilitate, coordinate, encourage and develop festivals and events for the Narrabri Shire
		OC6.7 - Provide assistance and advice to local event organisers and individuals / groups looking to organise or bid for events
		OC6.8 - Promote The Crossing Theatre as a regional and state theatre and entertainment venue
		OC6.9 - Facilitate and/or coordinate festivals and events at The Crossing Theatre
		OC6.10 - Facilitate community based programs at The Crossing Theatre
		OC6.11 - Implement Parks and Open Space Asset Management Plan
		OC6.12 - Community members are regular users of parks, gardens and sporting venues
		OC6.13 - Towns and Village Entry Points in the Shire are visually and aesthetically appealing to residents and visitors

Operation Plan - Strategy by Theme

Theme 1	OC6 - A safe place to live, work and experience the diversity of cultural activities	OC6.14 - -
		OC6.15 - Monitor crime rates and promote Narrabri Shire as a safe and secure environment for families.
		OC6.16 - Develop and Implement a Disability Inclusion Plan for the Shire
Theme 2	SE1 - Sustainable land use	SE1.1 - Review and develop statutory and non- statutory plans to provide for orderly and sustainable development
		SE1.2 - -
		SE1.3 - Ensure comprehensive GIS services are available to support the management of land and property
		SE1.4 - Determine access requirements to current land bank within towns
		SE1.5 - Sustainable use of resources
		SE1.6 - Actively partner with the Northern Inland Weeds Advisory Committee to implement the Weed Action Plan and Invasive Species Plan
		SE1.7 - Develop, implement and monitor the Border Rivers Gwydir Catchment Action Plan
		SE1.8 - Develop, implement and monitor the Namoi Catchment Action Plan
	SE2 - Ensure a clean, green environment for the future	SE2.1 - Exercise Council's statutory functions under the Environmental Planning and Assessment Act 1979 properly and equitably and determine applications efficiently and in accordance with statutory requirements and / or Council Policy and Standards
		SE2.2 - Improve the monitoring and management of onsite effluent disposal within the region
		SE2.3 - Support effective reporting regimes on environmental compliance
		SE2.4 - Develop a Climate Change Risk and Adaptation Plan
		SE2.5 - Develop a Greenhouse Action Plan to identify strategies and actions to reduce power consumption and emissions
		SE2.6 - Capital works are subject to environmental assessment

Operation Plan - Strategy by Theme

Theme 2	SE2 - Ensure a clean, green environment for the future	SE2.7 - Develop an Environmental Action Plan
		SE2.8 - -
		SE2.9 - Provide a safe, reliable and economic waste collection and disposal service which meets modern environmental standards
		SE2.10 - Manage waste collection, disposal and recycling in accordance with relevant legislation, regulations and guidelines
		SE2.11 - Manage wastewater and effluent in a sustainable manner
Theme 3	PT1 - Narrabri Shire to be a regional centre	PT1.1 - Engage with local business and industry representatives to grow and facilitate opportunities
		PT1.2 - Provide assistance to business looking to expand
		PT1.3 - Actively market and promote Narrabri Shire as a business destination
		PT1.4 - Ensure that the Council is well represented at Regional, State and Federal Forums to promote the interests of Narrabri Shire
		PT1.5 - Review and monitor the implementation of the Tourism Plan 2013-2018
		PT1.6 - Participate in the development of Regional and State tourism marketing and Destination Management Plans and in tourism and other committees, working parties etc.
		PT1.7 - Participate in the development of touring routes, products and experiences at a local, sub-regional, regional and state level
		PT1.8 - Continued liaison with Government Agencies and other agencies that manage tourism assets
		PT1.9 - Develop and implement marketing and promotional strategies and campaigns in conjunction with Destination NSW, the Regional Tourism Organisation, Touring Route marketing groups, surrounding LGAs and the local tourism sector
		PT1.10 - Encourage involvement of tourism operators/attractions and other key partners in the production of information and marketing collateral and marketing and promoting the Shire

Operation Plan - Strategy by Theme

Theme 3	PT1 - Narrabri Shire to be a regional centre	PT1.11 - Continue to showcase local industries and products through the Narrabri Visitor Information Centre
		PT1.12 - Encourage involvement of the community and other key partners
		PT1.13 - Review and implement the Community Economic Development Strategic Plans for Pilliga and Gwabegar, Narrabri, Boggabri and Wee Waa
		PT1.14 - Develop Community Economic Development Strategic Plans for Bellata and Baan Baa
	PT2 - Airport to be of regional quality	PT2.1 - Develop and implement Airport Asset Management Plan
		PT2.2 - Potential airlines supported and encouraged through improved infrastructure
	PT3 - Regional standard infrastructure	PT3.1 - Lobby State and Commonwealth Government for infrastructure and service provision
		PT3.2 - Ensure that all public buildings are developed, renewed and maintained at adopted service levels for the use of Council and the community
		PT3.3 - Develop and maintain visitor facilities and infrastructure within the Narrabri Shire
		PT3.4 - Improve flood immunity for remote communities
		PT3.5 - Provide a secure, reliable water supply to the community
		PT3.6 - Develop and adopt Business Plan for the Narrabri Livestock Selling Centre (Saleyards)
		PT3.7 - Provide modern depots and reliable Plant to support the infrastructure activities to meet best practice management principles
		PT3.8 - Provide lasting repair solutions to Council owned roads
		PT3.9 - Reduction in property and infrastructure damage due to floods
		PT3.10 - Mitigate concerns about the quality and availability of water supplies with the Shire
		PT3.11 - Mitigate concerns about the quality and availability of sewage collection and treatment systems with the Shire

Operation Plan - Strategy by Theme

Theme 3	PT3 - Regional standard infrastructure	PT3.12 - Identify infrastructure Improvements
		PT3.13 - Benchmark performance/ standards against other Councils
		PT3.14 - Improve funding for infrastructure and services
Theme 4	LA1 - Established and sustainable investment program in place	LA1.1 - Identify prospective investors to grow economy
		LA1.2 - Engage with prospective investors
		LA1.3 - Proactively work towards attracting investment to the Shire
		LA1.4 - Ensure that investment in community infrastructure is fairly and transparently distributed around the Shire
		LA1.5 - Provide assistance to facilitate investment and increase total jobs in Shire
	LA2 - Revenue and income growth strategy in place	LA2.1 - Maintain a high performing workforce that is responsive to the needs of the organisation and the community
		LA2.2 - Seek funding from external sources to support Council programs
		LA2.3 - Ensure Council's procurement practices achieve best value for the Council and Community
		LA2.4 - Plan for long term provision of Information Services
		LA2.5 - Maintain and coordinate the renewal of information technology software and systems
		LA2.6 - Maintain and coordinate the renewal of information technology infrastructure
		LA2.7 - Assist staff to remain up to date with new information technology advances
		LA2.8 - Ensure staff have sound knowledge of Council process and procedures
		LA2.9 - Develop and review plans for the effective long term development and management of commercial business units

Operation Plan - Strategy by Theme

Theme 4	LA3 - Ensure Council is compliant with statutory regulations	LA3.1 - Council leads by example
		LA3.2 - Adopt a service attitude across Council
		LA3.3 - Effective and efficient council operations
		LA3.4 - Exercise Council's regulatory functions to ensure compliance with statutory requirements
		LA3.5 - Maintain and improve food safety standards in accordance with the NSW partnership program
		LA3.6 - Ensure Council adheres to all Legislation under which it operates
		LA3.7 - Ensure that sound systems and processes are in place for good governance at Councillor level
		LA3.8 - Develop and review Integrated Planning Documents to cover all of Council's responsibilities, current and into the future
		LA3.9 - Ensure Council is guided by relevant and current Policies
		LA3.10 - Implement and maintain Accounting Best Practice and financial management principles to ensure all performance, legislative and reporting requirements are satisfied
		LA3.11 - Ensure that Council's Long Term Financial Plan aligns with long term and annual budget requirements
		LA3.12 - Maintain an assets register that includes all of the Council's assets
		LA3.13 - Maintain appropriate insurance levels for Council
		LA3.14 - Provide quality, comprehensive, accessible and relevant records
		LA3.15 - Ensure Asset Management Strategy, Policy and Plans provide best practice directions for the development, renewal and maintenance of all of Council's infrastructure assets
		LA3.16 - Develop and implement an Asset Management Program that identifies all factors required for implementing the Asset Management Strategy and Plans

Operation Plan - Strategy by Theme

Theme 4	LA3 - Ensure Council is compliant with statutory regulations	LA3.17 - Implement Buildings and Land Improvements Asset Management Plan
		LA3.18 - Put in place policies and procedures within Council that will streamline and facilitate the hosting of events in the Shire
		LA3.19 - Ensure that Plans of Management produced for Council and Crown Reserves permit the use of the parks and reserves for events
		LA3.20 - Maintain & update Asset Management Plans
		LA3.21 - Develop and adopt Waste Asset Management Plan
		LA3.22 - Manage and operate cemeteries to meet all legislative requirements
	LA4 - Proactively engage with the community	LA4.1 - Support effective and transparent information to the public on Development Matters
		LA4.2 - Regularly communicate with the community on activities of Council
		LA4.3 - Council encourages the dissemination of community information and awareness of activities, programs and trends within Narrabri Shire
		LA4.4 - Undertake community focussed strategies
		LA4.5 - Council to actively encourage community activity and promote the participation, involvement and engagement of the community
		LA4.6 - Celebrate and acknowledge achievements of the community
		LA4.7 - Ensure that the community has a range of opportunities to engage with the Council
		LA4.8 - Prepare and promote Council meetings
		LA4.9 - Provide quality, comprehensive, accessible and relevant customer services
		LA4.10 - Provide quality information to customers
		LA4.11 - Ensure the community can be kept informed via web based media

Operation Plan - Strategy by Theme

Theme 4	LA4 - Proactively engage with the community	LA4.12 - Develop and implement marketing and promotions program at The Crossing Theatre
		LA4.13 - Increased use of Council website and web based services
		LA4.14 - -
		LA4.15 - Clear & up to date information is available across the region regarding road conditions & closures